



AGENDA for a meeting of the LOCAL GOVERNMENT PENSION SCHEME PENSION BOARD to be held in the COMMITTEE ROOM B, County Hall, Hertford on WEDNESDAY, 20 SEPTEMBER 2017 AT 11.00AM

MEMBERS OF THE BOARD (8) - QUORUM (4)

Employer Representatives - D Ashley, D Graham, P Neville

Member Representatives - D Devereux, J Digby, K Harding,

STANDING SUBSTITUTE MEMBERS

Employer Representatives -J Anderton, M Green, T Hone, J HurleyMember Representatives -Vacant

Meetings of the Board are open to the public (this includes the press) and attendance is welcomed. However, there may be occasions when the public are excluded from the meeting for particular items of business. Any such items would be taken at the end of the public part of the meeting and listed under "Part Two ('closed') agenda".

Committee Room B is fitted with an audio system to assist those with hearing impairment. Anyone who wishes to use this should contact main (front) reception.

Members are reminded that all equalities implications and equalities impact assessments undertaken in relation to any matter on this agenda must be rigorously considered prior to any decision being reached on that matter.

Members are reminded that:

(1) if they consider that they have a Disclosable Pecuniary Interest in any matter to be considered at the meeting they must declare that interest and must not participate in or vote on that matter unless a dispensation has been granted by the Standards Committee;

(2) if they consider that they have a Declarable Interest (as defined in paragraph 5.3 of the Code of Conduct for Members) in any matter to be considered at the meeting they must declare the existence and nature of that interest but they can speak and vote on the matter.

AGENDA

1. APPOINTMENT OF CHAIRMAN

In accordance with Annex 23 of the Constitution "The term of office of the Chairman shall be 1 year unless the Chairman resigns or is replaced by the Board" and "The office of Chairman shall rotate between the employer representatives and the member representatives so that where the Chairman is an employer representative the next following Chairman shall be a member representative and vice-versa".

The Board is therefore invited to elect an employer representative as its Chairman for the ensuing year.

2. APPOINTMENT OF VICE CHAIRMAN

In accordance with Annex 23 of the Constitution "The Board shall elect a Vice-Chairman who shall....be either an employer representative or a member representative" and "Where the Chairman is an employer representative the Vice-Chairman shall be a member representative and vice-versa."

The Board is therefore invited to elect a member representative as its Vice-Chairman for the ensuing year.

3. MINUTES

To confirm the Part I minutes of the meeting held on 3 July 2017 (attached).

4 HERTFORDSHIRE AUDIT RESULTS REPORT 2016/17 – PENSION FUND

Report of the Ernst & Young

5. RESPONSE TO THE AUDIT RESULTS REPORT 2016/17 – PENSION FUND

Report of the Assistant Director Finance

6. PENSION FUND ANNUAL REPORT AND STATEMENT OF ACCOUNTS 2016/17

Report of the Director of Resources

7. ANNUAL REPORT OF THE PENSION BOARD 2016/17

Report of the Director of Resources

8. LGPS PENSION BOARD CONSTITUTION MEMBERSHIP APPOINTMENT REVIEW

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Report of the Chairman of LGPS Pension Board

9. LOCAL PENSIONS PARTNERSHIP LOCAL GOVERNMENT PENSION FUND ADMINISTRATION REPORT

Report of LPP

10. PENSION FUND ASSET POOLING – ACCESS UPDATE

Report of the Director of Resources

11. PENSION FUND GOVERNANCE AND RISK MANAGEMENT REPORT

Report of the Director of Resources

12. DATES OF FUTURE MEETINGS

The Board is invited to note the dates of future meetings, as follows:

8 December 2017 20 March 2018 18 July 2018

EXCLUSION OF PRESS AND PUBLIC

The Chairman will move:-

"That under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A to the said Act and the public interest in maintaining the exemption outweighs the public interest in disclosing the information."

PART II ('CLOSED') AGENDA

1. MINUTES

To confirm the Part II minutes of the meeting held on 3 July 2017 (attached).

2. PENSION FUND GOVERNANCE AND RISK MANAGEMENT REPORT: Appendices D and E as per Item 11 above:

Appendix D: 'List of Scheme Employers in 'Red Risk Category' **Appendix E:** Outstanding Admission Agreement Action Plan

3. PENSION FUND – FUNDING AND INVESTMENT REPORT (Formerly PERFORMANCE REPORT) AS AT 30 JUNE 2017

Report of the Director of Resources Agenda Pack 3 of 230 If you require further information about this agenda please contact Theresa Baker, Democratic Services Officer, on telephone no (01992) 556545 or by e-mail to theresa.baker@hertfordshire.gov.uk

Agenda documents are also available on the internet at: <u>https://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings.aspx</u>

For further information about the issues covered in these reports please contact Patrick Towey on 01992 555148.

Minutes



To: All Members of the Pensions Board LGPS, Chief Executive, Chief Officers, All officers named for 'actions' From: Legal, Democratic & Statutory Services Ask for: Theresa Baker Ext: 26545

PENSIONS BOARD LGPS 3 JULY 2017

ATTENDANCE

MEMBERS OF THE BOARD

Employer Representatives: G Clay, D Graham, P Neville **Member Representatives:** D Devereux, J Digby (Chairman), C Roberts

STANDING SUBSTITUTE MEMBERS

Employer Representatives: J Anderton, M Green, T W Hone **Member Representatives:**

Upon consideration of the agenda for the Pensions Board LGPS meeting on 3 July 2017 as circulated, copy annexed, conclusions were reached and are recorded below:

PART I ('OPEN') BUSINESS

Note: No conflicts of interest were declared by any member of the Board in relation to the matters on which conclusions were reached at this meeting.

Chairman's Announcements:

- i. The Chairman advised the members that Allan Bowen had emailed to tender his resignation as a Standing Substitute Member Representative and thanked him for his service on the Board.
- ii. The chairman updated the Board on progress with the actions from the Minutes of 14 March 2017.

1. MINUTES PART 1

1.1 The Minutes of the Pensions Board LGPS meeting held on 14 March 2017 were confirmed as a correct record and signed by the Chairman.

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2. PENSION FUND GOVERNANCE AND RISK MANAGEMENT REPORT

[Officer Contact: Jolyon Adam, Finance Manager, (Tel: 01992 555078), Vishal Raj, Accountancy Officer, (Tel: 01992 658104)]

- 2.1 The Board received the quarterly report on governance and risk management of the Pension Fund covering the period 1 January to 31 March 2017 which also encompassed the Administering Authority Report on Performance Indicators for the Administration Strategy; Specific Scheme Employer Matters; and details of reports presented to the Pension Committee which were not on the Pension Board agenda, including its response to feedback or comments from the Board. Officers summarised the key changes in the last quarter.
- 2.2 During a summary of the key change in the last quarter officers highlighted that, despite vacancies within the Pensions Team, there had been an improvement in outstanding admission agreements which had decreased from 26 in March 2017 to 23 in June 2017. It was noted that appointments had been made for July 2017 which would fill vacancies and allow further focus to be applied to this backlog.
- 2.3 In further discussion the Board noted the detail of how scheme employers were assessed in terms of their risk criteria and on the basis of this were categorised as posing a red, amber of green risk in terms of their potential impact on the pension scheme. Those with 9+ points fell into the red (high risk) category whilst those with 4-8 points fell into the amber (medium risk), and those with less than 4 points were classed as green (low risk). Officers highlighted that scheme employers which fell into either of these categories had been advised of their position at the last valuation and that their situation would continue to brought to their attention.
- 2.4 The Board suggested that, even though the scheme employers in the red risk category had now accumulated a small surplus, future consideration should be given to the likelihood of other financial risks materialising.

Conclusion:

2.5 The Pension Board commented as above and noted the content of the report.

3. LGPS PENSION BOARD CONSTITUTION MEMBERSHIP APPOINTMENT REVIEW

[Officer Contact: Patrick Towey, Head of Specialist Accounting

CHAIRMAN'S INITIALS

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(Tel: 01992 555148)] 3.1 The Board considered a report which, as per the request of its members on 14 March 2017, reviewed the appointment process for members of the Pension Board to ensure that it preserved knowledge and experience which could be lost if all pension board members retired at the same time after their four year term. 3.2 Officers brought members' attention to the staffing and work pressures associated with the local elections in May 2017 and in relation to this apologised for the limited nature of the current review. Members heard that related remuneration considerations P Towev and the end of term process would be addressed at the September 2017 meeting of the Board, in particular the mechanism for appointing new Pension Fund member representatives. 3.3 The Board noted the two possible scenarios: Scenario 1:Re-appointment of all existing Board Members (BMs) after their terms ended on 31 March 2019; Scenario 2:Re-appointment of some, but not all existing BMs after their terms ended on 31 March 2019; and the provisions to achieve the rotations. 3.4 Members of the Board variously commented that: Member Board Members should be involved in the process of recruiting for their side of the board; • An open but not too onerous process was required for selection of member representatives; There was the potential for members to be appointed indefinitely unless they resigned; • The requirement for new blood on the board needed to be balanced against the risk of the whole board leaving at the same time: • The experience of longstanding members was a potential strength to the board; Best practice should be researched, for example setting a maximum period of service on the board e.g.9 years; A process was required for appointing permanent substitute members as full members; Lots could be drawn to decide which members of the Board served a 2 or 4 year term. 3.5 Board members expressed support for both options. During discussion Members highlighted that original board members had been appointed on 1 April 2015 and that their term ended on 31 March 2019. 3.6 T Baker There was a request for substitute members to be notified in advance if their corresponding full member could not attend a

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| | Board meeting, to ensure that they were clear about the need to attend. | | |
|-----|--|---------|--|
| | Conclusion: | | |
| 3.7 | The Pension Board accepted the report, commented as above on the report and discussed the proposal for board membership rotation. | | |
| 4. | PENSION FUND ASSET POOLING – ACCESS UPDATE | | |
| | [Officer Contact: Patrick Towey, Head of Specialist Accounting (Tel: 01992 555148)] | | |
| 4.1 | The Board received a report which a reviewed the activities undertaken by the ACCESS group since February 2017 including governance, procurement, passive procurement and financial implications. | | |
| 4.2 | In response to questions on the first formal meeting as an established body in July 2017, of the Chairmen of the ACCESS Pension Fund (including the Chairman of the Hertfordshire Pension Fund) (i.e. the Joint Governance Committee (JGC)), officers agreed to report back to the Board on the rotation provisions for the secretariat and chairmanship of the JGC, also on remuneration of the JGC chairman. | P Towey | |
| 4.3 | During discussion, the Board heard that as a consequence of the JGC, the Pensions Committee (PC) would no longer be able to appoint and dismiss Fund managers directly, this role being undertaken by the Operator in consultation with the JGC. Pensions Committee would however continue to receive briefings and utilise Mercer as an investment consultant given the continuing role of the PC in setting and monitoring investment strategy for the Fund. | | |
| 4.4 | Further to discussion Members heard that the Operator procurement timetable had slipped slightly and that the date for contract signature had moved from 1 November 2017 to January 2018. In response to concerns around this Officers clarified that the Operator had to be established and in place by 1 April 2018. | | |
| 4.5 | In relation to the Operator's initial five year contract term (extendible by two years), Members suggested that 'divorce' clauses were required to mitigate against possible financial penalties. | | |

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INITIALS

CHAIRMAN'S

| 4.6 | Members were advised that the £103,897.44 ACCESS project costs incurred by the Hertfordshire Fund to the end of March included legal and project management fees, but excluded officer time which totalled a further £104k. | |
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| | Conclusions: | |
| 4.7 | The Pension Board noted the content of this report. | |
| 5 | LONDON PENSIONS PARTNERSHIP LOCAL GOVERNMENT PENSION FUND ADMINISTRATION REPORT | |
| | [Contact: Taryn Mutter – Head of Client Delivery (LPP)] | |
| 5.1 | Members received the quarter 4 2016/17 update from the Local Pensions Partnership (LPP) on the delivery of the pensions fund administration services in relation to statistics and key performance indicators, progress on projects and key activities and an update on regulatory changes including potential scheme changes. | |
| 5.2 | During discussion of the Service Level Agreement (SLA) Members noted that processing of Deferred Benefit cases had brought LPP performance down to 83% over the quarter. In light of this, Members suggested that the LPP projected figures of processing 600 Deferred Benefit Cases each month from 31 July 2017 to 31 April 18 to clear the backlog was overoptimistic. T Mutter clarified that an average of three full time LPP staff worked on these cases however, as there had been a 30% turnover in officer staff, new staff had been recruited as replacement. It was noted that these staff had required and were undergoing training and this had affected their productivity in the last quarter. The chairman requested a more realistic estimate of Deferred Benefit case clearance in future reports. | T Mutter |
| 5.3 | To the comment that the LPP needed to employ more staff to clear the Deferred Benefit Cases, M. Allen (LPP) clarified that the steady state for the number of these cases varied over the course of the year and that the issue was further complicated by an increase in the number of complex cases. The Board suggested that charging financial penalties to employers who did not submit leaver data on a timely basis would generate income which could be used to fund extra manpower to clear the backlog; T Mutter (LPP) clarified that the numbers of these employers would not be known until the end of the year. M Allen (LPP) requested more dialogue on this issue with the Pension Board chairman and officers. | T Mutter. M Allen, J Digby P Towey, |
| 5.4 | In terms of overall SLA the Board heard that, Deferred Benefit Cases aside, all cases had been dealt with. | |

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| 5.5 | In response to member questions officers clarified that there was a de minimis tolerance for investigation of Guaranteed Minimum Pension (GMP) reconciliation variances, as some differences were a matter of pence and it was not financially viable to carry out the work to recalculate. | |
|-----|--|----------|
| 5.6 | The Board noted the progress made on implementation of the Defined Contributions pensions schemes 'dashboards' from 2019 and that it was planned for the Defined Benefit and Public Sector schemes to join this practice shortly after. T Mutter clarified that the dashboard would enable users to see all their pensions in one place, however it was still in the early stages of development and highlighted the significant concerns outstanding with it. | |
| 5.7 | During discussion T Mutter advised the Board that the employer covenant and survey had been sent out in June and that the covenant checks were carried out independently. The Board requested an update on this. | T Mutter |
| 5.8 | In line with national precedent and established case evidence the Board heard that Hertfordshire was not seeking to recover £389,571 in total overpayments related to GMP and payroll revisions. | |
| | Conclusions: | |
| 5.9 | The Pension Board noted the contents of the report. | |
| 6. | DATES OF FUTURE MEETINGS | |
| 6.1 | The Board noted the dates of future meeting as follows: | |
| 6.2 | 20 September 2017 14 December 2017 20 March 2018 18 July 2018 | |
| 6.3 | The Chairman moved to close the Part I agenda. | |
| 7. | OTHER PART I BUSINESS | |
| 7.1 | There was no other PART I business. | |
| | EXCLUSION OF PRESS AND PUBLIC | |
| | That under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following item/s of business on the grounds that it/they involve/s the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A of said Act and the public interest in maintaining | _ |
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the exemption outweighs the public interest in disclosing the information.

PART II ('CLOSED') AGENDA

1. MINUTES

1.1 The Minute of this item of business is set out in the separate Part II Minutes.

2 PENSION FUND – FUNDING AND INVESTMENT REPORT (Formerly PERFORMANCE REPORT) AS AT 31 MARCH 2017

2.1 The Minute of this item of business is set out in the separate Part II Minutes.

KATHRYN PETTITT CHIEF LEGAL OFFICER

CHAIRMAN_____



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HERTFORDSHIRE COUNTY COUNCIL

LGPS PENSION BOARD WEDNESDAY 20 SEPTEMBER 2017 AT 11.00AM



HERTFORDSHIRE AUDIT RESULTS REPORT 2016/17 – PENSION FUND

Report of the Ernst & Young

Please find attached at Appendix A the Ernst & Young report HERTFORDSHIRE AUDIT RESULTS REPORT 2016/17 – PENSION FUND

Recommendation:

That the Board note the Audit Results Report 2016/17 and the Letter of Representation which will be signed at the Audit Committee meeting of 11 September 2017.

APPENDIX A

Hertfordshire Pension Fund Audit results report

Year ended 31 March 2017



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Private and Confidential

11 September 2017

Dear Audit Committee Members

We have substantially completed our audit of Hertfordshire Pension Fund for the year ended 31 March 2017.

Subject to concluding the outstanding matters listed in our report, we confirm that we expect to issue an unqualified audit opinion on the financial statements in the form at Section 03, before the statutory deadline of 30 September 2017.

This report is intended solely for the use of the Audit Committee, other members of the Fund, and senior management. It should not be used for any other purpose or given to any other party without obtaining our written consent.

We would like to thank your staff for their help during the engagement.

We look forward to discussing with you any aspects of this report or any other issues arising from our work.

Yours faithfully

Richard Page

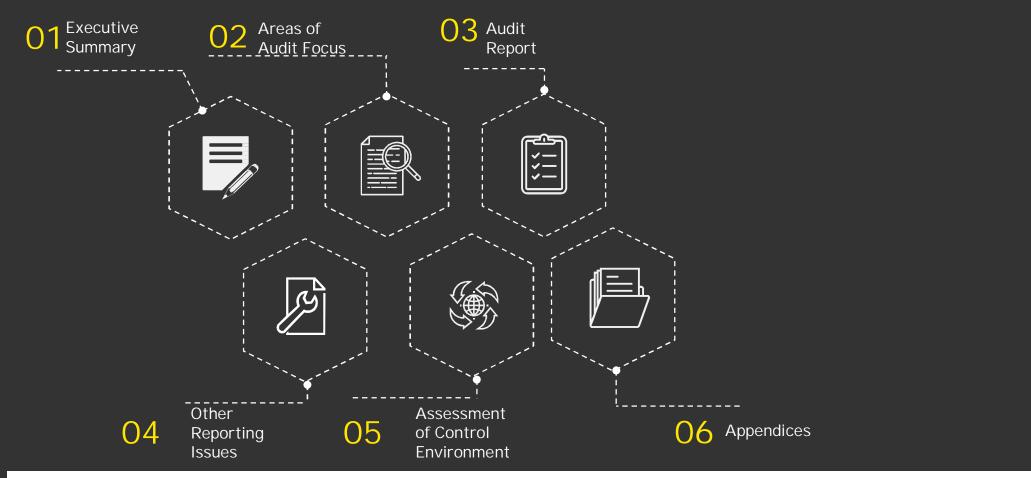
Executive Director

For and on behalf of Ernst & Young LLP

United Kingdom

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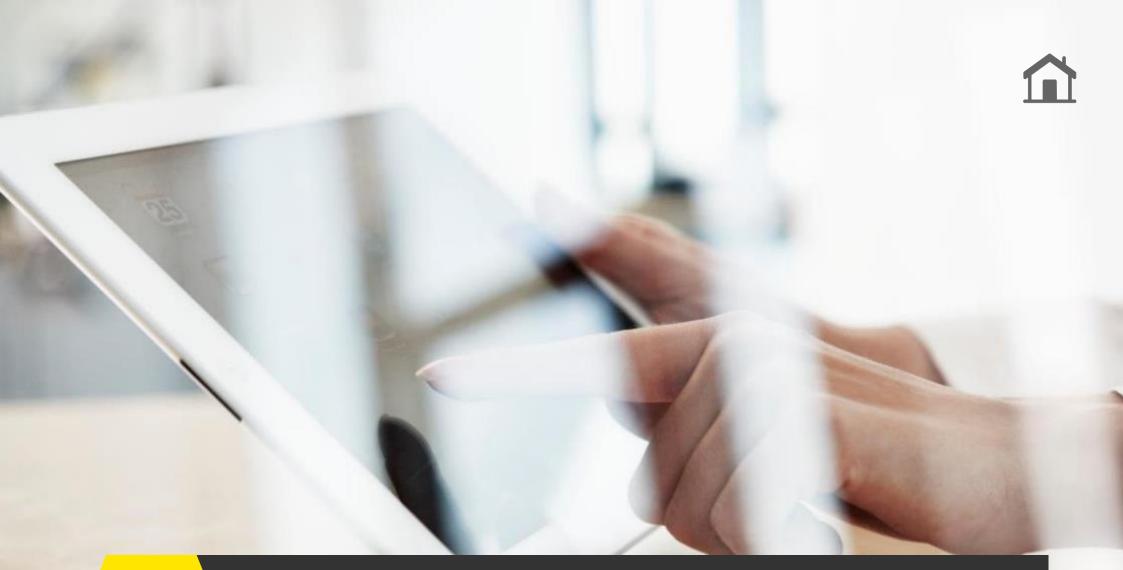
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In April 2015 Public Sector Audit Appointments Ltd (PSAA) issued "Statement of responsibilities of auditors and audited bodies". It is available from the via the PSAA website (www.PSAA.co.uk).

The Statement of responsibilities serves as the formal terms of engagement between appointed auditors and audited bodies. It summarises where the different responsibilities of auditors and audited bodies begin and end, and what is to be expected of the audited body in certain areas.

The "Terms of Appointment (updated February 2017)" issued by the PSAA sets out additional requirements that auditors must comply with, over and above those set out in the National Audit Office Code of Audit Practice (the Code) and in legislation, and covers matters of practice and procedure which are of a recurring nature.



01 Executive Summary

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Overview of the audit

In our Audit Plan presented to the 1 March 2017 Audit Committee meeting, we gave you an overview of how we intended to carry out our responsibilities as your auditor. We carried out our audit in accordance with this plan.

We planned our procedures using a materiality of £35.8 million. We reassessed this using the actual yearend figures, which have increased this amount to £42.4 million. The threshold for reporting uncorrected audit differences has increased from £1.8 million to £2.1 million. The basis of our assessment of materiality has remained consistent with prior years at 1% of Net Assets.

Status of the audit

We have substantially completed our audit of Hertfordshire Pension Fund's financial statements for the year ended 31 March 2017 and have performed the procedures outlined in our Audit plan. Subject to satisfactory completion of the following outstanding items we expect to issue an ungualified opinion on the Fund's financial statements in the form which appears at Section 03. However until work is complete, further amendments may arise:

- Final Director review
- Review of the final version of the financial statements and annual report •
- Completion of subsequent events review up to the date of sign off •
- Receipt of the signed management representation letter •



Executive Summary

Executive summary (continued)

Audit differences

Subject to the completion of the outstanding matters above, there are currently no unadjusted audit differences arising from our audit.

Our audit identified a small number of disclosure errors which were highlighted to management for amendment. We do not consider any of these significant and therefore we have not provided further detail of these amendments.

Areas of audit focus

Our Audit Plan identified key areas of focus for our audit of Hertfordshire Pension Fund's financial statements. This report sets out our observations and conclusions, including our views on areas which might be conservative, and where there is potential risk and exposure. We summarise our consideration of these matters, and any others identified, in the "Key Audit Issues" section of this report.

We ask you to review these and any other matters in this report to ensure:

- · There are no other considerations or matters that could have an impact on these issues
- You agree with the resolution of the issue
- There are no other significant issues to be considered.

There are no matters, apart from those reported by management or disclosed in this report, which we believe should be brought to the attention of the Audit Committee.



Executive summary (continued)

Other reporting issues

We have reviewed the information presented in the Annual Report for consistency with the audited financial statements and our knowledge of the Fund. We have no matters to report as a result of this work.

We have no other matters to report.

Control observations

We have adopted a fully substantive approach, so have not tested the operation of controls.

Independence

Please refer to Appendix B for our update on Independence.



O2 Areas of Audit Focus

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Audit issues and approach:

Management override

What is the risk?

Risk of management override

As identified in ISA 240, management is in a unique position to perpetrate fraud because of its ability to manipulate accounting records directly or indirectly and to prepare fraudulent financial statements by overriding controls that otherwise seem to be operating effectively. We identify and respond to this fraud risk on every audit engagement.

What are our conclusions?

We have not identified any material weaknesses in controls or evidence of material management override. We have not identified any instances of inappropriate judgements being applied.

We did not identify any other transactions during our audit which appeared unusual or outside the Fund's normal course of business

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| In Audit Report | Significant Risk |
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What did we do?

Our testing of journal entries has not identified adjustments which were outside of the normal course of business. All journals tested have an appropriate business rationale.

We reviewed accounting estimates for evidence of management bias. We did not identify any evidence of management override.

We have reviewed the financial statements and not identified any significant unusual transactions.

O3 Audit Report

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Draft audit report

Our opinion on the financial statements

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HERTFORDSHIRE COUNTY COUNCIL

Opinion on the pension fund financial statements

We have audited the pension fund financial statements for the year ended 31 March 2017 under the Local Audit and Accountability Act 2014. The pension fund financial statements comprise the Fund Account, the Net Assets Statement and the related notes 5 to 6.22. The financial reporting framework that has been applied in their preparation is applicable law and the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

This report is made solely to the members of Hertfordshire County Council in accordance with Part 5 of the Local Audit and Accountability Act 2014 and for no other purpose, as set out in paragraph 43 of the Statement of Responsibilities of Auditors and Audited Bodies published by Public Sector Audit Appointments Limited. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the authority and the authority's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the Director of Resources and auditor

As explained more fully in the Statement of the Chief Financial Officer's Responsibilities set out on page 14, the Director of Resources is responsible for the preparation of the Authority's Statement of Accounts, which includes the pension fund financial statements, in accordance with proper practices as set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the fund's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Director of Resources; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Hertfordshire County Council pension Fund Annual report in the Statement of Accounts 2016/17 to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report. Agenda Pack 23 of 230



Audit Report

Draft audit report (continued)

Our opinion on the financial statements

Opinion on financial statements

In our opinion the pension fund financial statements:

- give a true and fair view of the financial transactions of the pension fund during the year ended 31 March 2017 and the amount and disposition of the fund's assets and liabilities as at 31 March 2017; and
- have been properly prepared in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

Opinion on other matters

In our opinion, the information given in the Statement of Accounts 2016/17 for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we report by exception

We report to you if:

- we issue a report in the public interest under section 24 of the Local Audit and Accountability Act 2014;
- we make written recommendations to the audited body under Section 24 of the Local Audit and Accountability Act 2014;
- we make an application to the court for a declaration that an item of account is contrary to law under Section 28 of the Local Audit and Accountability Act 2014;
- we issue an advisory notice under Section 29 of the Local Audit and Accountability Act 2014; or
- we make an application for judicial review under Section 31 of the Local Audit and Accountability Act 2014.

We have nothing to report in these respects

Richard Page (Senior Statutory Auditor) for and on behalf of Ernst & Young LLP, Appointed Auditor Bristol Date:

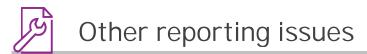
The maintenance and integrity of the Hertfordshire County Council web site is the responsibility of the directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the web site. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

04 Other reporting issues

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Other reporting issues

Consistency of other information published with the financial statements, including the Annual Report

We must give an opinion on the consistency of the financial and non-financial information in the Statement of Accounts 2016/17 with the audited financial statements

Financial information in the Statement of Accounts 2016/17 and published with the financial statements was consistent with the audited financial statements.

Other powers and duties

We have a duty under the Local Audit and Accountability Act 2014 to consider whether to report on any matter that comes to our attention in the course of the audit, either for the Fund to consider it or to bring it to the attention of the public (i.e. "a report in the public interest"). We did not identify any issues which required us to issue a report in the public interest.

We also have a duty to make written recommendations to the Fund, copied to the Secretary of State, and take action in accordance with our responsibilities under the Local Audit and Accountability Act 2014. We did not identify any issues.



Other reporting issues

Other matters

As required by ISA (UK&I) 260 and other ISAs specifying communication requirements, we must tell you significant findings from the audit and other matters if they are significant to your oversight of the [Fund]'s financial reporting process. They include the following:

- Significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures;
- Any significant difficulties encountered during the audit;
- Any significant matters arising from the audit that were discussed with management;
- Written representations we have requested;
- Expected modifications to the audit report;
- Any other matters significant to overseeing the financial reporting process;
- Related parties;
- External confirmations;
- Going concern; and
- Consideration of laws and regulations

We have no such matters to report.

05 Assessment of Control Environment Agenda Pack 28 of 230



Assessment of control environment

Financial controls

It is the responsibility of the Fund to develop and implement systems of internal financial control and to put in place proper arrangements to monitor their adequacy and effectiveness in practice. Our responsibility as your auditor is to consider whether the Fund has put adequate arrangements in place to satisfy itself that the systems of internal financial control are both adequate and effective in practice.

As part of our audit of the financial statements, we obtained an understanding of internal control sufficient to plan our audit and determine the nature, timing and extent of testing performed. As we have adopted a fully substantive approach, we have therefore not tested the operation of controls. Although our audit was not designed to express an opinion on the effectiveness of internal control we are required to communicate to you significant deficiencies in internal control.

We have not identified any significant deficiencies in the design or operation of an internal control that might result in a material misstatement in your financial statements of which you are not aware.

O6 Appendices

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Required communications with the Audit Committee

There are certain communications that we must provide to the Audit Committees of UK clients. We have done this by:

| | | Uur Reporting to you |
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| Required communications | What is reported? | 🛗 💡 When and where |
| Terms of engagement | Confirmation by the audit committee of acceptance of terms of engagement as written in the engagement letter signed by both parties. | The statement of responsibilities serves as the formal terms of engagement between the PSAA's appointed auditors and audited bodies. |
| Planning and audit approach | Communication of the planned scope and timing of the audit, including any limitations. | 1 March 2017 Audit Plan |
| Significant findings from the audit | Our view of the significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures Any significant difficulties encountered during the audit Any significant matters arising from the audit that were discussed with management Written representations we have requested Expected modifications to the audit report Any other matters significant to overseeing the financial reporting process | 11 September 2017 Audit Results Report |
| Going concern | Events or conditions identified that may cast significant doubt on the entity's ability to continue as a going concern, including: Whether the events or conditions constitute a material uncertainty Whether the use of the going concern assumption is appropriate in the preparation and presentation of the financial statements The adequacy of related disclosures in the financial statements | 11 September 2017 Audit Results Report No conditions or events were identified, either individually or together to raise any doubt about Hertfordshire Pension Fund's ability to continue for the 12 months from the date of our report. |
| Misstatements | Uncorrected misstatements and their effect on our audit opinion The effect of uncorrected misstatements related to prior periods A request that any uncorrected misstatement be corrected Significant corrected misstatements, in purchase | 11 September 2017 Audit Results Report |



| | | Our Reporting to you |
|-------------------------|--|--|
| Required communications | What is reported? | 🛗 💡 When and where |
| Fraud | Asking the audit committee whether they have knowledge of any actual, suspected or alleged fraud affecting the Fund Unless all those charged with governance are involved in managing the entity, any fraud identified or information obtained indicating that a fraud may exist involving: (a) management; (b) employees with significant roles in internal control; or (c) others where the fraud results in a material misstatement in the financial statements. A discussion of any other matters related to fraud, relevant to Audit Committee responsibility. | 11 September 2017 Audit Results ReportWe have asked management and those charged with governance about arrangements to prevent or detect fraud.We have not become aware of any fraud or illegal acts during our audit. |
| Related parties | Significant matters arising during the audit in connection with the Fund's related parties including, where applicable: Non-disclosure by management Inappropriate authorisation and approval of transactions Disagreement over disclosures Non-compliance with laws and/or regulations Difficulty in identifying the party that ultimately controls the entity | 11 September 2017 Audit Results Report We have no matters to report |
| Subsequent events | Where appropriate, asking the audit committee whether any subsequent events have occurred that might affect the financial statements. | 11 September 2017 Audit Results ReportWe have enquired of management and those charged with governance. We have no matters to report. |
| Other information | Where material inconsistencies are identified in other information included in the document containing the financial statements, but management refuses to make the revision. | 11 September 2017 Audit Results Report We have no matters to report |



| | | Our Reporting to you |
|---|--|--|
| Required communications | What is reported? | 🛗 💡 When and where |
| External confirmations | Management's refusal for us to request confirmations We were unable to obtain relevant and reliable audit evidence from other procedures. | 11 September 2017 Audit Results Report We have received all requested confirmations |
| Consideration of laws and/or regulations | Audit findings of non-compliance where it is material and believed to be intentional. This communication is subject to compliance with legislation on "tipping off" Asking the audit committee about possible instances of non-compliance with laws and/or regulations that may have a material effect on the financial statements, and known to the audit committee. | 11 September 2017Audit Results ReportWe have enquired of management and those charged with governance. We have not identified any material instances or non-compliance with laws and regulations |
| Significant deficiencies in internal controls identified during the audit | Significant deficiencies in internal controls identified during the audit. | 11 September 2017 Audit Results Report We have no matters to report |
| Independence | Communication of all significant facts and matters that have a bearing on EY's objectivity and independence. Communicating key elements of the audit engagement partner's consideration of independence and objectivity such as: The principal threats Safeguards adopted and their effectiveness An overall assessment of threats and safeguards Information on the firm's general policies and processes for maintaining objectivity and independence Communications whenever significant judgments are made about threats to objectivity or independence and the appropriateness of safeguards, | 1 March 2017 Audit Plan 11 September 2017 Audit Results Report |
| Fee Reporting | Breakdown of fee information when the audit plan is agreed Breakdown of fee information at the completion of the audit Any non-audit work Agenda Pack 33 of 230 | 1 March 2017 Audit Plan 11 September 2017 Audit Results Report |

Independence

We confirm that there are no changes in our assessment of independence since our confirmation in our audit planning board report dated 1 March 2017.

We complied with the APB Ethical Standards and the requirements of the PSAA's Terms of Appointment. In our professional judgement the firm is independent and the objectivity of the audit engagement partner and audit staff has not been compromised within the meaning of regulatory and professional requirements.

We consider that our independence in this context is a matter which you should review, as well as us. It is important that you and your Audit Committee consider the facts known to you and come to a view. If you would like to discuss any matters concerning our independence, we will be pleased to do this at the meeting of the Audit Committee on 11 September 2017. As part of our reporting on our independence, we set out below a summary of the fees paid for the year ended 31 March 2017 confirm that we have not undertaken non-audit work outside the PSAA Code requirements. We have adopted the necessary safeguards in completing this work and complied with Auditor Guidance Note 1 issued by the NAO in December 2016.

| Description | Final Fee 2016/17 | Planned Fee 2016/17 | Scale Fee 2016/17 | Final Fee 2015/16 |
|--|----------------------|------------------------|----------------------|----------------------|
| Hertfordshire Pension Fund Audit Fee – code work | £33,491 | £33,491* | £27,991 | £27,991 |
| Total Audit Fee – code work | £33,491 | £33,491 | £27,991 | £27,991 |

* £5,500 in relation to IAS 19 procedures. In previous years this work has been something of an anomaly in that we have not charged for it: however PSAA has agreed scale fee variations to cover the necessary work. This is consistent with the approach taken by other firms which act as external auditors for the Local Government Pension Schemes.



Management representation letter

Management Rep Letter

[To be prepared on the entity's letterhead]

11 September 2017

This letter of representations is provided in connection with your audit of the financial statements of Hertfordshire County Council Pension Fund ("the Fund") for the year ended 31 March 2017. We recognise that obtaining representations from us concerning the information contained in this letter is a significant procedure in enabling you to form an opinion as to whether the financial statements give a true and fair view of the financial transactions of the Fund during the year ended 31 March 2017 and of the amount and disposition of the Fund's assets and liabilities as at 31 March 2017, in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

We understand that the purpose of your audit of our financial statements is to express an opinion thereon and that your audit was conducted in accordance with International Standards on Auditing (UK and Ireland); which involves an examination of the accounting system, internal control and related data to the extent you considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, we make the following representations, which are true to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

- 1. We have fulfilled our responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with [the Accounts and Audit Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.
- 2. We confirm that the Fund is a Registered Pension Scheme. We are not aware of any reason why the tax status of the scheme should change.
- 3. We acknowledge, as members of management of the Fund, our responsibility for the fair presentation of the financial statements. We believe the financial statements referred to above give a true and fair view of the financial position and financial performance of the Fund in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and are free of material misstatements, including omissions. We have approved the financial statements.

Agenda Pack 35 of 230



Management Rep Letter

- 4. The significant accounting policies adopted in the preparation of the financial statements are appropriately described in the financial statements.
- 5. As members of management of the Fund, we believe that the Fund has a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 that are free from material misstatement, whether due to fraud or error.
- 6. There are no unadjusted audit differences identified during the current audit and pertaining to the latest period presented.

B. Fraud

- 1. We acknowledge that we are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
- 2. We have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.
- 3. We have no knowledge of any fraud or suspected fraud involving management or other employees who have a significant role in the Fund's internal controls over financial reporting. In addition, we have no knowledge of any fraud or suspected fraud involving other employees in which the fraud could have a material effect on the financial statements. We have no knowledge of any allegations of financial improprieties, including fraud or suspected fraud, (regardless of the source or form and including without limitation, any allegations by "whistleblowers") which could result in a misstatement of the financial statements or otherwise affect the financial reporting of the Fund.

C. Compliance with Laws and Regulations

- 1. We have disclosed to you all identified or suspected non-compliance with laws and regulations whose effects should be considered when preparing the financial statements.
- 2. We have not made any reports to The Pensions Regulator, nor are we aware of any such reports having been made by any of our advisors.
- 3. There have been no other communications with The Pensions Regulator or other regulatory bodies during the Fund year or subsequently concerning matters of non-compliance with any legal duty. We have drawn to your attention all correspondence and notes of meetings with regulators.

Management Rep Letter

D. Information Provided and Completeness of Information and Transactions

- 1. We have provided you with:
 - Access to all information of which we are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
 - · Additional information that you have requested from us for the purpose of the audit; and
 - Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
 - 2. All material transactions have been recorded in the accounting records and are reflected in the financial statements.
 - 3. We have made available to you all minutes of the meetings of the Fund and committees of directors (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on 11 September 2017.
 - 4. We confirm the completeness of information provided regarding the identification of related parties. We have disclosed to you the identity of the Fund's related parties and all related party relationships and transactions of which we are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the period ended, as well as related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the financial statements.
 - 5. We believe that the significant assumptions we used in making accounting estimates, including those measured at fair value, are reasonable.
 - 6. We have disclosed to you, and the Fund has complied with, all aspects of contractual agreements that could have a material effect on the financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.
 - 7. No transactions have been made which are not in the interests of the Fund members or the Fund during the fund year or subsequently.



Management Rep Letter

E. Liabilities and Contingencies

- 1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to you and are appropriately reflected in the financial statements.
- 2. We have informed you of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
- 3. We have recorded and/or disclosed, as appropriate, all liabilities related litigation and claims, both actual and contingent, and confirm that we have given no guarantees that we have given to third parties.

F. Subsequent Events

1. There have been no events subsequent to period end which require adjustment of or disclosure in the financial statements or notes thereto.

G. Other information

- 1. We acknowledge our responsibility for the preparation of the other information.
- 2. We confirm that the content contained within the other information is consistent with the financial statements.

H. Derivative Financial Instruments

We confirm the Fund's statement of investment principles has been duly reviewed to ensure that such investments comply with any limitations imposed by its provisions.

The financial statements disclose all transactions in derivative financial instruments that have been entered into during the period, those still held by the Fund at the year end and the terms and conditions relating thereto.

Management has duly considered and deemed as appropriate the assumptions and methodologies used in the valuation of 'over the counter' derivative financial instruments which the Fund is holding, and these have been communicated to you.



N

| ar | nagement Rep Letter |
|----|--|
| | I. Actuarial valuation |
| | The latest report of the actuary Hymans Robertson LLP as at [<i>Date</i>] and dated [<i>Date</i>] has been provided to you. To the best of our knowledge and belief we confirm that the information supplied by us to the actuary was true and that no significant information was omitted which may have a bearing on his report. |
| | Yours faithfully |
| | Director of Resources |
| | I confirm that this letter has been discussed and approved at the Audit Committee on 11 September 2017 |
| | Chair of Audit Committee |

EY | Assurance | Tax | Transactions | Advisory

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ED None

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HERTFORDSHIRE COUNTY COUNCIL

PENSION BOARD WEDNESDAY 20 SEPTEMBER 2017 AT 11.00 AM

RESPONSE TO THE AUDIT RESULTS REPORT 2016/17 – PENSION FUND

Report of the Assistant Director Finance

Author: Jolyon Adam, Finance Manager (Tel: 01992 555078)

Executive Member: David Williams, Executive Member for Resources

1. Purpose of report

1.1 To provide the Board with a response to Ernst & Young's draft Audit Results Report for the Pension Fund presented as a separate agenda item to this meeting.

2. Response to the Annual Governance Report

- 2.1 Ernst & Young LLP have issued a draft Audit Results Report for the Pension Fund following the audit of the 2016/17 annual report and accounts. Officers are pleased to report that there are no recommendations and the auditors are expected to confirm an unqualified opinion on the accounts. The report is in a draft form at present as we await final sign off.
- 2.2 The audit identified a small number of minor disclosure errors which were agreed with management for amendment. The Auditor did not consider any of these significant and therefore did not provide further detail of these amendments in their report.

3. Letter of Representation

3.1 It is an annual requirement (set out on Page 5 of the Auditor's draft report) for a letter of representation from management to be prepared in order to gain management's confirmation in relation to a number of matters, for which the auditor does not currently have sufficient audit evidence. A draft is attached at Appendix A to this report for members to note. This letter is to be signed by the Director of Resources and the Chairman of the Audit Committee on 11 September 2017.

4. Recommendation

4.1 That the Board note the response to the Audit Results Report 2016/17, and the Letter of Representation which will be signed at the Audit Committee meeting of 11 September 2017.



APPENDIX A

Corporate Services Director of Resources

Richard Page Executive Director Ernst & Young LLP The Paragon Counterslip Bristol BS1 6BX Herts Finance Hertfordshire County Council County Hall Pegs Lane Hertford SG13 8DE

 Tel:
 01992 555601

 Fax:
 01992 555505

 Email:
 owen.mapley@hertfordshire.gov.uk

 Contact:
 Owen Mapley

Private & Confidential

Date: 11 September 2017

Dear Mr Page

Letter of representation for Hertfordshire County Council Pension Fund – 2016/17 financial year

11 September 2017

This letter of representations is provided in connection with your audit of the financial statements of Hertfordshire County Council Pension Fund ("the Fund") for the year ended 31 March 2017. We recognise that obtaining representations from us concerning the information contained in this letter is a significant procedure in enabling you to form an opinion as to whether the financial statements give a true and fair view of the financial transactions of the Fund during the year ended 31 March 2017 and of the amount and disposition of the Fund's assets and liabilities as at 31 March 2017, in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

We understand that the purpose of your audit of our financial statements is to express an opinion thereon and that your audit was conducted in accordance with International Standards on Auditing (UK and Ireland); which involves an examination of the accounting system, internal control and related data to the extent you considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, we make the following representations, which are true to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

1. We have fulfilled our responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with the Accounts and Audit

Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

- 2. We confirm that the Fund is a Registered Pension Scheme. We are not aware of any reason why the tax status of the scheme should change.
- 3. We acknowledge, as members of management of the Fund, our responsibility for the fair presentation of the financial statements. We believe the financial statements referred to above give a true and fair view of the financial position and financial performance of the Fund in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and are free of material misstatements, including omissions. We have approved the financial statements.
- 4. The significant accounting policies adopted in the preparation of the financial statements are appropriately described in the financial statements.
- 5. As members of management of the Fund, we believe that the Fund has a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 that are free from material misstatement, whether due to fraud or error.
- 6. There are no unadjusted audit differences identified during the current audit and pertaining to the latest period presented.

B. Fraud

- 1. We acknowledge that we are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
- 2. We have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.
- 3. We have no knowledge of any fraud or suspected fraud involving management or other employees who have a significant role in the Fund's internal controls over financial reporting. In addition, we have no knowledge of any fraud or suspected fraud involving other employees in which the fraud could have a material effect on the financial statements. We have no knowledge of any allegations of financial improprieties, including fraud or suspected fraud, (regardless of the source or form and including without limitation, any allegations by "whistleblowers") which could result in a misstatement of the financial statements or otherwise affect the financial reporting of the Fund.

C. Compliance with Laws and Regulations

- 1. We have disclosed to you all identified or suspected non-compliance with laws and regulations whose effects should be considered when preparing the financial statements.
- 2. We have not made any reports to The Pensions Regulator, nor are we aware of any such reports having been made by any of our advisors.
- 3. There have been no other communications with The Pensions Regulator or other regulatory bodies during the Fund year or subsequently concerning matters of non-compliance with any legal duty. We have drawn to your attention all correspondence and notes of meetings with regulators.

D. Information Provided and Completeness of Information and Transactions

- 1. We have provided you with:
- Access to all information of which we are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
- Additional information that you have requested from us for the purpose of the audit; and
- Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
- 2. All material transactions have been recorded in the accounting records and are reflected in the financial statements.
- 3. We have made available to you all minutes of the meetings of the Fund and committees of directors (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on 11 September 2017.
- 4. We confirm the completeness of information provided regarding the identification of related parties. We have disclosed to you the identity of the Fund's related parties and all related party relationships and transactions of which we are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the period ended, as well as related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the financial statements.
- 5. We believe that the significant assumptions we used in making accounting estimates, including those measured at fair value, are reasonable.
- 6. We have disclosed to you, and the Fund has complied with, all aspects of contractual agreements that could have a material effect on the financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.
- 7. No transactions have been made which are not in the interests of the Fund members or the Fund during the fund year or subsequently.

E. Liabilities and Contingencies

- 1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to you and are appropriately reflected in the financial statements.
- 2. We have informed you of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
- 3. We have recorded and/or disclosed, as appropriate, all liabilities related litigation and claims, both actual and contingent, and confirm that we have given no guarantees that we have given to third parties.

F. Subsequent Events

1. There have been no events subsequent to period end which require adjustment of or disclosure in the financial statements or notes thereto.

G. Other information

- 1. We acknowledge our responsibility for the preparation of the other information.
- 2. We confirm that the content contained within the other information is consistent with the financial statements.

H. Derivative Financial Instruments

We confirm the Fund's statement of investment principles has been duly reviewed to ensure that such investments comply with any limitations imposed by its provisions.

The financial statements disclose all transactions in derivative financial instruments that have been entered into during the period, those still held by the Fund at the year end and the terms and conditions relating thereto.

Management has duly considered and deemed as appropriate the assumptions and methodologies used in the valuation of 'over the counter' derivative financial instruments which the Fund is holding, and these have been communicated to you.

I. Actuarial valuation

The latest report of the actuary Hymans Robertson LLP as at 31 March 2016 and dated March 2017 has been provided to you. To the best of our knowledge and belief we confirm that the information supplied by us to the actuary was true and that no significant information was omitted which may have a bearing on his report.

Yours faithfully

Director of Resources

I confirm that this letter has been discussed and approved at the Audit Committee on 11 September 2017

Chair of Audit Committee

HERTFORDSHIRE COUNTY COUNCIL

LGPS PENSION BOARD

WEDNESDAY 20 SEPTEMBER 2017 AT 11.00AM

PENSION FUND ANNUAL REPORT AND STATEMENT OF ACCOUNTS 2016/17

Report of the Director of Resources

Author: Jolyon Adam, Finance Manager (Tel: 01992 555078)

1 Purpose of the Report

- 1.1. To provide the Pension Board with the audited Pension Fund Annual Report and Statement of Accounts for 2016/17 ("Report and Accounts"). This is attached at Appendix A.
- 1.2. To provide the Pension Board with an updated Governance Compliance Statement (GCS), to reflect recent regulatory and operational changes. This is attached at Appendix B.
- 1.3. To provide the Pension Board with the updated Communication Policy Statement, this is included as Appendix C.

2 Summary

- 2.1 The Pension Fund accounts are audited separately by Ernst & Young (EY) LLP and a separate Audit Results Report (ARR) is issued for these accounts. The ARR and the Authority's response to this are included as separate items on this agenda. There were no recommendations arising from the audit of the Pension Fund's accounts.
- 2.2 During 2016/17 the value of the Pension Fund increased by £659.1m, the significant majority of this increase relating to return on investments. The overall investment return for the year was 17.8% (net of fees) which was in line with the benchmark for the year.
- 2.3 The number of members in the Pension Fund increased by 3,821 members from 95,212 at 31 March 2016 to 99,033 at 31 March 2017.
- 2.4 During the external audit review of the Report and Accounts by Ernst & Young (EY) there were a small number of amendments made to the accounts regarding minor presentational and disclosure corrections, but EY determined that these did not require any comment in their report.

Agenda Item No:

2.5 Extracts of the Report and Accounts will be included within the County Council's Statement of Accounts that will be submitted to the Audit Committee on 11 September 2017.

3 Recommendations

3.1 The Pension Board is asked to note the audited Report and Accounts for 2016/17, the revised Governance Compliance Statement included at Appendix B, and the Communication Policy Statement included at Appendix C.

4 2016/17 Report and Accounts

- 4.1 During 2016/17 the value of the Pension Fund increased by £659.1m, the significant majority of this increase relating to return on investments. The overall investment return for the year was 17.8% (net of fees) which was in line with the benchmark for the year.
- 4.2 The fund continued to be cash flow positive (describing a position whereby contributions received from employers and members outweighs benefits paid to pensioners).
- 4.3 The table below shows how the increase of £659.1m is comprised:

| £m | £m | |
|---------|--------|---|
| 180.1 | | Additions from contributions and other income relating to members |
| (146.1) | | Benefits payable to members |
| (9.9) | | Payments to and on account of leavers |
| | 24.0 | Net additions relating to members' contributions and payments |
| (1.6) | | Administrative costs |
| (1.0) | | Oversight and governance costs |
| (12.2) | | Investment management expenses |
| | (14.8) | Management Expenses |
| 609.9 | | Increase in the market value of investments and profits and losses from the sale of investments |
| 40.3 | | Investment income |
| (0.3) | | Tax on income |
| | 649.9 | Net return on investments |
| | 659.1 | Increase in the Pension Fund during 2015/16 |

4.4 An explanation for any significant movements within the Fund Account (Appendix A, p22) between 2015/16 and 2016/17 is provided below.

- 4.5 Transfers (in) from other schemes or funds increased from £3.6m in 15/16 to £14.5m in 16/17. This is the result of a significant number of individual member transfers, rather than any bulk transfer. There were 50 transfers of benefits into the scheme greater than £85k during 16/17, as opposed to 6 during 15/16.
- 4.6 Management expenses fell slightly from £15.9m to 14.7m. Whilst returns on the fund's investments were strong, they were in line with the benchmark therefore the fund did not incur significant additional costs for performance related elements of fees. Further to this, during 16/17 the fund has negotiated a number of fee reductions with managers, principally Henderson and Allianz Global Investors.
- 4.7 Profits and losses on the disposal of investments and changes in the value of investments increased from a loss of £40.9m in 2015/16 to a gain of £609.9m in 2016/17. This reflects the higher investment return for the year (17.8%) compared to 2015/16 (-0.2%). The return achieved on the Pension Fund's investments reflected general market conditions over the year and the benchmark return of 17.9%. A review of world markets is provided as part of the Investment report on page 60 of the Report and Accounts.
- 4.8 The table below summarises the Net Asset Statement (Appendix A, p23), and highlights the movement in the main asset classes between 31 March 2016 and 31 March 2017.

| 31 March 2016 | | | 31 Mar | ch 2017 | % Change |
|---------------|-----------|--|-----------|-----------|----------|
| £000s | £000s | | £000s | £000s | |
| 1,091,917 | | Equities | 1,148,718 | | 5.2% |
| | | Pooled investment vehicles: | | | |
| 269,692 | | Pooled property investments | 286,375 | | 6.2% |
| 1,094,728 | | Unitised insurance policies | 1,365,648 | | 24.7% |
| 544,296 | | Unit trusts | 598,057 | | 9.9% |
| 115,942 | | Private equity | 131,052 | | 13.0% |
| 383,660 | | Other managed funds | 605,223 | | 57.7% |
| 124 | | Derivative contracts | 1,703 | | 1,273.4% |
| 56,642 | | Cash deposits | 67,496 | | 19.2% |
| 9,929 | | Other investment balances | 3,881 | | (60.9%) |
| | 3,566,930 | Total Investment Assets & Liabilities | | 4,208,151 | 18.0% |
| 2,956 | | Long term assets | 2,217 | | (25.0%) |
| 14,364 | | Net Current Assets | 33,003 | | 129.8% |
| | 3,584,250 | Net assets of the Fund available to fund benefits as at 31 st March | | 4,243,371 | 18.4% |

4.9 The 2016/17 CIPFA Code of Practice on Local Authority Accounting has specified revised categories for reporting on the Net Asset Statement. For clarity, the instruments and managers which feed into these categories are broken down below:

- a. Equities: Includes quoted UK and overseas equities held with the fund's active equity managers Allianz, Baillie Gifford and Jupiter.
- b. Pooled Property Investments: Investments in property managed by CBRE.
- c. Unitised Insurance Policies: Passively managed bond and equity investments held by the fund's passive manager Legal & General.
- d. Unit Trusts: Includes unit trusts for both equity investments, managed by Jupiter, as well as bond funds, managed by Hendersons and Royal London.
- e. Private Equity: The fund currently has Private Equity investments managed by HarbourVest, Permira, Standard Life and Pantheon.
- f. Other Managed Funds: This is principally made up of the new global equity mandate with Baillie Gifford (Long-Term Global Growth Fund) and the alternatives mandate, managed by LGT.
- 4.10 Equities have increased by £56.8m (5.2%) despite the dismissal of JP Morgan, and transfer of funds invested with that manager (£142.6m as at 31 March 2016) to the Baillie Gifford Long Term Global Growth Fund (LTGGF) (reported within 'Other Managed Funds'). Strong performance of the fund's remaining equity managers Baillie Gifford, Allianz and Jupiter (21.4%, 30.1% and 12.0% respectively) still resulted in an overall increase in the value of investments in this category given the strong performance of Equity markets.
- 4.11 The increases in pooled property investments, unitised insurance policies, unit trusts, and private equity are all the results of market returns over the period – the 'Review of World Markets' on p60 of Appendix A outlines some of the drivers behind these returns.
- 4.12 Other managed funds increased by £221.6m (57.7%) as a result of a combination of factors. At the point of transfer, the funds held in the JP Morgan portfolio resulted in a transfer into the Baillie Gifford Long Term Global Growth Fund (LTGGF) of £183.1m which was conducted in three phases over January and February 2017. This is a global equity mandate, but reported within 'Other managed funds' in the Net Assets Statement due to the nature of the investment vehicle. The remaining increase in the value of other managed funds was a result of the returns on the LGT Alternatives portfolio (7.0%), and managed fund elements of the Baillie Gifford UK Equities mandate, as well as the LTGGF.
- 4.13 There has been a £1.59m (1,273.4%) increase in derivative contracts these are operated by the funds property manager CBRE to hedge against foreign currency movements and protect overseas returns from this volatility. With an effective hedge, the value of the asset which is being hedged will increase/decrease in value equal and opposite to the hedge.
- 4.14 Other investment balances fell by £6.0m (-60.9%), this represents accrued income from fund managers, and the reduction is a result of timing differences, and a fall in overall income received during 16/17.
- 4.15 Net current assets increased by £18.6m (129.8%) principally as a result of a short term debtor of £15m held over year end. This related to excess local cash Agenda Pack 49 of 230

transferred from the Administering Authority to the alternatives manager LGT on 28 March 2017, but not credited to investment balances until 4 April 2017.

5 Annual Report

5.1 The Annual Report summarises the main aspects of the Pension Fund and is split into four sections – Scheme Administration, Administering Authority Report, Financial Statements and Investment Report.

5.2 Scheme Administration (p3)

This section provides a background to the Scheme, describes how it is funded and details the main benefits for members.

5.3 Administering Authority Report (p4 – 18)

This section outlines how the Hertfordshire Pension Fund is governed and managed and includes the following statements and policies:

- Governance Compliance Statement (pages 7 11)
- Communication Policy Statement (pages 15-16)
- Actuarial Statement for 2016/17 (pages 17-18)

The Governance Policy and Compliance Statement was approved by the Pensions Committee on 5 February 2016 and includes the terms of reference and division of responsibility between the Pensions Committee and LGPS Pensions Board.

- 5.3.1 An updated Governance Compliance Statement has been prepared, and is attached at Appendix B to this paper. This revised statement will be put to the Pension Committee for approval on the 4 September 2017. The main changes to this statement include:
 - An update to reflect the new LGPS Management and Investment of Funds Regulations 2016 – which replaced the previous 2009 regulations, and necessitated the production of a revised Investment Strategy Statement to be published by 31March 2017.
 - To formalise the use of a cross-party working group, made up of members of the Pension Committee to work with Officers as well as external parties (such as the investment consultant) on tasks such as managing the transition to the revised 2017 Investment Strategy and other pension related work where appropriate.
 - To outline and clarify the role of the Joint Governance Committee (JGC) in its position within the ACCESS pool, of which the Hertfordshire Pension Fund is a member.
- 5.3.2 A revised Communication Policy Statement will also be presented to the Pension Committee on 4 September – this is attached as Appendix C to this paper. The main updates to this Statement include reducing the frequency of employer newsletters from monthly to quarterly (in line with what is specified within the Pensions Administration contract), adding reference to the public availability of (Part I) reports to the Pension Board, and adding a general

provision around moving to electronic means of communication with members in future. Members will be given the opportunity to opt out of

- 5.3.3 An annual performance report is provided on pages 13 14 of the Annual report which provides a summary of the performance of the Administering Authority, Pensions Administration Service and employers during the year.
- 5.3.4 A summary of membership to the Scheme is provided on page 19 of the Annual report including the distribution of Scheme members across employer categories. This shows an increase in total membership of 3,821 members from 95,212 at 31 March 2016 to 99,033 at 31 March 2017. Of the overall increase, active members increased by 1,312, deferred members by 1,505 and pensioners by 1,004.

5.4 Financial Statements (p20 – 48)

This section includes the 2016/17 Pension Fund Accounts, discussed in section 4 above. This includes the Fund Account and Net Asset statement, statement of accounting policies and notes to the accounts.

5.5 Investment Report (p49 – 64)

This section sets out the context for investment and the background against which investments took place and includes the following:

5.5.1 Statement of Investment Principles (SIP) (p50 - 58)

This section sets out the investment strategy that was in place for the period covered by the Annual Report and Accounts. The 2017 Investment Strategy Statement, which is effective from 1 April 2017 is provided via link in the annual report on p49.

5.5.2 The performance of the Pension Fund's investments against benchmark over 2016/17 and the longer term. Performance over 16/17 was in line with the general benchmark, with the fund returning 17.8% (net of fees) against a benchmark of 17.9%.

6 Post audit changes

6.1 During the audit by Ernst & Young, a small number of minor amendments and corrections were highlighted and made to the Annual Report and Accounts 2016/17, however EY did not determine that any of these were material, or required disclosure.



APPENDIX A

Hertfordshire County Council Pension Fund Annual Report and Statement of Accounts 2016/17

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1. Foreword

This report provides information for employers and other interested parties on how the Hertfordshire Pension Fund ("Pension Fund") has been managed during the year 1 April 2016 to 31 March 2017.

This report summarises the main features of the Pension Fund, providing:

- a brief outline of the Local Government Pension Scheme ("Scheme")
- the Administering Authority Report which outlines the management and administrative arrangements for the Pension Fund
- the financial statements comprising of the Fund Account and Net Assets Statement for the year 2016/17 with comparative information for the previous year. The Fund Account shows the change in net assets available for benefits during the year. The Net Assets Statement discloses the net assets of the Pension Fund at 31 March 2017
- an Investment Report which sets out the Pension Fund's Investment Policy and the level of performance achieved.

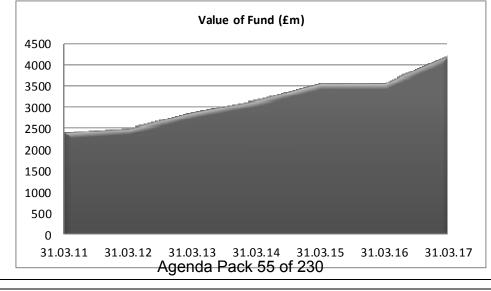
Over the year, the value of the Pension Fund increased from £3,584m at 31 March 2016 to £4,243m at 31 March 2017. The return achieved on the Pension Fund's investments during 2016/17 net of fees was 17.8% which reflected general market conditions over the year and was in line with the benchmark return of 17.9%. A review of world markets is provided as part of the Investment report on page 49.

Over 2016/17 membership of the Pension Fund has continued to increase both in terms of the number of scheme employers and contributing members. The number of contributing members has increased from 33,265 at 31 March 2016 to 34,577 at 31 March 2017. The number of scheme employers also increased from 279 at 31 March 2016 to 289 at 31 March 2017 as a result of schools converting to academy status and new employers seeking admission to the Pension Fund following the outsourcing of service contracts from scheme employers.

2. Financial Summary

The table below provides a five year summary of the Pension Fund accounts and a graph showing the movement in the value of the Pension Fund over this period. This shows the net assets available to fund benefits at 31 March each year.

| 2012/13 £000s | 2013/14 £000s | 2014/15 £000s | 2015/16 £000s | | 2016/17 £000s |
|------------------|------------------|------------------|------------------|---|------------------|
| 2,520,578 | 2,907,904 | 3,175,783 | 3,581,039 | Value of the Pension Fund at 1 April | 3,584,250 |
| 19,220 | 39,045 | (18,538) | 13,430 | Net additions / (withdrawals) from dealing with those directly involved in the scheme | 23,978 |
| (13,819) | (16,512) | (16,164) | (15,927) | Management expenses | (14,786) |
| 381,925 | 245,346 | 439,958 | 5,708 | Net returns on investments | 649,930 |
| 387,326 | 267,879 | 405,256 | 3,211 | Increase / (Decrease) in the Pension Fund during the year | 659,121 |
| 2,907,904 | 3,175,783 | 3,581,039 | 3,584,250 | Value of the Pension Fund at 31 March | 4,243,371 |



1. Background to the Scheme

Legal Framework

The Scheme is a statutory scheme, established by Act of Parliament, the Superannuation Act 1972. The Scheme is governed by the Public Services Pensions Act 2013 and is administered in accordance with the following secondary legislation:

- Local Government Pension Scheme Regulations 2013 (as amended)
- Local Government Pension Scheme (Transitional Provisions, Savings & Amendment) Regulations 2014 (as amended)
- Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016

The Scheme is run by administering authorities in accordance with these regulations. In Hertfordshire the Administering Authority is Hertfordshire County Council.

Eligibility

The Scheme is available to all employees of local authorities other than teachers, fire-fighters and police officers for whom separate arrangements apply. Employees are able to join the Scheme if they have a contract of employment of three months or more duration.

Other specified bodies providing public services are included by statute or may apply for admission.

Employers

At 31 March 2017 there were 289 employers in the Pension Fund. Participating employers can be scheduled bodies or admitted bodies, as defined below:

- Scheduled bodies. There are two types of scheduled bodies listed in the Scheme regulations. Employees of employers, such as the County Council (including maintained schools), Academies and District and Borough Councils, are automatically entitled to be members of the Fund. Employees of other organisations, such as Parish and Town Councils are able to join the Scheme if the employer designates that they can.
- Admitted bodies. These are voluntary, charitable and, in certain circumstances, private sector organisations carrying out scheduled bodies' contracts, where staff can become members of the Scheme by virtue of an Admission Agreement between the Pension Fund and the relevant body. At 31 March 2017 there were 119 active admitted bodies participating in the Pension Fund.

A full list of employing bodies in the Pension Fund is shown in Appendix 1 at page 65.

The table below provides an analysis of scheduled and admitted bodies at 31 March 2017 and an analysis of active employers and employers that have ceased (these are employers with no active members but with outstanding liabilities). Admitted bodies may have more than one Admission Agreement in the Pension Fund relative to the service contracts they hold with scheduled bodies.

| Type of Body | Active | Ceased | Total |
|------------------|--------|--------|-------|
| Scheduled bodies | 160 | 4 | 164 |
| Admitted bodies | 55 | 70 | 125 |
| Total | 215 | 74 | 289 |

2. Funding

The Scheme is a funded scheme, financed by contributions from employees and employers and by earnings from investments. The Pension Fund has published a Funding Strategy Statement (shown in Appendix 2 at page 69, which sets out the Pension Fund's strategy for meeting employers' pension liabilities. The aim of the funding strategy is to ensure the long-term solvency of the Pension Fund and to ensure that sufficient funds are available to meet all benefits as they fall due for payment.

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Employees' Contributions

During 2016/17, employees paid contributions at a rate based on their earnings, including contractual and noncontractual overtime and additional hours. From 1 April 2014, the Scheme moved from a final salary scheme to a career average revalued earnings (CARE) scheme. As part of the CARE scheme, employees can elect to move to the 50/50 option which allows employees to pay half the normal contributions in return for half the normal pension benefits.

The rates and salary bandings applicable during 2016/17 are shown in the table below.

| Band | Range | Contribution Rate |
|------|-----------------------------------|-------------------|
| 1 | £0 - £13,600 | 5.50% |
| 2 | More than £13,601 up to £21,200 | 5.80% |
| 3 | More than £21,201 up to £34,400 | 6.50% |
| 4 | More than £34,401 up to £43,500 | 6.80% |
| 5 | More than £43,501 up to £60,700 | 8.50% |
| 6 | More than £60,701 up to £86,000 | 9.90% |
| 7 | More than £86,001 up to £101,200 | 10.50% |
| 8 | More than £101,201 up to £151,800 | 11.40% |
| 9 | More than £151,800 | 12.50% |

Employers' Contributions

Employers' contributions are payable at rates specified by the Pension Fund Actuary and are reviewed each triennial valuation. Rates are adjusted to reflect changes in the employer's membership profile and funding level in the Pension Fund (see page 17 for further details).

Investment Income

The cash, which is not immediately required to pay pensions and other benefits, is invested and provides an additional source of income for the Pension Fund.

Fund investments during 16/17 were governed by the 2016 Statement of Investment Principles (SIP - p50), which was effective until 31 March 2017. The SIP has been superseded from 1 April 2017 by the 2017 Investment Strategy Statement (see 6.22, p48) which details investment strategy, asset allocation, risk analysis, and the fund's approach to Environmental, Social and corporate Governance (ESG) considerations.

3. Benefits

The Scheme is a salary-related defined benefit scheme which guarantees to provide benefits which are a specified fraction of a Scheme member's pay. Benefits are not affected by variations in investment performance.

Full details of benefits payable are explained in the Scheme booklet which is available from the Pension Fund website at https://www.yourpension.org.uk/Hertfordshire/Information-for-members/Introduction.aspx.

The following provides the main provisions of the benefit package for the Scheme.

Age of Retirement

The normal pension age in the Scheme is linked to State Pension Age, with a minimum of age 65. The Scheme also makes provisions for the early payment of benefits and members can choose to retire and draw their pension at any time from age 55. Benefits paid before normal pension age will be reduced to reflect that benefits will be paid over a longer period of time.

Retirement Benefits

From 1 April 2014, the Scheme moved from a final salary scheme to a career average revalued earnings (CARE) scheme details of which are accessible from the Pension Fund website at <u>www.yourpension.org.uk/agencies/HCC/</u>.

For membership after 1 April 2014, members build up a pension at a rate of $1/49^{\text{th}}$ of the amount of pensionable pay they receive in each scheme year. The amount of pension built up during the scheme year is added to their pension account and revalued at the end of each year in line with inflation $1/49^{\text{th}}$ of the capital value of benefits can be taken as a lump sum at a 12:1 commutation rate, i.e. £12 htmp sum for every £1 of annual pension given up.

Scheme Administration

Benefits built up before 1 April 2014 are protected and are calculated using membership in the Scheme prior to 1 April 2015 and the member's final pay when they leave the Scheme.

For membership built up between 1 April 2008 and 31 March 2014, the annual pension is based on final pensionable pay multiplied by 1/60th for each year of Scheme membership. The final pensionable pay is the wage or salary on which contributions were paid over the last 12 months of service. Up to 25% of the capital value of benefits can be taken as a lump sum at a 12:1 commutation rate, i.e. £12 lump sum for every £1 of annual pension given up.

For membership accrued to 31 March 2008, members will receive an annual pension based on final pensionable pay multiplied by 1/80th for each year of Scheme membership and a lump sum of three times annual pension. Up to 25% of the capital value of benefits can be taken as a lump sum at a 12:1 commutation rate, i.e. £12 lump sum for every £1 of annual pension given up.

Additional Benefits

The Scheme offers several ways for members to increase their benefits:

- Additional Pension Contributions to purchase additional Scheme pension benefits.
- Contributions to a money purchase Additional Voluntary Contribution scheme ("AVC"), provided by the Standard Life Assurance Company or the Equitable Life Assurance Society.

III Health Retirement

A three tier ill health retirement provision is available which is dependent on the likelihood of a member being capable of undertaking any gainful employment in the future. Benefits are calculated in the same way as for normal retirements, with an enhancement for members in tiers 1 and 2 to compensate for premature retirement. Members in tier 3 who are likely to be capable of undertaking gainful employment within three years of retiring must undergo a medical review after 18 months. At the end of the three year period the member will either have their pension benefits deferred to age 65 or move to tier 2 following a medical assessment.

Death in Service

A lump sum death grant of three year's assumed pensionable pay is payable. Pensions are also payable to surviving spouses, civil partners, or to eligible nominated co-habiting partners (subject to qualifying conditions) and dependent children.

Death after Retirement

Spouses', civil partners', eligible co-habiting partners' and dependent children's pensions are payable based on the former employee's pensionable pay or pension. In addition, if death occurred before the pension has been paid for ten years; the balance will be paid as a lump sum.

The benefits detailed above are guidelines only and members should apply to the Local Pensions Partnership, the Scheme Administrator, for individual estimates of benefits payable.

1. Management

Hertfordshire County Council (the "County Council") is the Administering Authority of the Pension Fund and administers the Scheme on behalf of the participating employers and members.

The Local Authority (Functions & Responsibilities) (England) Regulations 2000 (as amended), state that functions relating to the Scheme are the responsibility of the full Council. The County Council has delegated these functions to the Pensions Committee and to the County Council's Chief Finance Officer, the Director of Resources.

The membership of the Pensions Committee is made up of ten County Council members and three District Council representatives. All employers and a staff representative, nominated by UNISON, are invited to attend meetings as observers.

The Administering Authority has established a Pension Board in accordance with Section 5 of the Public Service Pensions Act 2013. The Board assists the Pension Fund in securing compliance with the Scheme regulations and other legal and regulatory requirements. The membership of the Pensions Board is made up of four employer representatives and four member representatives.

The Pension Fund's Governance Compliance Statement that was in force during 2016/17 is included on pages 7 - 11. This sets out the delegation of functions and terms of reference for the Pensions Committee and Pensions Board. It also outlines the Pension Fund's compliance with statutory guidance issued by the Secretary of State for Communities and Local Government.

Pensions Committee Membership during 2016/17

С

| County Council Members: | | |
|---|--|--|
| CM Hayward (Chairman) R Henry J King D Lloyd | R Parker R Sangster D Scudder A Searing | A Stevenson JD Williams (Vice-Chairman) |
| District Council Representatives (non | -voting): | |
| K Ayling | J Lloyd | M Freeman |
| Pensions Committee Membership from | m 24 May 2017 (following 2017 Cou | unty Council elections) |
| County Council Members: | | |
| JD Williams (Chairman) CM Hayward (Vice-Chairman) JM Graham AJS Mitchell | S Quilty R Sangster R Parker S Drury | J King SJ Boulton |
| District Council Representatives (non | -voting): | |
| K Ayling | J Lloyd | M Freeman |
| Pensions Board Membership during 2 | 2016/17 | |
| Employer representatives: | | |
| D Ashley (Vice-Chairman) G Clay | D Graham P Neville | |
| Member representatives: | | |
| D Devereux J Digby (Chairman) | K Harding W Ogley (left September 2016) | C Roberts (from September 2016) |
| | | |

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2. Governance Compliance Statement

This statement is prepared in accordance with regulation 55 of the Local Government Pension Scheme Regulations 2013, which require administering authorities to maintain and publish a governance compliance statement. It has been prepared by the Administering Authority in consultation with appropriate interested persons.

This statement was approved by the Pensions Committee on 5 February 2016.

Delegation of Functions

The Administering Authority for the Local Government Pension Scheme in Hertfordshire is Hertfordshire County Council (the "County Council"). Management of the Local Government Pension Scheme is a non-executive function.

The Local Authority (Functions & Responsibilities) (England) Regulations 2000 (as amended), state that the functions relating to the Local Government Pension Scheme are the responsibility of the full Council. The County Council has delegated these functions to the Pensions Committee, whose members can make decisions without reference to the full Council.

The Pensions Committee are responsible for the functions set out in the following regulations:

- Local Government Pension Scheme Regulations 2013
- Local Government Pension Scheme (Transitional Provisions, Savings & Amendment) Regulations 2014
- Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended).

In parallel to this, the County Council has delegated functions relating to the Pension Fund to the County Council's Chief Finance Officer, the Director for Resources, as specified in Annex 3 of the County Council's Constitution.

The County Council has established a Pension Board in accordance with Section 5 of the Public Service Pensions Act 2013. In accordance with Sections 5(1) and (2) of the Act and section 106 of the Local Government Pension Scheme regulations 2013, the role of the Board is to:

- Secure compliance with:
 - The Local Government Pensions Scheme regulations;
 - Other legislation relating to the governance and administration of the Local Government Pension Scheme; and
 - The requirements imposed by the Pension Regulator in relation to the Local Government Pension Scheme;
- Ensure the effective and efficient governance and administration of the Local Government Pension Scheme.

Terms of Reference

The functions relating to the management and governance of the Pension Fund have been delegated as follows.

The Pensions Committee is responsible for policy matters including:

- · Setting and monitoring performance objectives for the Pension Fund
- Approval and review of the overall investment strategy of the Pension Fund
- Approval and review of asset allocation decisions
- Performance monitoring Investment Managers and investments
- Appointing (and, when necessary, dismissing) Investment Managers
- Appointing (and, when necessary, dismissing) Investment Consultants
- · Appointing (and, when necessary, dismissing) the Pension Fund Actuary
- Appointing (and, when necessary, dismissing) the Pension Fund Custodian
- Setting and approving Administering Authority discretions for the Local Government Pension Scheme
- Approval of key policies and statements:
 - Statement of Investment Principles
 - Funding Strategy Statement
 - Governance Compliance Statement
 - Communications Strategy Statement
- Agreeing and monitoring actions to address findings from any review of Pension Fund activities

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The Pension Board is responsible for:

- Scrutinising the progress of actions to meet the performance objectives of the Pension Fund
- Reviewing and monitoring the training plan of the Pensions Board and elected members and officers with delegated responsibilities for the management and administration of the Pension Fund
- Reviewing and monitoring the performance of external business partners, including the pensions administration service, the actuary, the custodian and the investment consultant
- Reviewing and monitoring the Risk Register and risk monitoring of scheme employers
- Reviewing the implementation of revised policies and procedures, including the Administering Authority discretions
- Reviewing the compliance of projects commissioned by the Pensions Committee, including the Triennial Valuation of the Pension Fund
- Ensuring pension rules and regulations are being complied with, when officers are making decisions on pension matters
- Scrutinising data quality
- · Reviewing internal audit reports
- Assisting in the development of improved customer services
- Reviewing compliance of Investment Managers with Investment Management Agreements
- Reviewing progress of agreed actions to address findings from any review of the Pension Fund activities.

All other operational decisions in the administration and management of the Pension Fund including exercising the Administering Authority's Discretions are delegated to the County Council's Chief Finance Officer, the Director of Resources.

Membership, Voting and Meetings

The membership, voting rights and frequency of meetings of the Pensions Committee and Pensions Board are set out in the table below:

| | Pensions Committee | Pensions Board |
|--------------------|---|---|
| Membership | Ten County Council members (in proportion to the political representation of the full Council) and three (non-voting) District Council representatives elected by the Hertfordshire Local Government Association. | Four employer representatives and four member representatives |
| Chairman | Elected by full Council | Elected by the Pension Board and rotated annually between member and employer representatives |
| Observers | Staff representative, nominated by UNISON | |
| Voting | County Council Members, as elected Members of the Administering Authority, have voting rights in accordance with the Local Government (Committee and Political Groups) Regulations 1990 SI No 1553 5 (1)(d). | All employer and member representatives have voting rights |
| Meetings per annum | Six | Four |

Further information on the constitution of the Pension Board, including the appointment of employer and member representatives, standards and conflicts of interest can be found in Annex 3 of the County Council's Constitution.

Training

The Pensions Committee agreed a training policy for the Pensions Committee and Board at their meeting on 13 November 2015. This sets out the training objectives of the Pension Fund, the application of the policy and details of how training will be delivered. The policy includes the training plan for the Pensions Committee and Board which will be developed and updated on an annual basis.

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Compliance with Statutory Guidance

The following table provides a summary of how the Pension Fund complies with the statutory guidance issued by the Secretary of State for Communities and Local Government.

| | Pension Fund Compliance Statement | | | | | |
|-----------------|---|--|--|--|--|--|
| | Principle | Compliance and Comments | | | | |
| A. a) | Structure The management of the administration of benefits and strategic management of fund assets clearly rests with the main committee established by the appointment Council. | Full | | | | |
| b) | That representatives of participating LGPS employers, admitted bodies and scheme members (including pensioner and deferred members) are members of either the main or secondary committee established to underpin the work of the main committee. | Full | | | | |
| C) | That where a secondary committee or panel has been established, the structure ensures effective communication across both levels. | Not applicable | | | | |
| d) | That where a secondary committee or panel has been established, at least one seat on the main committee is allocated for a member from the secondary committee or panel. | Not applicable | | | | |
| В. | Representation | | | | | |
| a) | That all key stakeholders are afforded the opportunity to be represented within the main or secondary committee structure. These include: | | | | | |
| | employing authorities (including non-scheme employers, e.g. admitted bodies): | Full The County and District Councils, whose employees make up 67% of the active membership, are represented on the Pensions Committee. The Pensions Board is made up of four employer representatives and four scheme member representatives | | | | |
| | scheme members (including deferred and pensioner scheme members); | Full UNISON has a place on the Pensions Committee to represent all Scheme members. | | | | |
| | iii) independent professional observers, and | No | | | | |
| | iv) expert advisors (on an ad-hoc basis) | Full The Pension Fund's Investment Adviser, Actuary and Administrator attend the Pensions Committee when appropriate. | | | | |

| | Pension Fund Compliance Statement | | | | |
|----|--|---|--|--|--|
| | Principle | Compliance and Comments | | | |
| b) | That where lay members sit on a main or secondary committee, they are treated equally in terms of access to papers and meetings, training and are given full opportunity to contribute to the decision making process, with or without voting rights | Full | | | |
| C. | Selection and Role of Lay Members | | | | |
| a) | That committee or panel members are made fully aware of the status, role and function they are required to perform on either a main or secondary committee. | Full | | | |
| b) | That at the start of any meeting, committee members are invited to declare any financial or pecuniary interest related to specific matters on the agenda. | Full | | | |
| D. | Voting | Full | | | |
| a) | The policy of individual administering authorities on voting rights is clear and transparent, including the justification for not extending voting rights to each body or group represented on main LGPS committees. | The policy is clear that only County Council members can vote. The Pensions Committee believes that the voting arrangements are justified, because in practice the vast majority of decisions are reached by consensus. | | | |
| Е. | Training/Facility Time/Expenses | Full | | | |
| a) | That in relation to the way in which statutory and related decisions are taken by the administering authority, there is a clear policy on training, facility time and reimbursement of expenses in respect of members involved in the decision-making process. | Training is provided internally and externally and offered to all Pensions Committee members. Reimbursement of expenses is covered by the members' allowance schemes in their authority. | | | |
| b) | That where such a policy exists, it applies equally to all members of committees, sub-committees, advisory panels or any other form of secondary forum. | Full | | | |
| c) | That the administering authority considers the adoption of annual training plans for committee members and maintains a log of all such training undertaken. | Full | | | |
| F. | Meetings (frequency/quorum) | | | | |
| a) | That an administering authority's main committee or committees meet at least quarterly. | Full | | | |
| b) | That an administering authority's secondary committee or panel meet at least twice a year and is synchronised with the dates when the main committee sits. | Not applicable | | | |
| c) | That administering authorities who do not include lay members in their formal governance arrangements, provide a forum outside of those arrangements by which the interests of key stakeholders can be represented. | Full | | | |

Administering Authority Report

| | Pension Fund Compliance Statem | ient |
|----|---|-------------------------|
| | Principle | Compliance and Comments |
| G. | Access | |
| a) | That subject to any rules in the council's constitution, all members of main and secondary committees or panels have equal access to committee papers, documents and advice that falls to be considered at meetings of the main committee. | Full |
| Н. | Scope | |
| a) | That administering authorities have taken steps to bring wider scheme issues within the scope of their governance arrangements. | Full |
| ١. | Publicity | |
| a) | That administering authorities have published details of their governance arrangements in such a way that stakeholders with an interest in the way in which the scheme is governed, can express an interest in wanting to be part of those arrangements. | Full |

3. Risk Management

Responsibility for the risk management of the Pension Fund rests with the Pensions Committee and is assisted by the Pensions Board in the monitoring of risks.

Key risks are incorporated in the Pension Fund's Risk Register, which was approved by the Pensions Committee on 7 March 2017 as part of the Funding Strategy Statement.

Four key risks to the Pension Fund have been identified:

- The Pension Fund's Investment Strategy does not deliver the long term projected investment returns and/or does not comply with legislation.
- The funding level of the Pension Fund deteriorates.
- Employers default on meeting their obligations to the Pension Fund and the Scheme.
- The Pension Fund and its third party providers do not comply with regulations, statute or procedure.

A number of underlying risk control mechanisms are in place that aim to manage these risks and these are detailed in the Funding Strategy Statement on page 69. Risks are monitored on a regular basis and quarterly reports are presented to the Pensions Committee and Board, providing an update on the status of these risks. The quarterly reports and minutes of the Pensions Committee and Board meetings are accessible from https://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings.aspx.

Investment risk and return objectives for the Pension Fund are set out in the Investment Strategy which is reviewed at regular intervals to ensure that it will achieve the objectives. Note 6.15 of the Financial Statements provides details on the nature and extent of risks arising from financial instruments and how these are managed.

Employers are monitored against a risk monitoring framework that aims to identify employers at an early stage who are at risk of defaulting on their obligations to the Pension Fund. A quarterly update is provided to the Pensions Committee and Board.

4. Administration

Hertfordshire County Council is the Administering Authority of the Pension Fund and administers the Scheme in conjunction with the contracted business services listed below.

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Administering Authority Report

Scheme Administrator providing scheme administration services for members in conjunction with the County Council:

• Local Pensions Partnership (LPP)

Investment Managers during 2016/17 investing funds on behalf of the Pension Fund:

- Allianz Global Investors Europe GmbH
- Baillie Gifford & Co.
- CBRE Global Collective Investors (UK) Limited
- HarbourVest Partners, LLC
- Henderson Global Investors Limited
- JP Morgan Asset Management (UK) Limited
- Jupiter Asset Management Limited
- LGT Capital Partners (Ireland) Limited
- Legal & General Assurance (Pensions Management) Limited
- Pantheon Ventures UK LLP
- Permira Advisers, LLP
- Royal London Asset Management Limited
- Standard Life Investments Limited

Custodian maintaining and managing investment records and safeguarding the Pension Fund's assets:

• BNY Mellon Asset Servicing B.V.

Consulting Actuary providing actuarial services:

• B McKay, Fellow of the Institute and Faculty of Actuaries, for and on behalf of Hymans Robertson LLP

Investment Consultant providing investment advice:

Mercer Limited

Corporate Governance Adviser providing voting services:

• Research, Recommendations and Electronic Voting Limited

Performance Measurement Consultants providing independent reporting on investment performance:

BNY Mellon Asset Servicing B.V.

Additional Voluntary Contributions providers for members wishing to increase benefits:

- The Equitable Life Assurance Society
- Standard Life Assurance Company

External Auditor:

• Richard Page, for and on behalf of Ernst & Young LLP

Banker:

• Barclays Bank, plc

Legal advisor:

Squire Patton Boggs (UK) LLP

The Pension Fund is a member or subscriber of the following bodies:

- Local Authority Pension Fund Forum
- Local Government Pension Committee
- National Association of Pension Funds

Key contacts

Administering Authority

For Investments

Patrick Towey Herts Finance Service Hertfordshire County Council Postal Point CHO 327 County Hall, Pegs Lane Hertford, SG13 8DQ

01992 555148 pensions.team@hertfordshire.gov.uk

Legal Adviser

Kathryn Pettitt Chief Legal Officer, Hertfordshire County Council

Scheme Administrator

For Benefits and Administration

Taryn Mutter Local Pensions Partnership Hertfordshire Pension Team Postal Point CHO 033 County Hall, Pegs Lane Hertford, SG13 8DQ

01992 555466 hertscc@localpensionspartnership.org.uk

Administration Strategy

The Pension Fund has published an Administration Strategy ("Strategy") that sets out the responsibilities of the Pension Fund and employers and defines the required performance standards expected of the Pension Fund and its employers and also provides details of the charges that will be levied for non-compliance.

The Strategy has been prepared in accordance with regulation 59 of the Local Government Pension Scheme Regulations 2013 (as amended). This enables a Local Government Pension Scheme Fund to prepare an administration strategy to support the delivery of a high quality administration service.

The Strategy was produced in consultation with employers and subsequent revisions are made in consultation with employers and approved by the Pensions Committee. The latest version was approved by the Pensions Committee on 27 February 2015 and implemented on 1 April 2015 and is accessible from the Pension Fund website at: http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx

Annual Performance Report

A set of key performance indicators has been agreed and approved by the Pensions Committee and these are used to measure and report on the performance of the Administering Authority, the outsourced pensions administration service provider LPP and employers. Performance is reported to the Pensions Committee and Board on a quarterly basis and the reports and minutes from these meetings are accessible from:

http://cmis.hertfordshire.gov.uk/hertfordshire/CabinetandCommittees.aspx.

Performance of the Administering Authority

The following table provides details of the Pension Fund's management costs shown as a unit cost per member (contributors, deferred and pensioner) and as a percentage of Net Assets, with comparative data for 2015/16.

| | 2015/16 | 2016/17 | Trend |
|--|---------|---------|-------|
| Total management costs per member | £167.28 | £149.31 | ▼ |
| Administrative expenses per member | £16.31 | £15.74 | ▼ |
| Total management costs as a percentage of Net Assets | 0.44% | 0.35% | ▼ |

The Administering Authority is measured against performance and compliance with statutory requirements placed on administering authorities for the administration of pension funds. Performance of the Administering Authority is reviewed by periodic Internal Audit review and by the volume of complaints or internal disputes raised against the Administering Authority. The following provides details of performance for 2016/17:

- The annual external audit was carried out between February and August 2016 by Ernst & Young LLP. This reviewed the 2015/16 Annual Report and Accounts to provide a true and fair opinion on the financial statements. Ernst & Young LLP issued a positive Audit Results Report with no recommendations for improvements.
- The annual assurance audit was carried out in December 2016 and January 2017 by the Shared Internal Audit Service. The audit reviewed controls and procedures for pensions administration. The audit report was issued in March 2017 with substantial assurance that effective controls are in operation.
- As part of the annual external review of the 2016/17 Annual Report and Accounts, during January March 2017, Ernst & Young LLP carried out an assessment of internal controls. Ernst & Young LLP's findings from the assessment will be published in September 2017 as part of the 2016/17 Audit Results Report for the Pension Fund.
- During 2016/17 there were six Internal Disputes against the Administering Authority; One of these was upheld, one was partially upheld, and four were not upheld. A copy of the internal disputes resolution procedure is accessible from the Pension Fund website, http://www.yourpension.org.uk/Hertfordshire/Information-for-members/Customer-Care-Complaints
- The Pension Fund achieved the statutory deadline of 31 August 2016 for the issue of the 2016 Annual Benefit Statements for 100% of members.

Performance of the Pensions Administration Service

Performance of the pensions administration service delivered by the LPP is measured against targets set out in the Service Level Agreement and against the number of complaints raised about service delivery. The following provides details of performance for 2016/17:

- During 2016/17 nine complaints were received; Six of these were upheld and resolved and three were not upheld.
- Efficiency of the pensions administration service is measured against Service Level Agreement performance targets which are monitored and reported on a monthly basis. The following chart sets out results for 2016/17 for key service tasks.

| Pensions Administration Task | Annual Total | Standard ¹ | Within Standard |
|---|--------------|-----------------------|--------------------|
| Joiners to the LGPS | 2,756 | 6 working days | 99.4% |
| Pensions transfers in and out | 2,863 | 6 working days | 99.9% |
| Processing pensions benefits for retirements and deaths | 4,501 | 5 working days | 98.8% |
| Providing deferred members with a benefit statement | 7,402 | 30 working days | 21.3% ² |
| Processing refunds of pensions contributions | 1,935 | 5 working days | 97.9% |
| Providing estimates of retirement benefits | 2,998 | 5 working days | 98.9% |

¹ From receipt of accurate information

² Performance in relation to the provision of deferred member benefit statements is being managed under a project to improve timely notification of leavers by scheme employers.

Performance of Employers

Employers' performance in administering the Scheme is measured against targets set out in the Administration Strategy and compliance with performance standards. The following provides details of performance for 2016/17:

- A total of 29 charges were levied against 23 employers (8.7% of active employers) for late submission of contribution returns or late payment of monthly contributions for contributions. Interest was levied on employers for late payment of contributions in accordance with regulation 70 of the Local Government Pension Scheme Regulations 2013 (as amended).
- 86% of active employers paid contributions by the due date each month.
- 86% of active employers submitted monthly contribution returns by the due date.

To ensure compliance with the statutory deadline for the issue of the 2016/17 Annual Benefit Statements to LGPS members, the Pension Fund worked with scheme employers to ensure they understood their responsibilities under the Scheme and the sanctions that may apply if requirements were not met and implemented a communication plan for advising scheme employers of the requirements, timescales and support available. Agenda Pack 67 of 230

5. Communication

The Pension Fund has published a Communication Policy Statement which sets out how it communicates with employers and representatives of employers, Scheme members and prospective Scheme members. It was approved by the Pensions Committee on 27 February 2015, and is timetabled for review during late 2017.

Communication Policy Statement

This Statement is prepared in accordance with regulation 61 of the Local Government Pension Scheme Regulations 2013, which requires an Administering Authority to prepare, maintain and publish a statement on its policy for communicating with members and employing authorities.

Employers

The following media is used to communicate with employers in the Pension Fund:

Annual General Meeting

All employers are invited to attend, to listen to presentations on topical issues and to raise questions about the Pension Fund.

• Monthly Newsletters and Ad Hoc Bulletins

All employers receive monthly newsletters which provide information, advice and guidance about administering the Scheme. Ad hoc bulletins are also published to advise employers about specific issues that require attention or action, e.g. changes to Scheme regulations.

• Annual Report and Accounts

A copy is available from the Pension Fund website, <u>https://www.yourpension.org.uk/Hertfordshire/Fund-information/Annual-reports.aspx</u>

Hertfordshire Chief Finance Officers' Meeting

The Chief Finance Officer for the County Council keeps in contact with the District and Borough Councils through these meetings and keeps them up to date with pension matters.

• Pensions Committee and Board Reports and Minutes

These are available on request to employers who wish to see them. They are also available from the Hertfordshire County Council website, https://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings.aspx

• On-line Self Service Portal

The on-line self-service portal is accessible from the Pension Fund website providing employers with access to information about the LGPS, forms and guides for administering the Scheme and the facility to submit monthly and annual returns electronically.

• General Advice and Help

County Council staff and LPP (the Pension Fund's outsourced scheme administrator) are available to give advice on the telephone, by letter or by email. Comprehensive information and guidance is also accessible from the Pension Fund website at https://www.yourpension.org.uk/Hertfordshire/Pensions-Home.aspx

Scheme Members

The following media is used to communicate with Scheme members:

• Telephone Helpline

LPP provides a telephone helpline for all enquiries from Scheme members on any aspect of their pension arrangements.

Annual Benefit Statements

All active and deferred Scheme members receive an Annual Benefit Statement setting out the level of benefits that have been built up, along with a forecast of benefits at retirement.

• Internet

The Pension Fund website provides information about Scheme benefits. Scheme members may also have access to information about their pension benefits by subscribing to an on-line service.

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• Information Letters

Information about changes in regulations is provided to employees via their employers in a range of media, including email and letter.

• Payslips

All pensioners receive at least three payslips each year and messages are included whenever there is new information to be communicated.

• Newsletter for Pensioners

An annual newsletter is mailed to pensioners and two in-year newsletters are published and are accessible from the Pension Fund website.

Prospective Scheme Members

The methods used to ensure that prospective members are aware of the Scheme and its benefits are:

• Job Advertisements

Many employers advertise the benefits of the Scheme in their job advertisements.

Scheme Booklet

All new starters in the employing organisations in the Pension Fund are provided with a Scheme booklet which summarises the benefits available from the Scheme.

Induction Sessions

Employers in the Pension Fund are encouraged to include pensions in their induction sessions for new starters.

6. Actuarial Valuation Report

The Pension Fund is financed by contributions from employees and employers and by investment income earned on accumulated funds not immediately required for the payment of benefits and expenses. The Pension Fund Actuary reports periodically to the County Council on the Pension Fund's solvency and to identify the contributions payable by employers to the Pension Fund in the future to meet the funding objectives of the Pension Fund.

The Pension Fund has published a Funding Strategy Statement (see page 69), which sets out the Pension Fund's strategy for meeting employers' pension liabilities. The aim of the funding strategy is to ensure the long-term solvency of the Pension Fund and to ensure that sufficient funds are available to meet all benefits as they fall due for payment. The Pension Fund Actuary takes account of the Funding Strategy Statement when advising on the level of employer contributions to be paid.

Actuarial Statement for 2016/17 Provided by Hymans Robertson LLP

This statement has been prepared in accordance with Regulation 57(1)(d) of the Local Government Pension Scheme Regulations 2013. It has been prepared at the request of the Administering Authority of the Fund for the purpose of complying with the aforementioned regulation.

Description of Funding Policy

The funding policy is set out in the Administering Authority's Funding Strategy Statement (FSS), dated February 2017. In summary, the key funding principles are as follows:

- to ensure the long-term solvency of the Pension Fund, using a prudent long term view. This will ensure that sufficient funds are available to meet all members'/ dependants' benefits as they fall due for payment;
- to ensure that employer contribution rates are reasonably stable where appropriate;
- to minimise the long-term cash contributions which employers need to pay to the Pension Fund, by recognising the link between assets and liabilities and adopting an investment strategy which balances risk and return.
- to reflect the different characteristics of different employers in determining contribution rates. This requires that the Pension Fund has a clear and transparent funding strategy to demonstrate how each employer can best meet its own liabilities over future years; and
- to use reasonable measures to reduce the risk to other employers and ultimately to the Council taxpayer from an employer defaulting on its pension obligations.

The FSS sets out how the Administering Authority seeks to balance the conflicting aims of securing the solvency of the Fund and keeping employer contributions stable. For employers whose covenant was considered by the Administering Authority to be sufficiently strong, contributions have been stabilised to return their portion of the Fund to full funding over 20 years if the valuation assumptions are borne out. Asset-liability modelling has been carried out which demonstrate that if these contribution rates are paid and future contribution changes are constrained as set out in the FSS, there is at least a 67% chance that the Fund will return to full funding over 20 years.

Funding Position as at the last formal funding valuation

The most recent actuarial valuation carried out under Regulation 62 of the Local Government Pension Scheme Regulations 2013 was as at 31 March 2016. This valuation revealed that the Fund's assets, which at 31 March 2016 were valued at £3,584 million, were sufficient to meet 91% of the liabilities (i.e. the present value of promised retirement benefits) accrued up to that date. The resulting deficit at the 2016 valuation was £336 million.

Each employer had contribution requirements set at the valuation, with the aim of achieving full funding within a time horizon and probability measure as per the FSS. Individual employers' contributions for the period 1 April 2017 to 31 March 2020 were set in accordance with the Fund's funding policy as set out in its FSS.

Administering Authority Report

Principal Actuarial Assumptions and Method used to value the liabilities

Full details of the methods and assumptions used are described in the 2016 valuation report.

Method

The liabilities were assessed using an accrued benefits method which takes into account pensionable membership up to the valuation date, and makes an allowance for expected future salary growth to retirement or expected earlier date of leaving pensionable membership.

Assumptions

A market-related approach was taken to valuing the liabilities for consistency with the valuation of the Fund assets at their market value.

The key financial assumptions adopted for the 2016 Valuation were as follows:

| Financial assumptions | 31 March 2016 % (p.a) |
|-----------------------------------|--------------------------|
| Discount rate | 4.0% |
| Salary increase assumption | 2.2% |
| Benefit increase assumption (CPI) | 2.1% |

The key demographic assumption was the allowance made for longevity. The life expectancy assumptions are based on the Pension Fund's VitaCurves with improvements in line with the CMI_2010 model, assuming the current rate of improvements has reached a peak and will converge to long term rate of 1.25% p.a. Based on these assumptions, the average future life expectancies at age 65 are as follows:

| | Males | Females |
|--------------------|------------|------------|
| Current Pensioners | 22.5 years | 24.9 years |
| Future Pensioners* | 24.1 years | 26.7 years |

*Aged 45 at the 2016 valuation

Copies of the 2016 Valuation Report and the Funding Strategy Statement are accessible from the Pension Fund website, www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx

Experience over the period since 31 March 2016

Since the last formal valuation, real bond yields have fallen placing a higher value on the liabilities. The effect of this has been broadly offset by strong asset returns. Both events have roughly cancelled each other out in terms of the impact on the funding position as at 31 March 2017.

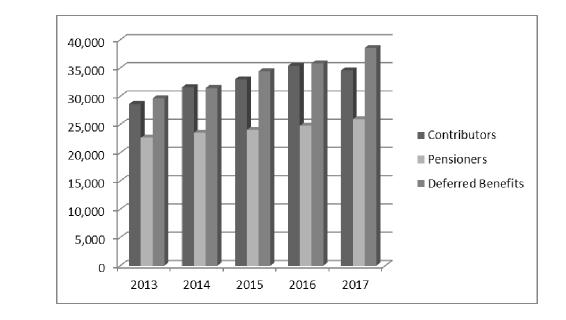
The next actuarial valuation will be carried out as at 31 March 2019. The Funding Strategy Statement will also be reviewed at that time.

Barry McKay FFA Fellow of the Institute and Faculty of Actuaries For and on behalf of Hymans Robertson LLP 28 April 2017

Hymans Robertson LLP 20 Waterloo Street Glasgow

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7. Membership



The following graph shows the changes in membership over the last five years and the following table analyses the membership between member groups along with comparative figures for 2016.

| 31 March 2016 | | 31 March 2017 |
|---------------|---|---------------|
| 33,265 | Contributors | 34,577 |
| 24,918 | Pensioners | 25,922 |
| 37,029 | Deferred benefits (former contributors) | 38,534 |
| 95,212* | Total Members | 99,033 |

*The 2015/16 membership figures have been updated from those published in the 2015/16 Annual Report following late notifications of changes of membership. This is to ensure that the most accurate figures available are reported.

| Changes in contributor members during the year | | |
|--|---------|--|
| Admissions | 6,911 | |
| Retirements | (713) | |
| Other leavers | (4,886) | |
| Total net movement | 1,312 | |

The table below shows an analysis of the membership of the Pension Fund between the Administering Authority, admitted bodies and other employers at 31 March 2017.

| | Contributors | Pensioners | Deferred Benefits |
|-------------------------|--------------|------------|-------------------|
| Administering Authority | 19,206 | 13,707 | 25,097 |
| Admitted Bodies | 1,680 | 2,053 | 1,733 |
| Other scheduled bodies | 13,691 | 10,162 | 11,704 |
| Total | 34,577 | 25,922 | 38,534 |

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1. Statement of Responsibilities

Hertfordshire County Council's Responsibilities

Hertfordshire County Council is the Administering Authority of the Pension Fund. The Administering Authority is required to:

- make arrangements for the proper administration of the financial affairs of the Pension Fund and to secure that one of its officers has responsibility for the administration of those affairs. In this Administering Authority that officer is the Chief Finance Officer;
- manage the affairs of the Pension Fund to secure economic, efficient and effective use of the Pension Fund's resources and safeguard its assets; and
- approve the Statement of Accounts.

The Chief Finance Officer's Responsibilities

The Chief Finance Officer is responsible for the preparation of the Pension Fund's statement of accounts in accordance with proper practices as set out in the Chartered Institute of Public Finance and Accountancy (CIPFA) and Local Authority (Scotland) Accounts Advisory Committee (LASAAC) Code of Practice on Local Authority Accounting in the United Kingdom.

In preparing this statement of accounts, the Chief Finance Officer has:

- selected suitable accounting policies and then applied them consistently;
- made judgements and estimates that were reasonable and prudent;
- complied with the Code of Practice.

The Chief Finance Officer has also:

- kept proper accounting records which were up to date;
- taken reasonable steps for the prevention and detection of fraud and other irregularities.

2. Independent Auditor's Report to the Members of Hertfordshire County Council on the Pension Fund's financial statements

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3. Fund Account

| 2015 | /16 | | | 2010 | 2016/17 | |
|-----------|-----------|--|------|-----------|----------|--|
| £000s | £000s | | Note | £000s | £000s | |
| 33,834 | | Member contributions | 6.1 | 34,359 | | |
| 127,914 | | Employer contributions | 6.1 | 131,199 | | |
| | 161,748 | Contributions | | | 165,55 | |
| | 3,647 | Transfers from other schemes or funds | 6.2 | | 14,49 | |
| | 4 | Other income | | | | |
| (114,070) | | Pensions | | (117,876) | | |
| (24,081) | | Commutation of pensions and lump sum retirement benefits | | (25,347) | | |
| (3,593) | | Lump sum death benefits | | (2,863) | | |
| | (141,744) | Benefits | 6.3 | | (146,087 | |
| (507) | | Refunds to members leaving scheme or fund | | (629) | | |
| (293) | | Payments for members joining state scheme | | (321) | | |
| (9,425) | | Transfers to other schemes or funds | 6.4 | (9,041) | | |
| | (10,225) | Payments to and on account of leavers | | | (9,99 | |
| | 13,430 | Net additions/(withdrawals) from dealings with members | | | 23,97 | |
| (1,553) | | Administrative costs | | (1,558) | | |
| (845) | | Oversight and governance costs | | (1,037) | | |
| (13,529) | | Investment management expenses | 6.5 | (12,190) | | |
| | (15,927) | Management expenses | | | (14,786 | |
| | (2,497) | Net additions / (withdrawals) including fund management expenses | | | 9,19 | |
| 49,107 | | Investment Income | 6.6 | 40,343 | | |
| (2,528) | | Taxes on income | | (291) | | |
| (40,871) | | Profits and losses on disposals of investments and changes in value of investments | 6.7 | 609,877 | | |
| | 5,708 | Net return on investments | | | 649,93 | |
| _ | 3,211 | Net increase in the net assets available for benefits during the year | | | 659,12 | |
| | 3,581,039 | Opening net assets of the Fund | | | 3,584,25 | |
| - | 3,584,250 | Closing net assets of the Fund | | | 4,243,37 | |

4. Net Assets Statement

| 31 Marc | ch 2016 | | t . | 31 Marc | ch 2017 |
|-----------|-----------|---|------------|-----------|-----------|
| £000s | £000s | | Not e | £000s | £000s |
| 1,091,917 | | Equities | | 1,148,718 | |
| | | Pooled investment vehicles: | | | |
| 269,692 | | Pooled property investments | | 286,375 | |
| 1,094,728 | | Unitised insurance policies | | 1,365,648 | |
| 544,296 | | Unit trusts | | 598,057 | |
| 115,942 | | Private equity | | 131,052 | |
| 383,660 | | Other managed funds | | 605,223 | |
| 858 | | Derivative contracts | | 1,709 | |
| 56,642 | | Cash deposits | | 67,496 | |
| 11,075 | | Other investment balances | | 4,006 | |
| | 3,568,810 | Investment assets | 6.8a | | 4,208,283 |
| (734) | | Derivative contracts | | (6) | |
| (1,146) | | Other investment balances | | (125) | |
| | (1,880) | Investment liabilities | | | (132) |
| | 3,566,930 | Net investment assets | 6.8a | | 4,208,151 |
| 2,956 | | Long term financial assets | 6.10 | 2,217 | |
| | 2,956 | | | | 2,217 |
| 18,831 | | Current assets | 6.11 | 38,750 | |
| (4,467) | | Current liabilities | 6.12 | (5,747) | |
| | 14,364 | Net current assets and liabilities | | | 33,002 |
| | 3,584,250 | Net assets of the Fund available to fund benefits as the end of the reporting period. | | | 4,243,371 |

O Mapley Director of Resources

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5. Statement of Accounting Policies

Basis of Preparation

The accounts have been prepared in accordance with the provisions of the Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 which is based upon International Financial Reporting Standards, as amended for the UK public sector.

The accounts summarise the transactions for the 2016/17 financial year and net assets of the Pension Fund as at 31 March 2017. The accounts do not take account of obligations to pay pensions and benefits which fall due after the end of the financial year. The actuarial present value of promised retirement benefits at the Net Assets Statement date is detailed in section 6.16.

Valuation of Assets

Financial assets are included in the net asset statement on a fair value basis as at the reporting date. A financial asset or liability is recognised in the net asset statement on the date the Pension Fund becomes party to the contractual acquisition of the asset or to the liability. From this date, any gains or losses arising from changes in the fair value of the asset or liability are recognised in the Fund Account. The values of investments as shown in the net asset statement have been determined at fair value in accordance with the regulation of the code and IFRS13. The values of investments as shown in the net assets statement have been determined as follows:

- Market-quoted securities, for which there is a readily available market price, are valued at bid price at the close of business on the net asset date.
- Fixed interest securities are recorded at net market value based on their current yields.
- Pooled investment vehicles are valued at the closing bid price if both bid and offer prices are quoted by the respective Investment Managers. If only a single price is quoted, investments are valued at the closing single price. In the case of pooled investment vehicles that are accumulation funds, the change in market value also includes income which is reinvested in the fund, net of applicable withholding tax.
- Unquoted investments for which market quotations are not readily available are valued having regard to the latest dealings, professional valuations, asset values and other appropriate financial information.
- Indirect private equity investments are interests in limited partnerships and are stated at the partnership's estimate of fair value. Investments are valued based on the Pension Fund's share of the net assets of the private equity fund. For private equity limited partnerships there is usually a time delay in receiving information from the private equity Investment Managers. The valuations shown in the Net Assets Statement for these investments are the latest valuations provided to the Pension Fund, adjusted for cash movements between the valuation date and the net asset date.
- Forward foreign exchange contracts are stated at fair value which is determined as the gain or loss that would arise from closing out the contract at the balance sheet date by entering into an equal and opposite contract.
- Investment assets and liabilities include cash balances held by the Investment Managers and debtor and creditor balances in respect of investment activities as these form part of the net assets available for investment.
- Rights issues are processed on ex date. If the value of the rights on ex date is 15% or more of the value of the underlying security, cost is allocated from the parent to the rights. If the value is less than 15%, the rights are allocated at zero cost.

Cash and Cash Equivalents

Cash is cash in hand and deposits with any financial institution, repayable without penalty and on notice of not more than 24 hours. Cash equivalents comprise investments that are held to meet short-term liabilities rather than for investment or other purposes. These are short term highly liquid investments that are readily convertible to known amounts of cash and that are subject to minimal risk of changes in value. Bank overdrafts, repayable on demand and which form an integral part of the County Council's treasury management function, are also included as a component of cash and cash equivalents.

Foreign Currency Translation

All investments are shown in sterling. Dividends, interest, purchases and sales of investments in foreign currencies have been accounted for at the spot market rate at the date of transaction. End of year spot market exchange rates are used to value foreign currency cash balances, market values of overseas investments and purchases and sales outstanding at the net asset date.

Gains and losses on exchange arising from foreign currency investment and cash balances are included within the Fund Account for the year.

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Management Expenses

The Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016, allows the Administering Authority to charge directly to the Pension Fund any costs or expenses incurred in administering it. Management expenses are accounted for on an accruals basis and disclosed in accordance with the 2016 CIPFA guidance 'Accounting for Local Government Pension Scheme Management expenses' and analysed between administrative costs, oversight and governance costs and investment management expenses.

Fees of the external Investment Managers are agreed in the respective mandates governing their appointment. Fees are based on the market value of the portfolio under management. Where an Investment Manager's fee note has not been received for the final period, an estimate based on the market value of their mandate as at the end of the year is used for inclusion in the Fund Account. In 2016/17, £392,072 was based on such estimates.

Investment management expenses include transaction costs relating to the purchase and sale of investments.

VAT

The Pension Fund is exempt from VAT and is therefore able to recover such deductions. Investment management and administrative expenses are therefore recognised net of any recoverable VAT.

Benefits Payable

Pension and lump sum benefits payable include all amounts known to be due as 31 March 2017. Any amounts due but unpaid are disclosed in the Net Assets Statement as current liabilities.

Contributions

Normal contributions both from members and employers are accounted for on an accruals basis, at the percentage rate certified by the Pension Fund Actuary in the payroll period to which they relate. Employer deficit funding contributions are accounted for on an accruals basis in accordance with the period to which they relate or are due, or on a cash basis if the payment is an additional contribution in excess of the minimum required by the Pension Fund Actuary and set out in the Rates and Adjustments Certificate.

Pension strain contributions and employers' augmentation contributions are accounted for in the period in which the liability arises. Any amount due in year but unpaid is classed as a current financial asset.

Transfers to and from other schemes

Transfer values represent the amounts received and paid during the year for members who have joined or left the Pension Fund during the financial year and are calculated in accordance with Scheme regulations. Transfer values are treated on a cash basis when they are paid or received, which is normally when the member liability is accepted or discharged. Transfers in from members wishing to use the proceeds of their additional voluntary contributions to purchase Scheme benefits are accounted for on a receipts basis and are included in transfers in. Bulk transfers are accounted for on an accruals basis in accordance with the terms of the transfer agreement.

Investment Income

Investment income earned by the Pension Fund on its investments is recognised as follows:

- Interest income is recognised in the Fund Account as it accrues, using the effective interest rate of the financial instrument as at the date of acquisition or origination. Income includes the amortisation of any discount or premium, transaction costs or other differences between the initial carrying amount of the instrument and its amount at maturity calculated on an effective interest rate basis.
- Dividend income is recognised on the date the shares are quoted ex-dividend. Any amount not received by the end of the reporting period is disclosed in the Net Assets Statement under other investment balances.
- Investment income earned on pooled investment vehicles that are accumulation funds, where income is retained and automatically reinvested, are shown as changes in the value of investments in the Fund Account.
- Income from private equity investments are reported on the quarterly valuations provided by the private equity Investment Managers. Income is recognised in the period in which the valuation is received.
- Distributions from other pooled investment vehicles are recognised at the date of issue. Any amount not received by the end of the reporting period is disclosed in the Net Asset Statement under other investment balances.
- Changes in the value of investment income are accounted for as income and comprise all realised and unrealised profits and losses during the year.

Taxation

The Pension Fund is a registered public service scheme under section 1(1) of Schedule 36 of the Finance Act 2004 and as such is exempt from UK income tax on interest of the section of th

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sold. Tax is deducted from dividends paid on UK equities, which is not recoverable. Income from overseas investments suffers a withholding tax in the country of origin, unless exemption is permitted. Provision is made for the estimated sums to be recovered and income grossed up accordingly. Irrecoverable tax is accounted for as a Pension Fund expense as it arises.

Security Lending

The Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended) permit the Pension Fund to lend up to 35% of its securities from its portfolio of stocks to third parties in return for collateral. The Pension Fund has set a limit of 20% of the total Fund value. The securities on loan are included in the Net Assets Statement to reflect the Pension Fund's continuing economic interest of a proprietorial nature in these securities.

Additional Voluntary Contribution Investments

The County Council has arrangements with the Standard Life Assurance Company and the Equitable Life Assurance Society to enable employees to make Additional Voluntary Contributions (AVCs) to enhance their pension benefits. AVCs are invested separately from the Pension Fund's main assets and the assets purchased are specifically allocated to provide additional benefits for members making AVCs. As these contributions do not form part of the Pension Fund's investments, the value of AVC investments are excluded from the Pension Fund's Net Assets Statement in accordance with regulation 4(2)(c) of the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended).

Actuarial present value of promised retirement benefits:

The actuarial present value of promised retirement benefit is assessed on an annual basis by the Scheme actuary in accordance with the requirements of IAS 19 and relevant actuarial Standards. As permitted under the Code, the Fund has opted to disclose the actuarial present value of promised retirement benefits by way of a note to the accounts.

Prior period adjustments

There were no material prior period adjustments in 2016/17 that require disclosure.

Events after the Net Asset Date

There were no material post balance sheet events after 31 March 2017 that require disclosure.

Critical judgements in applying accounting policies

In applying the accounting policies set out above, the Pension Fund has had to make certain judgements about complex transactions or those involving uncertainty about future events. The critical judgements made in the accounts are:

- Valuation of private equity investments: Unquoted private equities are valued by the Investment Managers using the International Private Equity and Venture Capital Valuation Guidelines. These are inherently based on forward looking estimates and judgements involving many factors.
- **Pension fund liability:** The Pension Fund liability is calculated every three years by the Pension Fund Actuary, with annual updates in the intervening years. The methodology used is in line with accepted guidelines and in accordance with IAS19. Assumptions underpinning the valuations are agreed with the Actuary and are summarised in note 6.16. This estimate is subject to significant variances based on changes to the underlying assumptions.

Assumptions made about the future and other major sources of estimation uncertainty

Preparation of financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported for assets and liabilities as at the net asset date and the amounts reported for revenues and expenses during the year. Estimates and assumptions are made taking into account historical experience, current trends and other relevant factors. However, the nature of estimation means that actual outcomes could differ from those assumptions and estimates. The key judgements and estimation uncertainty that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are:

• Valuation of private equity investments: The valuations for private equity investments shown in the Net Assets Statement are based on the latest valuations provided to the Pension Fund, adjusted for cash movements between the valuation date and the net asset date. This may result in a variance between the valuation included in the Financial Statements and the actual value of the Pension Fund's investments as at 31 March 2017 issued by each of the private equity Investment Managers. At 31 March 2017 private equity investments totalled £194.8 million (including private equity investments held within the Global Alternatives Fund).

- **Contractual commitments:** Commitments to the private equity funds are made in local currency (sterling, euros and US dollars). The total remaining commitment to each private equity fund at 31 March 2017 has been converted to base currency, based on exchange rates applicable at the net asset date. The exact timing and amounts of when the Pension Fund's commitment will be drawn down is uncertain and therefore the actual payments made by the Pension Fund may be different from the estimates.
- Actuarial present value of promised retirement benefits: Estimation of the liability to pay retirement benefits depends on a number of complex judgements relating to the discount rate used to value the liabilities, the rate at which salaries increase, and changes in retirement ages and mortality rates. The consulting actuary to the Pension Fund, Hymans Robertson, is engaged to provide the Pension Fund with expert advice about the assumptions to be applied. Further information about the key assumptions used to calculate the actuarial present value of promised retirement benefits and the effect on the pensions liability of changes in individual assumptions are shown in section 6.16.
- **Provision for doubtful debt:** In 2016/17 a provision for doubtful debt was made of £111,950. The provision was created for all invoiced debt at 31 March 2017 of £327,994. The provision is based on the County Council's Income Collection and Debt Management Policy for providing for doubtful debt as follows:

| Age of debt at 31 March 2017 | Provision created |
|------------------------------|-------------------|
| 0 – 274 days | 0% |
| 275 – 456 days | 35% |
| 457 – 639 days | 50% |
| Over 639 days | 100% |

NOTE: values throughout these accounts are presented rounded to whole numbers. Totals in supporting tables and notes may not appear to cast, cross-cast, or exactly match to the core statements or other tables due to rounding differences.

6. Notes to the Accounts

6.1 Contributions Receivable

| 2015 | /16 | | 2016 | /17 |
|--------|---------|---|--------|---------|
| £000s | £000s | | £000s | £000s |
| | | Member contributions | | |
| 33,471 | | Normal contributions | 34,013 | |
| 363 | | Additional contributions | 346 | |
| | 33,834 | Total member contributions | | 34,359 |
| | | Employer contributions | | |
| 98,344 | | Normal contribution | 99,835 | |
| 27,769 | | Deficit funding contribution | 29,307 | |
| 1,801 | | Augmentation and early retirement strain costs | 2,057 | |
| | 127,914 | Total employer contributions | | 131,199 |
| | 161,748 | Total contributions | | 165,559 |

Members' additional contributions represent contributions from members to purchase additional years of membership or pension in the Scheme.

Employers' normal contributions represent the ongoing contributions paid into the Pension Fund by employers in accordance with the Rates and Adjustments Certificate, issued by the Pension Fund Actuary. These reflect the cost of benefits accrued by current members over the year.

Employers' deficit funding includes:

- £25,716,071 (£25,691,215 in 2015/16) past service adjustment which represents the additional contributions required from employers towards the deficit where an employer's funding level is less than 100%, as per the Rates and Adjustments Certificate. The deficit recovery period varies depending on the individual circumstances of each employer. For statutory bodies, the Pension Fund normally targets the recovery of any deficit over a period not exceeding 20 years. For Transferee Admission Bodies the deficit recovery period would be the shorter of the end of the employer's service contract or the expected future working lifetime of the remaining Scheme members. Further information can be found in the Pension Fund's Funding Strategy Statement on page 68 and accessible from www.yourpension.org.uk/agencies/HCC/.
- £3,089,442 (£2,077,893 in 2015/16) paid by employers in excess of the minimum contribution levels required by the Pension Fund Actuary in the Rates and Adjustments Certificate.
- £501,000 (nil in 2015/16) termination payments where an employer had ceased to be a participating employer in the Pension Fund.

Contributions received are further analysed in the table below by type of employer.

| 2015/16 | | | 201 | 6/17 | |
|--------------------------|---------|--------------------------------|--------|----------|--|
| MemberEmployer£000s£000s | | | Member | Employer | |
| | | | £000s | £000s | |
| 14,640 | 53,918 | Administering Authority | 15,214 | 55,661 | |
| 16,299 | 63,044 | Other Scheduled Bodies | 16,567 | 64,675 | |
| 2,895 | 10,952 | Admitted Bodies | 2,578 | 10,862 | |
| 33,834 | 127,914 | Total contributions receivable | 34,360 | 131,199 | |

6.2 Transfers from other Schemes of Funds

The Pension Fund received £14,491,951 (£3,646,542 in 2015/16) in relation to individual members' transfers of benefits into the Pension Fund. No amounts were received during the year for group transfers from other schemes.

6.3 Benefits

| 2015/16 £000s | | 2016/17 £000s |
|------------------|-------------------------|------------------|
| 62,412 | Administering Authority | 64,208 |
| 65,223 | Other Scheduled Bodies | 67,605 |
| 14,109 | Admitted Bodies | 14,274 |
| 141,744 | Total benefits payable | 146,087 |

6.4 Transfers to other Schemes or Funds

| 2015/16 | | 2016/17 |
|---------|--------------------------------------|---------|
| £000s | | £000s |
| 5,289 | Individual transfers | 8,556 |
| 4,136 | Bulk transfers | 484 |
| 9,425 | Total transfers out to other schemes | 9,041 |

6.5 Management Expenses

The Pension Fund's Investment Managers are remunerated on the basis of fees calculated as a percentage of assets under management or as a fixed annual fee. Some Investment Managers also have a performance related fee, payable where performance exceeds the performance target, set out in Appendix C to the Statement of Investment Principles.

Investment management expenses include transaction costs associated with the acquisition, issue or disposal of Pension Fund assets and associated financial instruments. In addition to these costs, indirect costs are incurred through the bid-offer spread on investments sales and purchases. These are reflected in the cost of investment acquisitions and in the proceeds from the sales of investments set out in note 6.7.

The Pension Fund's assets are held in custody by an independent custodian. The custodian is responsible for the safekeeping of the Pension Fund's financial assets, the settlement of transactions, income collection, tax reclamation and other administrative actions in relation to the Pension Fund's investments.

The Pension Fund's performance measurement service is provided by BNY Mellon. An analysis of the Pension Fund's performance is shown in the Investment Performance section on pages 64 – 69.

| 2015/16 £000s | | 2016/17 £000s |
|------------------|--|------------------|
| 11,790 | Management fees (including performance fees) | 11,015 |
| 1,504 | Transaction costs | 963 |
| 235 | Custody fees | 213 |
| 13,529 | Total investment management expenses | 12,190 |

6.6 Investment Income

a) Analysis of investment income

| 2015/16 £000s | | 2016/17 £000s |
|------------------|---|------------------|
| 35,764 | Dividends from equities | 31,602 |
| (1) | Income from bonds | - |
| | Income from pooled investment vehicles: | |
| 10,590 | Pooled property investments | 6,845 |
| 1,833 | Other pooled investments | 1,318 |
| 313 | Interest on cash deposits | 157 |
| 608 | Other investment income | 421 |
| 49,107 | Total investment income | 40,343 |

An analysis of investment income accrued during 2015/16 and 2016/17 is shown in the following table.

| | 2015/16 | | | | 2016/17 | | | |
|--------|----------|--------|--------|---------------------------|---------|----------|--------|--------|
| UK | Overseas | Global | Total | | UK | Overseas | Global | Total |
| £000s | £000s | £000s | £000s | | £000s | £000s | £000s | £000s |
| 22,866 | 12,898 | - | 35,764 | Equities | 21,596 | 10,006 | - | 31,602 |
| - | (1) | - | (1) | Bonds | - | - | - | - |
| 7,073 | 2,382 | 2,968 | 12,423 | Alternatives | 6,230 | 1,318 | 615 | 8,163 |
| 302 | 11 | - | 313 | Cash and cash equivalents | 182 | (25) | - | 157 |
| 368 | 240 | - | 608 | Other | 273 | 147 | - | 421 |
| 30,609 | 15,530 | 2,968 | 49,107 | Total investment income | 28,282 | 11,446 | 615 | 40,343 |

b) Securities lending

The Pension Fund has an arrangement with its Custodian to lend securities from within its portfolio of stocks to third parties in return for collateral. Collateralised lending generated income of £231,134 for 2016/17 (£369,603 for 2015/16). This is included within investment income in the Fund Account.

The Pension Fund obtains collateral at 102% of the market value of securities loaned for collateral denominated in the same currency as that of the loans, or 105% in the case of cross-currency collateral. The market value of securities on loan and collateral held at 31 March 2017 and 2016 is shown in the following table, analysed by collateral type.

| 2015/16 | | | 2010 | 6/17 | |
|--|--------|------------------------------------|---------------------------------------|-----------------|--|
| Market value of securities on loan Collateral held | | | Market value of securities on loan | Collateral held | |
| £000s | £000s | | £000s | £000s | |
| 1,425 | 1,502 | Government debt and Supranationals | 20,721 | 21,390 | |
| 45,835 | 49,025 | G10 debt | 62,888 | 66,756 | |
| 47,260 | 50,527 | Total | 83,610 | 88,146 | |

6.7 Profit and Losses on the Disposal of Investments and Changes in the Value of Investments

An analysis of profit and losses on disposal of investments and changes in the value of investments is shown in the following tables.

| Value at 31 March 2015 | | Purchases at cost and derivative payments | Sale proceeds and derivative receipts | Profits and losses on disposals and change in value of investments | Value at 31 March 2016 |
|------------------------------|--|--|---|---|------------------------------|
| £000s | | £000s | £000s | £000s | £000s |
| | Equities | | | | |
| 654,690 | UK | 116,261 | (106,423) | (29,498) | 635,030 |
| 719,844 | Overseas | 250,798 | (476,059) | (37,696) | 456,887 |
| | Pooled investment vehicles | | | | |
| 248,294 | Pooled property investments | 134,681 | (140,598) | 27,315 | 269,692 |
| 852,059 | Unitised insurance policies | 254,703 | (4,285) | (7,749) | 1,094,728 |
| 498,982 | Unit trusts | 45,106 | (2,679) | 2,887 | 544,296 |
| 117,932 | Private Equity | 20,710 | (43,939) | 21,239 | 115,942 |
| 329,454 | Other managed funds | 68,000 | (1,494) | (12,300) | 383,660 |
| 413 | Derivative contracts (net) | 13,032 | (8,892) | (4,429) | 124 |
| 135,154 | Cash deposits | 0 | (77,872) | (640) | 56,642 |
| 3,556,822 | Subtotal | 903,291 | (862,241) | (40,871) | 3,557,001 |
| 3,362 | Net other investment balances** | | | | 9,929 |
| 3,560,184 | Total investments assets / (liabilities) | | | | 3,566,930 |

* Net forward foreign exchange assets/liabilities (see note 6.8a)

** Net other investment balances assets/liabilities (see note 6.8a)

| Value at 31 March 2016 | | Purchases at cost and derivative payments | Sale proceeds and derivative receipts | Profits and losses on disposals and change in value of investments | Value at 31 March 2017 |
|------------------------------|--|--|---|---|------------------------------|
| £000s | | £000s | £000s | £000s | £000s |
| | Equities | | | | |
| 635,030 | UK | 111,394 | (103,827) | 87,199 | 727,797 |
| 456,887 | Overseas | 199,752 | (376,461) | 138,744 | 418,921 |
| | Pooled investment vehicles | | | | |
| 269,692 | Pooled property investments | 199,052 | (200,956) | 18,586 | 286,375 |
| 1,094,728 | Unitised insurance policies | 69 | 0 | 270,850 | 1,365,648 |
| 544,296 | Unit trusts | 13,215 | (2,953) | 43,499 | 598,057 |
| 115,942 | Private Equity | 23,276 | (33,072) | 24,905 | 131,052 |
| 383,660 | Other managed funds | 183,175 | (1,990) | 40,378 | 605,223 |
| 124 | Derivative contracts (net)* | 28,309 | (11,938) | (14,792) | 1,702 |
| 56,642 | Cash deposits | 10,347 | 0 | 508 | 67,496 |
| 3,557,001 | Subtotal | 768,588 | (735,196) | 609,877 | 4,204,271 |
| 9,929 | Net other investment balances** | | | | 3,881 |
| 3,566,930 | Total investments assets / (liabilities) | | | | 4,208,151 |

* Net forward foreign exchange assets/liabilities (see note 6.8a)

** Net other investment balances assets/liabilities (see note 6.8a)

The change in market value of investments during the year comprises all increases and decreases in the market value of investments held at year end and profits and losses realised on the sale of investments during the year. Derivative receipts and payments correspond to the sterling equivalent amount of forward foreign exchange settled during the year. The sale proceeds for cash deposits represent the net movement in cash held by the Investment Managers during the year. The change in market value of cash results from gains and losses on foreign currency cash transactions.

6.8 Investment Analysis

a) Analysis of investment assets at market value

| 2015/16 | | | 2016 | /17 |
|----------------|-----------|---|---------|----------|
| £000s | £000s | | £000s | £000s |
| | | Investment assets | | |
| 635,030 | | UK quoted | 729,797 | |
| 456,887 | | Overseas quoted | 418,921 | |
| | 1,091,917 | Total equities | | 1,148,71 |
| 152,746 | | UK property | 135,690 | |
| 757 | | Overseas property | 764 | |
| 116,189 | | Global property | 149,921 | |
| | 269,692 | Pooled property investments | | 286,37 |
| 111,816 | | UK equity funds | 136,949 | |
| 585,156 | | Overseas equity funds | 743,353 | |
| 397,756 | | UK Index Linked Gilts Fund | 485,345 | |
| | 1,094,728 | Total Unitised insurance policies | | 1,365,64 |
| 6,691 | | UK Equity unit trusts | 7,851 | |
| 358,743 | | Global Core Plus Bond Fund | 409,726 | |
| 178,862 | | Global Absolute Return Bond Fund | 180,480 | |
| 110,002 | 544,296 | Total unit trusts | 100,100 | 598,05 |
| 115 040 | - , | | 101.050 | ,. |
| 115,942 | 445.042 | Overseas private equity | 131,052 | 424.00 |
| | 115,942 | Total private equity | | 131,08 |
| 13,826 | | UK equity | 16,485 | |
| 17 | | Overseas equity | 192,944 | |
| 369,817 | | Global Alternatives Fund | 395,794 | |
| | 383,660 | Total other managed funds | | 605,22 |
| 858 | | Forward foreign exchange | 1,709 | |
| | 858 | Total derivative contracts | | 1,70 |
| 56,642 | | Cash deposits | 67,496 | |
| | 56,642 | Total Cash | | 67,49 |
| 6,573 | | Amounts receivable from the sale of investments | 0 | |
| 4,502 | | Investment income due | 4,006 | |
| | 11,075 | Total other investment balances | | 4,00 |
| | 3,568,810 | Total investment assets | - | 4,208,28 |
| | | Investment liabilities | | |
| (734) | | Forward foreign exchange contracts | (6) | |
| | (734) | Total derivatives contracts | (-) | (6 |
| (025) | () | Amounto nevelable for the nurshapp of investments | (111) | |
| (925) (221) | | Amounts payable for the purchase of investments | (111) | |
| (221) | (1,146) | Non recoverable tax payable Total other investment balances | (14) | (125 |
| - | (1,880) | Total investment liabilities | | (12) |
| - | | | - | |
| | 3,566,930 | Net Investment assets | | 4,208,15 |

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Four pooled holdings exceeded 5% of the total investment assets and liabilities available to fund benefits and 5% of their asset class at 31 March 2017. These were the Legal & General Over 5 yr Index Linked Gilts Fund, Royal London Core Plus Bond Fund, Legal & General North America Equity Index Fund, and the Crown HCC Segregated Portfolio (LGT Capital Alternatives).

Cash deposits (including cash and cash instruments) and other investment balances (including accrued dividend entitlements) are accounted for as investment assets as these form part of the net assets available for investment within the investment portfolio.

Investment assets and liabilities at the Net Asset date are further analysed by asset class in the following table.

| | 20 | 15/16 | | | 2016/17 | | | |
|-----------|-----------|-----------|-----------|---------------------------------|-----------|-----------|---------|-----------|
| UK | Overseas | Global | Total | - | UK | Overseas | Global | Total |
| £000s | £000s | £000s | £000s | | £000s | £000s | £000s | £000s |
| 767,363 | 1,042,060 | - | 1,809,423 | Equities | 891,100 | 1,355,199 | - | 2,246,299 |
| 397,756 | - | 537,605 | 935,361 | Bonds | 895,072 | - | 180,480 | 1,075,552 |
| 152,746 | 116,699 | 486,006 | 755,451 | Alternatives | 135,690 | 131,816 | 545,715 | 813,221 |
| 43,807 | 12,842 | (7) | 56,642 | Cash and cash equivalents | 60,137 | 7,359 | - | 67,496 |
| 7,585 | 2,344 | 124 | 10,053 | Other | 2,431 | 1,449 | 1,702 | 5,583 |
| 1,369,257 | 1,173,945 | 1,023,728 | 3,566,930 | Net investment assets | 1,984,430 | 1,495,823 | 727,898 | 4,208,151 |

b) Analysis by Investment Manager

The value of investments held by each Investment Manager on 31 March 2017 are shown in the following table with a comparison to 2016.

| 31 March 20 | 16 | | 31 March 2 | 017 |
|-------------|------|---|------------|------|
| £000s | % | | £000s | % |
| 362,313 | 10.2 | Allianz Global Investors Europe GmbH | 471,377 | 11.2 |
| 328,740 | 9.2 | Baillie Gifford & Co. | 591,968 | 14.1 |
| 297,688 | 8.3 | CBRE Global Collective Investors (UK) Ltd. | 304,631 | 7.3 |
| 84,386 | 2.4 | HarbourVest Partners, LLC | 99,001 | 2.4 |
| 178,862 | 5.0 | Henderson Global Investors Ltd. | 180,480 | 4.3 |
| 143,701 | 4.0 | JP Morgan Asset Management (UK) Ltd. | 369 | 0.0 |
| 305,065 | 8.5 | Jupiter Asset Management Ltd. | 341,777 | 8.1 |
| 1,094,728 | 30.7 | Legal & General Assurance (Pensions Management) Limited | 1,365,648 | 32.5 |
| 369,817 | 10.4 | LGT Capital Partners (Ireland) Ltd | 395,794 | 9.4 |
| 2,887 | 0.1 | Pantheon Ventures | 7,144 | 0.2 |
| 677 | 0.0 | Permira Advisers LLP | 687 | 0.0 |
| 358,744 | 10.1 | Royal London Asset Management Ltd. | 409,910 | 9.7 |
| 38,919 | 1.1 | Standard Life Investments Ltd. | 38,882 | 0.9 |
| 403 | 0.0 | Residual funds from previous portfolios | 483 | 0.0 |
| 3,566,930 | 100 | Funds externally managed | 4,208,151 | 100 |
| 17,320 | | Funds held at Hertfordshire County Council and non-investment balances | 35,219 | |
| 3,584,250 | | Net Assets of the Fund | 4,243,371 | |

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The market values in table 6.8(b) include the value of investments, cash and net current assets held by each Investment Manager at 31 March. The funds held by Hertfordshire County Council include net current assets, long term assets and cash required to manage the cash flow associated with the payment of benefits and collection of contributions.

Residual funds from previous portfolios represent residual cash and investment income still due to the portfolios previously run by outgoing Investment Managers following the review of the Pension Fund's Investment Strategy.

c) Encumbrance of Assets

The Custodian has a lien over the Pension Fund's assets in order to recover any outstanding debts. This is held for the protection of the Custodian and has never been invoked.

6.9 Derivatives

The Pension Fund uses derivative financial instruments to manage its exposure to specific risks arising from its investment activities. The Pension Fund does not hold derivatives for speculative purposes.

Forward foreign exchange contracts

Forward foreign exchange contracts are over the counter contracts with non-exchange counterparties and are used to hedge against foreign currency movements. Forward foreign exchange contracts are disclosed in the accounts at fair value which is the gain or loss that would arise from closing out the contract at the balance sheet date by entering into an equal and opposite contract at that date.

The counterparties at 31 March 2016 and 31 March 2017 were UK and overseas investment banks and the contracts held with these investment banks are analysed in the following table by duration.

| | 2015/1 | 6 | | Duration 2016/17 | | | 7 | |
|-----------|------------|------------|-----------|------------------|-----------|------------|-------|-----------|
| Currency | Currency | Fair Value | | | Currency | Currency | Fair | Value |
| Payable | Receivable | Asset | Liability | | Payable | Receivable | Asset | Liability |
| £000s | £000s | £000s | £000s | | £'000 | £000s | £000s | £000s |
| - | - | - | - | 0-3 months | - | - | | - |
| (101,465) | 101,589 | 858 | (734) | 3-6 months | (137,087) | 138,790 | 1,709 | (6) |
| (101,465) | 101,589 | 858 | (734) | Total | (137,087) | 138,790 | 1,709 | (6) |

6.10 Long Term Financial Assets

Long term assets of £2,217,000 in the Net Assets Statement (£2,956,000 for 2015/16) relates to the bulk transfer of Magistrates Court staff to the civil service pension scheme in 2005 in accordance with the terms of transfer agreement.

6.11 Current Assets

| 2015/16 | | 2016/17 |
|---------|----------------------------------|---------|
| £000s | | £000s |
| 13,438 | Contributions due from employers | 13,514 |
| 4,428 | Cash and cash equivalents | 8,516 |
| 539 | VAT due from HMRC | 440 |
| 479 | Other debtors and prepayments | 16,391 |
| (53) | Provision for doubtful debt | (112) |
| 18,831 | Total current assets | 38,750 |

Cash and cash equivalents represent investments in money market funds and call accounts where funds are repayable without penalty and on notice of not more than 24 hours.

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| 2015 | 6/16 | | 2016 | /17 |
|-------|--------|--------------------------------|--------|--------|
| £000s | £000s | - | £000s | £000s |
| 1,909 | | Central government bodies | 2,930 | |
| 8,092 | | Other local authorities | 8,304 | |
| 3 | | NHS bodies | 5 | |
| 4,452 | | Other entities and individuals | 19,107 | |
| | 14,456 | Total debtors | | 30,345 |
| (53) | | Provision for doubtful debt | (112) | |
| 4,428 | | Cash and cash equivalents | 8,516 | |
| | 4,375 | Total cash balances | | 8,404 |
| | 18,831 | Total current assets | | 38,750 |

Current assets are further analysed by type of debtor organisation.

6.12 Current Liabilities

| 2015/16 £000s | | 2016/17 £000s |
|------------------|----------------------------|------------------|
| 1,292 | Tax payable to HMRC | 2,385 |
| 1,285 | Investment management fees | 1,085 |
| 324 | Other creditors | 449 |
| 1,053 | Unpaid benefits | 1,552 |
| 513 | Cash and cash equivalents | 278 |
| 4,467 | Total current liabilities | 5,747 |

Cash balances in the table above include cash balances less cash in transit in the form of unpresented cheques and payments committed by BACs at the net asset date.

Current liabilities are further analysed by type of creditor organisation.

| 2015/16 | | 2016/17 |
|---------|--------------------------------|---------|
| £000s | | £000s |
| 1,295 | Central government bodies | 2,385 |
| 12 | Other local authorities | - |
| 2,647 | Other entities and individuals | 3,085 |
| 513 | Cash and cash equivalents | 278 |
| 4,467 | Total current liabilities | 5,747 |

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6.13 Fair Value – Basis of Valuation

The basis of the valuation of each class of investment asset is set out below. There has been no change in the valuation techniques used during the year. All assets have been valued using fair value techniques which represent the highest and best price available at the reporting date.

| Description of asset | Valuation Hierarchy | Basis of valuation | Observable and unobservable inputs | Key sensitivities affecting the valuations provided |
|---|------------------------|--|--|---|
| Equities quoted | Level 1 | Published bid market price ruling on the final day of accounting period | N/A | N/A |
| Other managed funds – equities | Level 2 | Closing single price | NAV based pricing set on a forward pricing basis | N/A |
| Pooled property investments | Level 2 | Closing bid price where bid and offer prices are published. Closing single price where single price is published. | NAV based pricing set on a forward pricing basis | N/A |
| Unitised insurance contracts – equities | Level 2 | Price of a recent transaction for an identical asset | Inputs other than quoted prices that are observable, either directly or indirectly | N/A |
| Unitised insurance contracts – bonds | Level 2 | Price of a recent transaction for an identical asset | Inputs other than quoted prices that are observable, either directly or indirectly | N/A |
| Private equity | Level 2 | Quoted market prices, dealer quotations or alternative pricing sources supported by observable inputs | Net asset value based pricing set at the quarter end | N/A |
| Unit trusts – equities | Level 2 | Average of broker prices | Evaluated price feeds | N/A |
| Unit trusts – bonds | Level 2 | Closing bid, mid and offer prices are published | NAV based pricing set on a forward pricing basis | N/A |
| Global Alternatives fund | Level 3 | Closing single price | NAV based pricing set on a forward pricing basis | Valuations could be affected by material events occurring between the date of the financial statements provided and the pension fund's own reporting date, by changes to expected cashflows, and by any differences between audited and unaudited accounts |
| Private equity | Level 3 | At fair value as determined by the General Partner in accordance with the terms of the Partnership Agreement and GAAP | Manager's cash flow projections, estimates of growth expectations and profitability, profit margin expectations, adjustments to current prices for similar properties, valuation techniques | Valuations could be affected by material events occurring between the date of the financial statements provided and the pension fund's own reporting date by changes to expected cash flows, earning multiples and discount rates used in the discounted cash flow analysis |

6.14 Financial Instruments

a) Classification of financial instruments

Accounting policies describe how different asset classes of financial instruments are measured and how income and expenses, including fair value gains and losses, are recognised. The following table analyses the carrying amounts of financial assets and liabilities by category and Net Assets Statement heading.

All financial instruments are carried in the balance sheet at their fair value. The Pension Fund has not entered into any financial guarantees that are required to be accounted for as financial instruments.

| | 31 March 2016 | | | | 31 March 2017 | |
|--|-----------------------------------|---|-----------------------------|--|-----------------------------------|---|
| Fair value through profit and loss £000s | Loans and receivables £000s | Financial liabilities at amortised cost £000s | | Fair value through profit and loss £000s | Loans and receivables £000s | Financial liabilities at amortised cost £000s |
| 1,091,917 | - | - | Equities | 1,148,718 | - | |
| 269,692 | - | - | Pooled property investments | 286,375 | - | - |
| 1,094,728 | - | - | Unitised insurance policies | 1,365,648 | - | - |
| 544,296 | - | - | Unit trusts | 598,057 | - | - |
| 115,942 | - | - | Private equity | 131,052 | - | - |
| 383,660 | - | - | Other managed funds | 605,223 | - | |
| 858 | - | - | Derivative contracts | 1,709 | - | |
| - | 56,642 | - | Cash deposits | - | 67,496 | |
| 11,075 | - | - | Other investment balances | 4,006 | - | |
| - | 2,956 | - | Long term assets | - | 2,217 | |
| - | 18,831 | - | Current assets | - | 38,750 | |
| 3,512,168 | 78,429 | - | Total financial assets | 4,140,787 | 108,463 | |
| (734) | - | - | Derivatives | (6) | - | |
| (1,146) | - | - | Other investment balances | (125) | - | |
| - | - | (4,467) | Current liabilities | - | - | (5,747) |
| (1,880) | - | (4,467) | Total financial liabilities | (132) | - | (5,747) |
| 3,510,288 | 78,429 | (4,467) | Total | 4,140,655 | 108,463 | (5,747) |

b) Net gains and losses on financial instruments

| 2015/16 | | 2016/17 |
|----------|------------------------------------|---------|
| £000s | | £000s |
| (40,231) | Fair value through profit and loss | 609,370 |
| (640) | Loans and receivables | 508 |
| (40,871) | Total gains and losses | 609,877 |

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c) Valuation of financial instruments carried at fair value

The valuation of financial instruments has been classified into three levels, according to the quality and reliability of information used to determine fair values.

Level 1: Financial instruments where the fair values are derived from unadjusted quoted prices in active markets for identical assets or liabilities. Products classified as level 1 comprise quoted equities, quoted fixed interest securities, quoted index linked securities and unit trusts. Listed securities are shown at bid prices. The bid value of the investment is based on the bid market quotation of the relevant stock exchange.

Level 2: Financial instruments where quoted market prices are not available; for example, where an instrument is traded in a market that is not considered to be active or where valuation techniques are used to determine fair value and where these techniques use inputs that are based significantly on observable market data.

Level 3: Financial instruments where at least one input that could have a significant effect on the instrument's valuation is not based on observable market data.

The following tables provide an analysis of the financial assets and liabilities of the Pension Fund analysed across levels 1 to 3, based on the level at which the fair value is observable, along with comparative figures for 2016. The figures as at 31 March 2016 have been restated from those reported in the 2015/16 Annual Report and Accounts to reflect the re-categorisation of the Global Alternatives Fund. For consistency with the Net Asset Statement and other disclosures, the Global Alternatives Fund has been restated to reflect the re-classification of financial assets and liabilities following confirmation of valuation levels from the Pension Fund's Investment Managers.

| | 31 March 2017 | | | | | | |
|---|---------------|-----------|---------|-----------|--|--|--|
| | Level 1 | Level 2 | Level 3 | Total | | | |
| | £000s | £000s | £000s | £000s | | | |
| Financial assets | | | | | | | |
| Fair value through profit and loss | 1,341,055 | 2,272,886 | 526,846 | 4,140,787 | | | |
| Loans and receivables | 108,463 | - | - | 108,463 | | | |
| Financial liabilities | | | | | | | |
| Fair value through profit and loss | (125) | (6) | - | (132) | | | |
| Financial liabilities at amortised cost | (5,747) | - | - | (5,747) | | | |
| | | | | | | | |
| Net financial assets | 1,443,645 | 2,272,880 | 526,846 | 4,243,371 | | | |

| | 31 March 2016 | | | | | | |
|---|---------------|-----------|---------|-----------|--|--|--|
| | RESTATED | | | | | | |
| | Level 1 | Level 2 | Level 3 | Total | | | |
| | £000s | £000s | £000s | £000s | | | |
| Financial assets | | | | | | | |
| Fair value through profit and loss | 1,288,544 | 1,737,865 | 485,759 | 3,512,168 | | | |
| Loans and receivables | 78,429 | - | - | 78,429 | | | |
| Financial liabilities | | | | | | | |
| Fair value through profit and loss | (1,146) | (734) | - | (1,880) | | | |
| Financial liabilities at amortised cost | (4,467) | - | - | (4,467) | | | |
| | | | | | | | |
| Net financial assets | 1,361,360 | 1,737,131 | 485,759 | 3,584,250 | | | |

d) Transfers between Levels 1 and 2

There were no transfers between levels 1 and 2.

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| e) | Reconciliation | of fair value | measurements | within level 3 |
|----|----------------|---------------|--------------|----------------|
|----|----------------|---------------|--------------|----------------|

| Value at 31 March 2016 £000s | | Transfers into Level 3 | Transfers out of Level 3 | Purchases at cost and derivative payments £000s | Sale proceeds and derivative receipts £000s | Unrealised gains/ (losses) | Realised gains/ (losses) £000s | Value at 31 March 2017 £000s |
|---------------------------------------|--------------------------------|------------------------------|--------------------------------|---|--|----------------------------------|---|---------------------------------------|
| 115,943 | Private Equity | 0 | 0 | 23,276 | (33,072) | 10,456 | 14,449 | 131,052 |
| 369,817 | Global Alternatives Fund - LGT | 0 | 0 | 0 | 0 | 25,977 | 0 | 395,794 |
| 485,759 | | 0 | 0 | 23,276 | (33,072) | 36,433 | 14,449 | 526,846 |

f) Sensitivity of assets valued at level 3

Having analysed historical data and current market trends, and consulted with independent investment advisors, the fund has determined that the valuation method described above (6.13) is likely to be accurate to within the following ranges, and has set out below the consequent potential impact on the closing value of investments held at 31 March 2017.

| Asset Class | Value as at 31 March 2017 | Assessed valuation range (+/-) | Value on Increase | Value on Decrease |
|--------------------------------|------------------------------|--------------------------------------|----------------------|----------------------|
| | £000s | % | £000s | £000s |
| Private Equity | 131,052 | 15% | 150,710 | 111,394 |
| Global Alternatives Fund (LGT) | 395,794 | 15% | 455,163 | 336,425 |
| | 526,846 | | 605,873 | 447,819 |

6.15 Nature and Extent of Risks Arising from Financial Instruments

The Pension Fund maintains positions in a variety of financial instruments including bank deposits, equity instruments, fixed interest securities and derivatives. This exposes it to a variety of financial risks including credit and counterparty risk, liquidity risk, market risk and exchange rate risk.

a) Overall procedures for managing risk

The principal powers to invest are contained in the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016 and require an administering authority to invest any pension fund money that is not needed immediately to make payments from the pension fund. These regulations require the Pension Fund to formulate a policy for the investment of its Fund money.

The Administering Authority's overall risk management procedures focus on the unpredictability of financial markets and implementing restrictions to minimise these risks.

The Pension Fund has prepared a Statement of Investment Principles which is provided at page 50 and sets out the Pension Fund's policy on matters such as the type of investments to be held, balance between types of investments, investment restrictions and the way risk is managed.

Pension Fund cash held by the Administering Authority is invested in accordance with the Pension Fund's treasury management strategy and lending policy ("Treasury Management Strategy"), prepared in accordance with the CIPFA Prudential Code, CIPFA Treasury Management in the Public Services Code of Practice and the legal framework and investment guidance set out and issued through the Local Government Act 2003. The Treasury Management Strategy sets out the criteria for investing and selecting investment counterparties and details the approach to managing risk for the Pension Fund's financial instrument exposure.

Investment performance by external Investment Managers and the Administering Authority is reported to the Pensions Committee and Board quarterly. Performance of Pension Fund investments managed by external Investment Managers is compared to benchmark returns. For Pension Fund cash held by the Administering Authority, performance of the treasury function is assessed against treasury management performance measures modelled on the CIPFA Treasury Management Code of Practice which has been adopted by the County Council. Agenda Pack 93 of 230

b) Credit risk and counterparty risk

Credit risk is the risk that a counterparty to a financial instrument will fail to discharge an obligation or commitment that it has entered into with the Pension Fund. The market value of investments generally reflects an assessment of credit in their pricing and consequently the risk of loss is implicitly provided for in the carrying value of the Pension Fund's financial assets and liabilities. Therefore credit risk on investments is reflected in the market risk, in the other price risk figures given in section d) Market Risk.

In addition, the Pension Fund reviews its exposure to credit and counterparty risk on its investments through its external Investment Managers by the review of the Investment Managers' annual internal control reports. This is to ensure that Investment Managers exercise reasonable care and due diligence in their activities for the Pension Fund, such as in the selection and use of brokers. The Investment Management Agreements for the Pension Fund's bond managers prescribes the investment restrictions on the securities they can invest in, including the minimum acceptance criteria for investments.

Credit risk also arises through the Pension Fund's deposits with banks and financial instruments. For cash managed by the Administering Authority, the Pension Fund's Treasury Management Strategy for 2016/17 sets out the type and minimum acceptable criteria for investments by reference to credit ratings from Fitch, Moody's and Standard & Poor's and outlines the process to be followed for credit rating downgrades.

The credit ratings and amounts held in money market funds, call accounts and cash/current accounts at 31 March 2016 and 2017 are shown in the table below.

| 2015/16 | | | 2016/17 | | |
|------------------------|-----------|---|--------------------|------------------|--|
| £000s Credit rating | | | | Credit rating | |
| | | Cash managed by Administering Authority | | | |
| (505) ¹ | A- | Bank current account | (248) ¹ | A- | |
| 1,925 | A- | Call accounts | 1,931 | A- | |
| 2,495 | AAA | Money market funds | 6,556 | AAA | |
| | | Cash managed by Custodian and Investment Managers | | | |
| 1,149 | A+ to AA- | Bank current account | 7,841 | A to AA | |
| 55,551 | AAA | Money Market Funds | 67,082 | AAA | |
| 60,615 | | Total cash and cash equivalents | 83,162 | | |

¹ Cash balances include cash balances less cash in transit in the form of unpresented cheques and payments committed by BACS at the Net Asset date.

c) Liquidity risk

Liquidity risk is the risk that the Pension Fund will not be able to meet its financial obligations when they fall due.

The main risk for the Pension Fund is not having the funds available to meet its commitments to make pension payments to its members. To manage this, the Pension Fund has a cashflow management system that seeks to ensure that cash is available when needed. The Pension Fund also manages its liquidity risk by having access to money market funds and call accounts where funds are repayable without penalty and on notice of not more than 24 hours. At 31 March 2017 £8,238,553 (100%) of the cash and cash equivalents held by the Administering Authority was held in money market funds, call accounts and bank current accounts.

The Pension Fund has set a cap of £35 million on the amount of cash held by the Administering Authority to balance the need for the Pension Fund to be as fully invested as possible whilst maintaining liquidity to avoid the need to sell assets at inopportune times. Where there are surplus funds in excess of the cap, these funds are distributed to Investment Managers, after taking advice from the Pension Fund's Investment Consultant.

External Investment Managers have substantial discretionary powers over their individual portfolios and the management of their cash positions. The Pension Fund's investments are largely made up of listed securities on major stock exchanges and are therefore considered readily realisable. The Pension Fund defines liquid assets as assets which can be converted into sterling cash within three months. At 31 March 2017 the value of illiquid assets was £458,922,584 (10.9% of total fund assets).

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d) Market risk

Market risk is the risk of loss from fluctuations in equity and commodity prices, interest and foreign exchange rates and credit spreads. The Pension Fund is exposed to the risk of financial loss from a change in the value of its investments and the risk that the Pension Fund's assets fail to deliver returns in line with the anticipated returns underpinning the valuation of its liabilities over the long term. The change in the market value of its investments during the year was £609,877,438.

In order to manage market value risk, the Pension Fund has set restrictions on the type of investments it can hold, subject to investment limits, in accordance with the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended). Details of these can be found in the Pension Fund's Statement of Investment Principles on pages 50 - 57.

The Pension Fund has adopted a specific benchmark and the weightings of the various asset classes within the benchmark form the basis for asset allocation within the Pension Fund. This allocation is designed to diversify the risk and minimise the impact of poor performance in a particular asset class. It seeks to achieve a spread of investments across both the main asset classes (quoted equities, bonds, private equity and property) and geographic regions within each class.

Market risk is also managed by constructing a diversified portfolio across multiple Investment Managers and regularly reviewing the Investment Strategy and performance of the Pension Fund. On a daily basis, Investment Managers will manage risk in line with policies and procedures put in place in the Investment Manager Agreement and ensure that the agreed limit on maximum exposure to any one issuer or class of asset is not breached.

For cash managed by the Administering Authority, the Pension Fund has set institution and group limits to diversify the Pension Fund's investment across a range of individual holdings, sectors and countries.

Other price risk

Other price risk represents the risk that the value of a financial instrument will fluctuate as a result of changes in market prices (other than those arising from interest rate risk or foreign exchange risk), whether these changes are caused by factors specific to the individual instrument or issuer or factors affecting all such instruments in the market.

The Pension Fund is exposed to changes in equity and bond prices, as the future price is uncertain. All securities investments present a risk of loss of capital. This risk is mitigated using diversification and policies on selecting investments as discussed above.

The one year expected volatility in market prices are shown in the following table, along with the changes in the value of the Pension Fund's investment assets and liabilities if the market price of investments increase or decrease in line with these movements. The total fund volatility takes into account the expected interactions between the different asset classes, based on the underlying volatilities and correlations of the assets in line with mean variance portfolio theory.

| Asset Class | Value as at 31 March 2017 | Change | Value on Increase | Value on Decrease |
|--|------------------------------|--------|----------------------|----------------------|
| | £000s | % | £000s | £000s |
| UK Equities, Unit Trusts and Pooled Funds | 901,747 | 15.8 | 1,044,223 | 759,271 |
| Global equities, Unit Trusts and Pooled Funds (ex UK) | 1,376,555 | 18.4 | 1,629,841 | 1,123,269 |
| Property | 281,922 | 14.2 | 321,955 | 241,889 |
| Corporate Bonds (medium term) | 409,726 | 10.1 | 451,109 | 368,344 |
| Index-Linked gilts (medium term) | 485,345 | 7.1 | 519,805 | 450,886 |
| Private Equity | 186,750 | 28.5 | 239,974 | 133,526 |
| Commodities | 0 | 15.8 | 0 | 0 |
| High yield debt/convertible bonds/insurance linked securities | 98,131 | 7.0 | 105,000 | 91,262 |
| Emerging Market Debt | 32,591 | 12.4 | 36,632 | 28,549 |
| Infrastructure equity | 9,973 | 20.4 | 12,007 | 7,938 |
| Absolute Return Bonds | 180,480 | 2.9 | 185,714 | 175,246 |
| Absolute return/Diversified Growth | 160,726 | 12.5 | 180,816 | 140,635 |
| Cash, other investment balances and forward foreign exchange contracts | 84,205 | 0.0 | 84,205 | 84,205 |
| Total Fund | 4,208,151 | | | |

| Asset Class | Value as at 31 March 2016 | Change | Value on Increase | Value on Decrease |
|---|------------------------------|--------|----------------------|----------------------|
| | £000s | % | £000s | £000s |
| UK Equities, Unit Trusts and Pooled Funds | 767,363 | 17.1 | 898,583 | 636,144 |
| Global equities, Unit Trusts and Pooled Funds (ex UK) | 1,049,581 | 19.6 | 1,255,299 | 843,863 |
| Property | 277,214 | 14.7 | 317,964 | 236,464 |
| Corporate Bonds (medium term) | 358,743 | 9.5 | 392,824 | 324,662 |
| Index-Linked gilts (medium term) | 397,756 | 9.6 | 435,941 | 359,571 |
| Private Equity | 160,347 | 28.7 | 206,367 | 114,327 |
| Commodities | 17,348 | 20.0 | 20,818 | 13,878 |
| High yield debt/convertible bonds/insurance linked securities | 95,043 | 7.5 | 102,171 | 87,915 |
| Emerging Market Debt | 40,348 | 12.7 | 45,472 | 35,224 |
| Infrastructure equity | 4,455 | 20.3 | 5,359 | 3,551 |
| Absolute Return Bonds | 178,862 | 10.1 | 196,927 | 160,797 |
| Absolute return/Diversified Growth | 162,699 | 12.6 | 183,199 | 142,199 |
| Cash, other investment balances and forward foreign exchange contracts | 57,171 | 0.6 | 57,514 | 56,828 |
| Total Fund | 3,566,930 | | | |

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Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Pension Fund recognises that interest rates can vary and can affect both income to the Pension Fund and the value of the net assets available to pay benefits. A 100 basis point (BPS) movement in interest rates has been advised by the Pension Fund Actuary, as a sensible level to indicate interest rate sensitivity.

The analysis in the following table assumes that all other variables, in particular exchange rates, remain constant, and shows the effect in the year on the net assets available to pay benefits, of a +/- 100 BPS change in interest rates. Movement in bond values have been calculated to include the impact of modified duration. Modified duration expresses the measurable change in the value of a security in response to a change in interest rates.

| Value at 31 March 2016 | Potential change +/- 100 BPS | Value on increase | Value on decrease | Asset class exposed to interest rate risk | Value at 31 March 2017 | Potential change +/- 100 BPS | Value on increase | Value on decrease |
|------------------------------|---------------------------------------|-------------------|-------------------|---|------------------------------|---------------------------------------|----------------------|-------------------|
| £000s | £000s | £000s | £000s | | £000s | £000s | £000s | £000s |
| 56,700 | - | 56,700 | 56,700 | Cash at Custodian and Investment Managers | 74,923 | - | 74,923 | 74,923 |
| 3,915 | - | 3,915 | 3,915 | Cash held by Administering Authority | 8,239 | - | 8,239 | 8,239 |
| 1,020,962 | 131,563 | 889,399 | 1,152,525 | Bond (pooled funds) | 1,151,861 | 161,912 | 989,949 | 1,313,773 |
| 1,081,577 | 131,563 | 950,014 | 1,213,140 | Total | 1,235,022 | 161,912 | 1,073,111 | 1,396,935 |

| Value at 31 March 2016 | Potential change +/- 100 BPS | Value on increase | Value on decrease | Income source exposed to interest rate risk | Value at 31 March 2017 | Potential change +/- 100 BPS | Value on increase | Value on decrease |
|------------------------------|---------------------------------------|-------------------|-------------------|---|------------------------------|---------------------------------------|-------------------|-------------------|
| £000s | £000s | £000s | £000s | | £000s | £000s | £000s | £000s |
| 264 | 2 | 266 | 262 | Cash at Custodian and Investment Managers | 107 | 1 | 108 | 106 |
| 49 | 1 | 50 | 48 | Cash held by Administering Authority | 51 | 1 | 52 | 50 |
| 313 | 3 | 316 | 310 | Total | 157 | 2 | 160 | 156 |

This analysis demonstrates that a 1% increase in interest rates will not affect the interest received on fixed interest assets but will reduce their fair value and vice versa. Changes in interest rates do not impact on the value of cash but they will affect the interest income received on those balances. Changes to both the fair value of assets and the income received from investments impact on the net assets available to pay benefits.

The Pension Fund's bond holdings are held in accumulation funds where income is retained and automatically reinvested rather than being distributed to the Pension Fund. Income earned from these funds is therefore excluded from the analysis above.

Currency risk

Currency risk represents the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

The Pension Fund holds a number of financial assets and liabilities in overseas financial markets and is therefore exposed to the risk of loss arising from exchange rate movements of foreign currencies. At 31 March 2017, the Pension Fund had overseas investments (excluding forward foreign exchange contracts) of £2,194,559,339 and £7,358,991 of cash denominated in currencies other than sterling.

The Pension Fund Actuary has advised that the one year expected standard deviation for an individual currency at the 31 March 2017 is 10% (10% at 31 March 2016). This assumes no diversification, and in particular, that interest rates remain constant. An analysis of the impact this would have on the Pension Fund is given in the following table together with the prior year comparator. Agenda Pack 97 of 230

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| Asset Class | Value as at 31 March 2017 | Potential market movement +/-10% | Value on increase | Value of decrease |
|------------------------|------------------------------|---|----------------------|-------------------|
| | £000s | £000s | £000s | £000s |
| Overseas Equity | 418,921 | 41,892 | 460,813 | 377,029 |
| Overseas property | 141,689 | 14,169 | 155,858 | 127,520 |
| Overseas unit trusts | 922,210 | 92,221 | 1,014,431 | 829,989 |
| Overseas managed funds | 711,739 | 71,174 | 782,913 | 640,565 |
| Foreign currencies | 7,359 | 736 | 8,095 | 6,623 |
| Total | 2,201,918 | 220,192 | 2,422,110 | 1,981,726 |

| Asset Class | Value as at 31 March 2016 | Potential market movement +/-10% | Value on increase | Value of decrease |
|------------------------|------------------------------|---|-------------------|-------------------|
| | £000s | £000s | £000s | £000s |
| Overseas Equity | 456,887 | 45,689 | 502,576 | 411,198 |
| Overseas property | 107,651 | 10,765 | 118,416 | 96,886 |
| Overseas unit trusts | 843,523 | 84,352 | 927,875 | 759,171 |
| Overseas managed funds | 485,776 | 48,578 | 534,354 | 437,198 |
| Foreign currencies | 12,842 | 1,284 | 14,126 | 11,558 |
| Total | 1,906,679 | 190,668 | 2,097,347 | 1,716,011 |

External Investment Managers manage this risk through the use of forward foreign exchange contracts and futures, to hedge currency exposures back to the base currency. See section 6.9 for further information.

The Treasury Management Strategy does not permit the Administering Authority to invest in foreign currency denominated deposits.

6.16 Actuarial Present Value of Promised Retirement Benefits

The actuarial present value of promised retirement benefits of the Pension Fund at 31 March 2017 and 31 March 2016 are set out in the following table. This is the underlying commitment of the Pension Fund in the long term to pay retirement benefits to its active (employee members), deferred and pensioner members.

| 31 March 2016 | | 31 March 2017 |
|---------------|---|---------------|
| £m | | £m |
| 4,733 | Present value of promised retirement benefits | 5,473 |

Liabilities have been projected using a roll forward approximation from the latest formal valuation as at 31 March 2016 and therefore do not take account of any changes in membership since the valuation date. The liability at 31 March 2017 is estimated to comprise of £2,157 million with respect to employee members, £1,314 million with respect to deferred members and £2,002 million with respect to pensioners. The principal assumptions used by the Pension Fund Actuary were:

| 31 March 2016 | | 31 March 2017 |
|----------------|---|----------------|
| | Financial assumptions | |
| 2.2% per annum | Inflation/pension increase rate | 2.4% per annum |
| 3.7% per annum | Salary increase rate | 2.5% per annum |
| 3.5% per annum | Discount rate | 2.6% per annum |
| | Mortality assumptions | |
| | Longevity at 65 for current pensioners: | |
| 22.3 | • Men | 22.5 |
| 24.5 | • Women | 24.9 |
| | Longevity at 65 for future pensioners: | |
| 24.3 | • Men | 24.1 |
| 26.7 | • Agenda Pack 98 of 230 | 26.7 |

Allowance has been made for future pensioners to elect to exchange 50% of the maximum additional tax free cash up to HMRC limits for pre-April 2008 service and 75% of the maximum tax-free cash for post April 2008 service.

The actuarial present value of promised retirement benefits is sensitive to changes in actuarial assumptions. The significant changes and their impact on the value of the Pension Fund's liabilities between 31 March 2016 and 31 March 2017 were:

| Sensitivity to the assumptions for the year ended 31 March 2017 | £m | % |
|---|-------|----|
| 0.5% p.a. increase in the Pension Increase Rate | 422 | 8 |
| 0.5% p.a. increase in the Salary Increase Rate | 93 | 2 |
| 0.5% p.a. decrease in the Real Discount Rate | 522 | 10 |
| Total increase in liabilities due to changes in assumptions | 1,037 | 20 |

The assumptions used by the Pension Fund Actuary to calculate the present value of promised retirement benefits are those required by the Code of Practice on Local Authority Accounting 2016/17. The liability set out in the table above is used for statutory accounting purposes and should not be compared against the value of liabilities calculated on a funding basis, which is used to determine contribution rates payable by employers in the Pension Fund. Further information on the Pension Fund's policy for funding its liabilities is set out in section 6.17.

6.17 Funding Policy

The Pension Fund's approach to funding its liabilities is set out in its Funding Strategy Statement. The statement sets out how the Administering Authority has balanced the conflicting aims of affordability of contributions, transparency of processes, stability of employers' contributions and prudence in the funding basis.

The Pension Fund Actuary is required to report on the "solvency" of the Pension Fund at least every three years. The last actuarial valuation of the Pension Fund was carried out as at 31 March 2016 to determine contribution rates for the financial years 2017/18 to 2019/20, with the new rates effective from 1 April 2017. A copy of the 2016 Valuation Report is accessible from the Pension Fund website: www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx

The market value of the Pension Fund's assets at the valuation date was £3,584m million and represented 91% of the Pension Fund's accrued liabilities, allowing for future pay increases.

In accordance with the Scheme regulations, employer contribution rates were set to meet 100% of the Pension Fund's existing and prospective liabilities.

The main actuarial assumptions were as follows:

| Discount rate | 4.0% |
|-------------------|------|
| Salary increases | 2.2% |
| Benefit increases | 2.1% |

Further information can be found in the Funding Strategy Statement on page 69 and the Actuarial Valuation report on page 17.

6.18 Additional Voluntary Contributions (AVCs)

Scheme members have the option to make AVCs to enhance their pension benefits. These contributions are invested separately from the Pension Fund's assets, with either the Standard Life Assurance Company or the Equitable Life Assurance Society.

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6.18 Additional Voluntary Contributions (continued)

| 2015/16 | | | | | | 2016/17 | | | | | | |
|---------|---------|---------|----------|-------|-------|-----------------------------|---------|---------|---------|----------|---------|---------|
| Standa | rd Life | Equitat | ole Life | Total | AVCs | | Standa | rd Life | Equital | ble Life | Total | AVCs |
| £000s | £000s | £000s | £000s | £000s | £000s | | £000s | £000s | £000s | £000s | £000s | £000s |
| | 5,161 | | 1,552 | | 6,713 | Value at 1 April | | 4,961 | | 1,366 | | 6,327 |
| | | | | | | Income | | | | | | |
| 229 | | 7 | | 236 | | Contributions received | 295 | | 6 | | 301 | |
| 3 | | - | | 3 | | Transfer values received | - | | - | | - | |
| | 232 | | 7 | | 239 | Total Income | | 295 | | 6 | | 301 |
| | | | | | | Expenditure | | | | | | |
| (390) | | (167) | | (557) | | Retirement benefits | (1,000) | | (100) | | (1,100) | |
| (11) | | (46) | | (57) | | Transfer values paid | (82) | | (52) | | (134) | |
| - | | (4) | | (4) | | Lump sum death benefit | - | | - | | - | |
| | (401) | | (217) | | (618) | Total Expenditure | | (1,082) | | (153) | | (1,235) |
| | (31) | | 24 | | (7) | Change in market value | | 636 | | 118 | | 754 |
| | 4,961 | | 1,366 | | 6,327 | Value at 31 March | | 4,811 | | 1,337 | | 6,147 |

6.19 Related Parties

a) Hertfordshire County Council

The County Council incurred costs of £424,695 in relation to the management of the Pension Fund and was subsequently reimbursed by the Pension Fund for these expenses. The County Council also contributed £50,967,087 to the Pension Fund in 2016/17.

b) Pensions Committee

Five members of the County Council Pensions Committee were councillor members of the Hertfordshire Local Government Pension Scheme during 2016/17. Each member of the Pensions Committee is required to declare their interests at each meeting.

c) Key Management Personnel

The Administering Authority disclosure of senior officer remuneration includes the S151 Officer who has responsibility for the proper financial administration of the Pension Fund under the Local Government Act 1972.

This Officer was employed by the Administering Authority and spent a proportion of time on the financial management of the Pension Fund. These costs comprise an element of the remuneration from the Pension Fund to the County Council in 2016/17 of \pounds 424,695.

The remuneration paid by Hertfordshire County Council to key management personnel of the Pension Fund, apportioned for the proportion of time on the financial management of the Pension Fund, were:

| Position | Year | Apportioned salary | Apportioned pension contributions | Total apportioned remuneration |
|------------------------------------|---------|--------------------|---|--------------------------------------|
| | | £ | £ | £ |
| Director of Resources ¹ | 2016/17 | 12,741 | 2,323 | 15,064 |
| Director of Resources | 2015/16 | 338 | 62 | 400 |
| Deputy Chief | 2016/17 | - | - | - |
| Executive ² | 2015/16 | 5,533 | 1,015 | 6,548 |
| Assistant Director | 2016/17 | - | - | - |
| Finance ³ | 2015/16 | 3,817 | 705 | 4,522 |

¹ S151 Officer from 22 – 31 March 2016 and 1 April 2016 – 31 March 2017

² S151 Officer from 1 April – 31 August 2015

³ S151 Officer from 1 September 2015 – 22 March 2016

6.20 Contingent Liabilities and Contractual Commitments

The Pension Fund had no contingent liabilities.

At 31 March 2017, the Pension Fund had a contractual commitment of a further £136.9 million (£111.1 million at 31 March 2016) to private equity limited partnerships and private equity funds within the Global Alternatives Fund, based on exchange rates applicable at the balance sheet date.

6.21 Contingent Assets

a) Withholding tax reclaims

The Pension Fund has entered into a process to reclaim withholding tax made by other European Union (EU) countries, based on precedent cases in some EU countries that tax has been withheld unfairly under EU law. Claims have been submitted in France and Germany.

The Pension Fund's claims are set out in the following table in both euros and sterling (calculated using exchange rates as at 31 March 2017). The claims are subject to legal processes but based on precedent and legal advice, the Pension Fund expects to be successful in these claims. Therefore the amounts below are contingent assets for the Pension Fund.

| Country | Euro Value at 31 March 2017 | Sterling Value at 31 March 2017 |
|---------|--------------------------------|------------------------------------|
| | € 000s | £ 000s |
| Germany | 148 | 127 |
| France | 191 | 163 |
| Total | 339 | 290 |

b) Bonds

26 admitted bodies in the Pension Fund held bonds as surety to guard against the possibility of being unable to meet their pension obligations. These bonds are drawn in favour of the Pension Fund and payment will only be triggered in the event of employer default.

6.22 Investment Strategy Statement

Regulation 7 of the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016 requires the Pension Fund to publish an Investment Strategy Statement (ISS). The 2017 Investment Strategy available Pension Fund's Statement. in effect from 1 April 2017 is on the website: https://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx

The 2017 Investment Strategy Statement sets out the Fund's:

- Investment Strategy, including 'investment beliefs' and target asset allocation.
- Analysis of and consideration of risk.
- Approach to LGPS pooling;
- Approach to Environmental, Social and corporate Governance (ESG) issues in relation to fund investment.

1. Investment Management

Powers of Investment

The principal powers to invest are contained in the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016 and require an administering authority to invest any pension fund money that is not needed immediately to make payments from the Pension Fund. The regulations provide a prudential framework within which the Pension Fund's investment strategy should be implemented and managed.

The regulations state that the Administering Authority must, after taking proper advice, formulate an investment strategy which includes:

- a requirement to invest fund money in a wide variety of investments;
- the authority's assessment of the suitability of particular investments and types of investments;
- the authority's approach to risk, including the ways in which risks are to be assessed and managed;
- the authority's approach to pooling investments, including the use of collective investment vehicles and shared services;
- the authority's policy on how social, environmental and corporate governance considerations are taken into account in the selection, non-selection, retention and realisation of investments; and
- the authority's policy on the exercise of the rights (including voting rights) attaching to investments.

When setting its Investment strategy, the Pension Fund is required to have a properly diversified portfolio of assets to reduce overall portfolio risk and volatility and must ensure that the asset allocation policy is compatible with achieving its locally determined solvency target.

The regulations permit a range of investments and the Fund is required to must set out the maximum percentage of the total value of all investments of fund money that it will invest in particular investments or classes of investment.

The Pension Fund's Statement of Investment Principles, which was in force during the 2016/17 financial year is set out on pages 50 – 58. The Fund's new Investment Strategy Statement, which is in effect from 1st April 2017, is available from the Pension Fund's website: <u>https://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx</u>

Responsibility for Investing the Pension Fund's Assets

The Pensions Committee of the County Council is responsible for setting the overall investment strategy of the Pension Fund and monitoring investment performance.

The majority of the Pension Fund's investments are managed by external Investment Managers, who have substantial discretionary powers regarding their individual portfolios. The split of the Pension Fund between these managers at 31 March 2017 is shown in the following table.

| Investment Manager | Pension Fund % |
|---|-------------------|
| Allianz Global Investors Europe GmbH | 11.2 |
| Baillie Gifford & Co. | 14.1 |
| CBRE Global Collective Investors (UK) Ltd | 7.3 |
| Henderson Global Investors Ltd | 4.3 |
| Jupiter Asset Management Ltd | 8.1 |
| Legal & General Assurance (Pensions Management) Limited | 32.5 |
| LGT Capital Partners (Ireland) Ltd | 9.4 |
| Royal London Asset management Ltd | 9.7 |
| Private Equity | 3.5 |

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An amount of cash is held by the County Council in order to manage the payment of members' pension benefits and the collection of contributions. This is invested in accordance with the Pension Fund's Treasury Management Strategy which is reviewed and approved annually by the Pensions Committee. The 2016/17 Treasury Management Strategy was approved by the Pensions Committee on 1 March 2016.

The Statement of Investment Principles details the extent to which the Administering Authority complies with principles of good governance and investment practice, set out in the Myners review of Institutional Investment in the UK.

2. Statement of Investment Principles 2016

1. Introduction

- 1.1 The County Council is responsible for the administration of the Pension Fund. The County Council has a statutory duty to ensure that any funds not immediately required to pay pension benefits, are suitably invested.
- 1.2 As required by statute, the County Council has approved a Statement of Investment Principles ("Statement") which is applied to the management of the Pension Fund's investments. The latest Statement was approved by the Pensions Committee on 9 September 2016.
- 1.3 In accordance with government guidelines, the extent to which the Pension Fund complies with the statutory guidance "Investment decision making and disclosure in the Local Government Pension Scheme: A Guide to the Application of the Myners Principles" is set out at Appendix A to this Statement.

2. Who Makes the Investment Decisions?

- 2.1 The strategic management of the assets is the responsibility of the Pensions Committee. The committee determines the strategic management of the assets based upon the professional advice it receives and the investment objectives as set out in section 6. The Pensions Committee is responsible for monitoring the performance of the Investment Managers and the investments made, reviewing asset allocation decisions and the performance objectives for the Pension Fund. In addition the Pensions Committee can appoint (and, when necessary, dismiss) Investment Managers.
- 2.2 Day to day operational decisions are delegated to the County Council's Chief Finance Officer, the Director of Resources.
- 2.3 The Pension Fund's governance arrangements are set out in full in the Governance Compliance Statement which is accessible from the Pension Fund website <u>https://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx</u>

3. What are the Investment Objectives of the Pension Fund?

- 3.1 To comply with the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended), specifically to ensure that all:
 - funds are suitably invested;
 - · investments are diversified;
 - relevant investment limits are not exceeded;
 - investments and investment arrangements are regularly monitored and reviewed.
- 3.2 To ensure that the Pension Fund has sufficient assets to pay Scheme benefits.
- 3.3 To achieve a long term rate of return on the invested funds (both capital gains and income) which assists in controlling the level of employers' contributions to the Pension Fund and also the cost of the pensions to the local taxpayers where appropriate by:
 - i) as a minimum, matching the Pension Fund Actuary's rate of return assumptions made when assessing the Pension Fund's level of funding; and
 - ii) exceeding the Pension Fund's benchmark by 1% measured over three year rolling periods.

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3.4 The Statement of Investment Principles is linked to the Funding Strategy Statement, which sets out the Pension Fund's strategy for meeting employers' pension liabilities. The aim of the funding strategy is to ensure the long-term solvency of the Pension Fund while not unnecessarily restraining the investment strategy set out in this document. The two strategies set out the common objective of the Pension Fund to maximise returns on investments to control the level of employers' contributions.

4. Achieving the Investment Objectives

- 4.1 The Pension Fund sets a long-term investment strategy (the mix of asset types) to have regard to the Pension Fund's liability structure and its investment objectives. This strategy is reviewed at a minimum every three years after each actuarial valuation but is monitored on an ongoing basis to assess any necessary changes.
- 4.2 The Pensions Committee having taken appropriate professional advice, has made the arrangements set out below to reduce the risk that one or more of the investment objectives for the Pension Fund are not achieved over the long term.

1. Suitable Investments

The Pensions Committee considers that the following types of investments, within specific limits, are suitable for the purposes of the Pension Fund:

- cash, bank deposits and other short term money market investments;
- quoted fixed interest securities, individual securities and pooled investment vehicles;
- quoted equity investments, individual securities and pooled investment vehicles;
- property unit trusts;
- derivative instruments, but not to be used for speculative purposes;
- alternative asset classes including commodities and absolute return strategies;
- unquoted equity investments and private equity pooled vehicles.

2. Pension Fund Benchmark and Asset Allocation

The Pension Fund has adopted a specific benchmark which has been approved by the Pensions Committee, following appropriate professional advice from the Investment Consultant, Investment Managers and the performance measurement consultant. The composition of the Pension Fund benchmark is set out at Appendix B to this Statement.

The weightings of the various asset classes within the benchmark form the basis for asset allocation within the Pension Fund. The asset allocation set out in the benchmark is designed to spread the risk and minimise the impact of poor performance in a particular asset class. It seeks to achieve a spread of investments across both the main asset classes (quoted equities, bonds, private equity and property) and geographic regions within each class.

3. Investment Management Choice

The main choices when selecting a fund management style are:

- Active or passive making independent decisions when buying or selling investments ("active") or buying stocks to replicate a specific index ("passive").
- Multi-asset or specialist investing across a broad range of asset classes ("multi-asset") or in a narrow, specific asset class ("specialist").

The Pension Fund currently uses "active, specialist", "active, multi-asset" and "passive, specialist" Investment Managers only on the advice of the Investment Consultant to increase the potential return of the Pension Fund.

The number of Investment Managers and the share of the Pension Fund by type as at 31 March 2017 are shown in the following table, along with comparative figures for 31 March 2016.

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Investment Report

| Share | of Total Pension Fund 31 March 2016 | | Share | of Total Pension Fund 31 March 2017 |
|-------|--|--------------------------------|-------|--|
| % | Number of Investment Managers | | % | Number of Investment Managers |
| 55.3 | 7 | External, active, specialist | 54.6 | 6 |
| 10.4 | 1 | External, active, multi-asset | 9.4 | 1 |
| 30.7 | 1 | External, passive, multi-asset | 32.5 | 1 |
| 3.6 | 4 | Private Equity | 3.5 | 4 |

The percentages in the table above are calculated using the value of investments, cash and net current assets held by each Investment Manager at 31 March. During 2016/17, the Fund moved funds out of its active global equity mandate with JP Morgan to an active global equity fund with an existing fund manager, Baillie Gifford.

Full details of the Investment Managers, their mandates and fee basis are shown at Appendix C.

All the Investment Managers need the approval of the Chief Finance Officer, the Director of Resources, to acquire shares in any securities that are not listed on a recognised stock exchange.

4. Responsible Ownership including Social, Environmental and Ethical Considerations

Investment Managers are expected to apply their professional expertise to maintain suitably diversified portfolios for a pension fund. When making investment decisions, Investment Managers are expected to take account of what they reasonably believe are all relevant considerations.

The Pension Fund routinely votes on all matters raised by the largest 350 listed UK companies where it owns shares. The Pension Fund's voting policy is to vote in accordance with the current principles of corporate governance best practice, as advised by the ISS Governance, except when the advice of Investment Managers indicates such action would not be in the best financial interests of the Pension Fund.

Equity managers who are regulated by appropriate UK (or other relevant) authorities are expected to report on their adherence to the UK Stewardship Code on at least an annual basis.

The Pension Fund is a member of the Local Authority Pension Fund Forum (LAPFF) which acts on behalf of local authority pension funds in engaging on Environmental, Social and Corporate Governance ("ESG") issues. Additionally, in monitoring the Pension Fund's Investment Managers, the Pensions Committee receives updates from the Investment Consultant on their research ratings, which include a rating for ESG issues. These ratings reflect the Investment Consultant's views on the extent to which ESG and active ownership practices (voting and engagement) are integrated into the Investment Managers' strategy.

5. Investment Restrictions

The following investment restrictions apply to the funds under management:

- i) all limits determined under the Local Government Pension Scheme Investment and Management of Funds) Regulations 2009 (as amended); and
- ii) additional limits which have been determined by the County Council:

| Private Equity - | Total investments are not to exceed a maximum of 7.5% of the value of the Pension Fund. In general the Pensions Committee expects private equity to be no more than 5%. The 2.5% headroom allows for fluctuations in the value of other assets. |
|--|---|
| Options, futures and - contracts for differences | A maximum of 25% of UK equity portfolio. Only to be used to protect against possible adverse fluctuations in the values of other investments or cash in the portfolio. |
| Insurance contracts - | Any single insurance contracts are not to exceed a maximum of 35% of the value of the Pension Fund. |
| Individual equity holdings - | The total holding in a single company is not to exceed 5% of the issued share capital. |

Any breaches of the restrictions above are reported to the next available meeting of the Pensions Committee. Agenda Pack 105 of 230

6. Investment Performance Management

The investment performance of Investment Managers is measured by an independent organisation. This service is provided by the Pension Fund's Custodian, BNY Mellon Asset Servicing B.V. Quarterly reports are provided to the Chief Finance Officer, the Director of Resources and to the Pensions Committee and Pensions Board.

7. Monitoring of Investment Managers

The Pensions Committee meets quarterly to review the performance of the Pension Fund's Investment Managers.

8. Actuarial Valuation

The Pension Fund is subject to triennial valuations by an independent actuary. Employers' contributions are determined by the Pension Fund Actuary to ensure that in the long term the Pension Fund's assets will match its liabilities. The framework for this is set out in the Funding Strategy Statement.

9. Stock Lending

The Pension Fund operates a stock lending programme through its custodian bank. The Pension Fund limits the lending to 20% of the total of its portfolios and ensures that the collateral is in cash or bonds and is valued on a daily basis to be on average 105% of the value of the stock which has been lent.

10. Custody Arrangements

The Pension Fund's assets are held in custody by an independent custodian, where reasonable controls have been certified by an appropriate auditor.

5. Compliance with this Statement

5.1 The Pension Fund will monitor compliance with this Statement in particular, it will ensure its investment decisions are exercised with a view to giving effect to the principles contained in this Statement, so far is reasonably practicable.

6. Compliance with Myners Principles

- 6.1 The Myners principles cover the arrangements for effective investment management decision making, setting and monitoring clear investment objectives, focus on asset allocation, arrangements to receive appropriate expert advice, explicit manager mandates shareholder activism, use of appropriate investment benchmarks, measurement of performance, transparency in investment management arrangements and regular reporting.
- 6.2 The Pension Fund supports the principles and complies with the principles as set out in appendix A to this Statement.

7. Review of this Statement

7.1 This Statement will be reviewed to respond to any material changes to any aspects of the Pension Fund, its liabilities, finances and its attitude to risk which it judges to have a bearing on the stated investment policy.

Appendix A to the Statement of Investment Principles 2016

| Compliance with Myners Principles | | | |
|---|---|--|--|
| Principle | Current Position | | |
| 1. Effective Decision Making | | | |
| Administering authorities should ensure that: decisions are taken by persons or organisations with the skills, knowledge, advice and resources necessary to make them effectively and monitor their implementation; | Day to day operational decisions are delegated to the County Council's Chief Finance Officer, the Director of Resources, who, with relevant members of staff, regularly attends seminars and briefing sessions and accesses professional and other publications to maintain a high level of skills and knowledge in investment matters. | | |
| and those persons or organisations have sufficient expertise to be able to evaluate and challenge the advice they receive, and manage conflicts | Members of the Pensions Committee act in the role of trustees for the Pension Fund. An annual training plan is approved setting out training sessions which include quarterly workshops on investments and pension related issues. | | |
| of interest. | Both Members and Officers involved with making investment decisions take advice from appropriately qualified professionals where appropriate. | | |
| | The CIPFA Knowledge and Skills framework and Pensions Regulator toolkit are available to all Members and Officers as a learning tool for the development of knowledge of pension investments and the regulatory background. | | |
| | A medium term business plan for the Pension Fund is prepared annually and incorporated within Hertfordshire County Councils integrated plan. | | |
| 2. Clear Objectives | | | |
| An overall investment objective(s) should be set out for the fund that takes account of the scheme's liabilities, the potential impact on local tax payers, the strength of the covenant for non- local authority employers, and the attitude to risk of both the administering authority and scheme employers, and these should be clearly communicated to advisors and investment managers. | The Pension Fund's main investment objective, as set out in this Statement of Investment Principles, acknowledges the need to meet the Pension Fund's liabilities and states that the aim is to ensure the impact on local taxpayers is minimised. The Statement of Investment Principles is circulated to the Pension Fund's advisors and Investment Managers and is published on the Pension Fund website. The following investment objectives for the Pension Fund were agreed in 2011, following a comprehensive investment | | |
| | strategy review: Return objective: To achieve 100% funding on an ongoing basis over a 20 year period from 2011 (i.e. by 2031), with a probability of 67%. Risk objective: Limiting the likelihood of a fall in funding level to below 65% at the 2016 Actuarial Valuation to a one in ten probability. | | |
| 3. Risk and Liabilities | | | |
| In setting and reviewing their investment strategy, administering authorities should take account of the form and structure of liabilities. These include the implications for local tax payers, the strength of the covenant for participating employers, the risk of their default and longevity risk. | The Pension Fund's main investment objective, as set out in this Statement of Investment Principles, acknowledges the need to meet the Pension Fund's liabilities and states that the aim is to ensure the impact on local taxpayers is minimised. The Pension Fund's Risk Register sets out the key risks to the Pension Fund along with controls in place to manage those risks. Risks are monitored on a regular basis and a quarterly report presented to the Pensions Committee | | |
| Agenda | The Pension Fund carries out employer risk monitoring exercises, including an annual employer covenant check. This facilitates early detection of issues that may impact on an perceptor solution for the pension Fund. | | |

| Principle | Current Position |
|---|---|
| 4. Performance Assessment | |
| Arrangements should be in place for the formal measurement of performance of the investments, investment managers and advisors. Administering authorities should also periodically make a formal assessment of their own effectiveness as a decision making body and report on this to scheme members. | The Pensions Committee formally measures performance of Investment Managers and investments on a quarterly basis. Performance is also reported to the Pensions Board on a quarterly basis. Performance measurement services are provided by BNY Mellon, which includes daily exception reporting on Investment Manager compliance with their Investment Manager Agreements. |
| | Development Areas Develop a framework to formally measure the performance of the Pension Fund's advisors. |
| 5. Responsible ownership | |
| Administering authorities should: adopt, or ensure their investment managers adopt, the Institutional Shareholders' Committee Statement of Principles on the responsibilities of shareholders and agents include a statement of their policy on responsible ownership in the statement of investment principles report periodically to scheme members on the discharge of such responsibilities. | The Pension Fund's Investment Managers have adopted the Institutional Shareholders' Committee Statement of Principles. A statement regarding responsible ownership is included in the Statement of Investment Principles, which is part of the Annual Report published on the Pension Fund website for all Scheme members to access. |
| 6. Transparency and reporting | |
| Administering authorities should: act in a transparent manner, communicating with stakeholders on issues relating to their management of investment, its governance and risks, including performance against stated objectives provide regular communication to scheme members in the form they consider most appropriate. | In addition to this Statement, the Pension Fund communicates with its stakeholders through the publication of the following documents which are all accessible from the Pension Fund website: Governance Compliance Statement Annual report Communication Statement In addition a monthly newsletter is published and accessible from the Pension Fund website and an annual meeting is |
| | from the Pension Fund website and an annual meeting is held for all employers. Communication with Scheme members is through the website, periodic mailings and through the Pension Fund employers. |

Appendix B to the Statement of Investment Principles 2016

| Asset Class | Allocation % | Benchmark |
|--------------------------|-----------------|---|
| UK Equity | 10.0 | FTSE All-Share Index |
| UK Equity smaller cap | 6.0 | FTSE All-Share Index ex-top 20 stocks |
| Overseas Equity | 20.2 | Composite of FTSE indices |
| Global Equity | 14.0 | MSCI AC World Index (NDR) |
| Absolute Return Bonds | 5.0 | 3 month sterling LIBOR |
| Sterling Corporate Bonds | 10.0 | 50% iBoxx Non Gilt All Maturities Index/50% FTSE A All Maturities Gilts Index |
| Index-Linked Gilts | 10.0 | FTA A Over 5 Year Index-Linked Gilts Index |
| Property | 8.0 | IPD UK All Balanced Funds Index IPD Adjusted Global Index |
| Alternatives | 10.8 | 3 month sterling LIBOR |
| Private Equity | 5.0 | FTSE All-Share Index |
| Cash | 1.0 | 7 Day Sterling LIBID |
| Total | 100.0 | |

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| Appendix C to the Statement of | Investment Principles 2016 |
|--------------------------------|----------------------------|
|--------------------------------|----------------------------|

| Pension Fund Investment Managers at 31 March 2017 | | | | | |
|---|--|--|----------------|---------------------|--|
| Investment Manager | Value of Portfolio at 31/03/2017 £m | Portfolio at 31/03/2017 Type of Mandate | | Fee Type | |
| Allianz Global Investors Europe GmbH | 471.4 | Active, Specialist, Global Equities | 3% - 4% | Ad valorem | |
| Baillie Gifford & Co. | 399.0 | Active, Specialist, UK Equities | 1.25% | Fixed fee | |
| | 192.9 | Active, Specialist, Global Equities | 3% | Ad valorem | |
| CBRE Global Collective Investors (UK) Ltd. | 304.6 | Active, Specialist Property | 1.0% | Performance related | |
| Global Thematic Partners, LLC | 0.4 | Active, Specialist, Global Equities | 3% - 5% | Ad valorem | |
| HarbourVest Partners, LLC | 99.0 | Active, Specialist, Private Equity Not applicab | | Performance related | |
| Henderson Global Investors Ltd. | 180.5 | Active, Specialist, Bonds | 3% | Ad valorem | |
| JP Morgan Asset Management Ltd. | 0.4 | Active, Specialist, UK Equities | 3% | Performance related | |
| Jupiter Asset Management Ltd. | 341.8 | Active, Specialist, UK Equities | 2% | Performance related | |
| Legal & General Assurance (Pensions Management) Ltd. | 1,365.6 | Active, Specialist, Multi- Asset Equities/Bonds | 0% | Ad valorem | |
| LGT Capital Partners (Ireland) Ltd. | 395.8 | Active, Multi-Asset Alternatives | 4% | Ad valorem | |
| Pantheon Ventures (UK) LLP | 7.1 | Active, Specialist, Private Equity | Not applicable | Performance related | |
| Permira Advisers, LLP | 0.7 | Active, Specialist, Private Equity | Not applicable | Performance related | |
| Royal London Asset Management Ltd. | 409.9 | Active, Specialist, Bonds | 1.75% | Ad valorem | |
| Standard Life Investments Ltd. | 38.9 | Active, Specialist, Private Equity | Not applicable | Performance related | |

Fee types:

Fixed fee Ad valorem

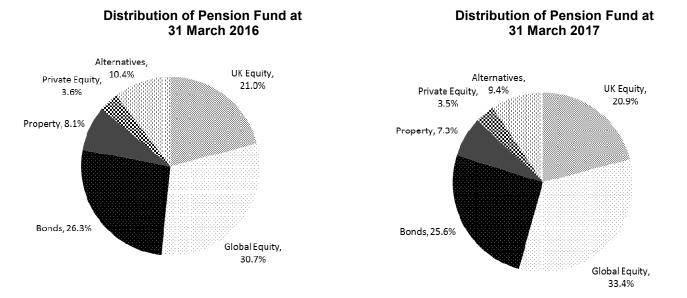
Performance related

fee is fixed amount, indexed by RPI annually
based only on the value of the portfolio
additional fees payable where performance exceeds the target

3. Investment Policy

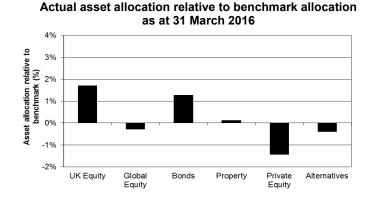
Appendix B of the Statement of Investment Principles on page 50 sets out the target asset allocation of the Pension Fund's for 2016/17, in comparison with the Pension Fund's specific benchmark allocation. The target allocation has been updated from 1 April 2017 in the new Investment Strategy Statement available from the fund's website: https://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx

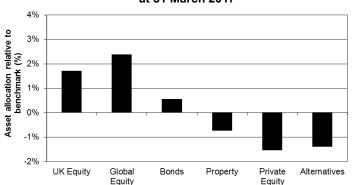
The actual distribution of the Pension Fund's assets across the main asset classes as at 31 March 2017 (and as at 31 March 2016 for comparison) is shown below:



The change in the asset distribution over the period reflects the strong performance of global equities over the last year relative to other asset classes.

The actual asset allocation of the Pension Fund's relative to the benchmark allocation is outlined below at 31 March 2017 (with 31 March 2016 also shown for comparison):



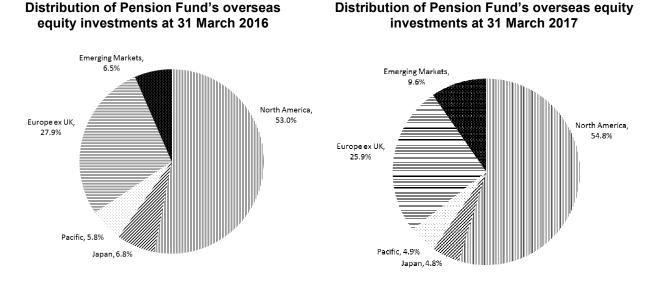


Actual asset allocation relative to benchmark allocation as at 31 March 2017

As at 31 March 2017, the Pension Fund's allocations to Equities and Bonds were overweight relative to the benchmark allocation, with other allocations underweight, particularly Private Equity and Alternatives.

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The regional distribution of the Pension Fund's overseas equity investments as at 31 March 2017 (and as at 31 March 2016 for comparison) is shown below:



The top ten largest equity holdings of the Pension Fund as at 31 March 2017 (and as at 31 March 2016 for comparison) are shown in the following tables.

| Ten Largest Equity Holdings at 31 March 2017 | Market Value £m | % of Total Investments |
|--|--------------------|---------------------------|
| Prudential | 24.7 | 0.6 |
| Ashtead Group | 21.3 | 0.5 |
| Legal & General Group | 20.4 | 0.5 |
| British American Tobacco | 19.8 | 0.5 |
| Bunzl | 19.6 | 0.5 |
| Royal Dutch Shell 'B' Shares | 18.9 | 0.5 |
| Relx | 18.6 | 0.4 |
| Microsoft | 18.3 | 0.4 |
| United Health | 17.5 | 0.4 |
| Unilever | 17.2 | 0.4 |

| Ten Largest Equity Holdings at 31 March 2016 | Market Value £m | % of Total Investments |
|--|--------------------|---------------------------|
| Legal & General Group | 19.4 | 0.5 |
| Relx | 17.3 | 0.5 |
| Bunzl | 17.1 | 0.5 |
| Microsoft | 15.8 | 0.4 |
| British American Tobacco | 15.3 | 0.4 |
| WPP | 13.5 | 0.4 |
| Ashtead Group | 13.4 | 0.4 |
| United Health | 12.4 | 0.3 |
| Prudential | 12.1 | 0.3 |
| St James's Place | 11.5 | 0.3 |

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4. Review of World Markets (courtesy of Mercers)

Investment Markets¹

Over the 12 month period to 31 March 2017, both growth and defensive asset classes generally posted strongly positive returns as the ultra-accommodative monetary policy measures adopted by the world's major central banks continued to support financial markets. These strong returns came about despite bouts of volatility following the surprise result of the UK's referendum in June 2016, when the electorate voted to leave the European Union, and the unexpected victory for Donald Trump in the US Presidential Election in November 2016. The latter event in particular served to support equities in developed markets, as investors perceived Trump's policies as being supportive for corporate earnings.

Sterling depreciated sharply against its major counterparts following the 'Brexit' vote and ended the year 13% lower against the US Dollar compared to the prior year. This led to material gains for investors in overseas assets, where the currency exposure was unhedged. Meanwhile, subdued growth expectations in the UK culminated in further loosening of monetary policy by the Bank of England in August 2016, and led to a downward shift in government bond yields. This augmented strong returns for defensive assets, notably index-linked gilts, where returns were further enhanced by rising inflation expectations in the light of Sterling's depreciation.

Financial markets continue to be sensitive to the actions of the world's major central banks. In the US, the Federal Reserve Bank ('the Fed') matched investors' expectations by increasing its target interest rate by 0.25% at its December 2016 meeting and then a further 0.25% at its March 2017 meeting. Elsewhere the European Central Bank ('ECB') announced in December 2016 that its extended quantitative easing programme would continue until December 2017 at the earliest, albeit at a slightly reduced pace of asset purchases. The ECB subsequently confirmed in the first quarter of 2017 that a further extension to this is unlikely to be needed in the near term. The Bank of Japan announced an explicit shift to yield curve targeting in September 2016.

While significant political and economic uncertainty remains in the UK following the referendum vote, economists now forecast Real GDP growth for 2017 to be 1.7% (a reduction from 2.1% forecast before the vote but an increase from 0.7% from the forecast just after) whereas inflation, as measured by the change in the Consumer Price Index, is expected to increase to 2.6% (from a forecast of 1.6% before the vote) reflecting the depreciation of Sterling².

Equity Markets

At a global level, developed markets as measured by the FTSE World index, returned 32.9%. Meanwhile, a return of 35.6% was recorded by the FTSE All World Emerging Markets index.

At a regional level, European markets returned 27.9% as measured by the FTSE World Europe ex UK index. At a country level, UK stocks as measured by the FTSE All-Share index returned 22.0%. The FTSE USA index returned 35.2% while the FTSE Japan index returned 32.8%.

Equity market total return figures are all in Sterling terms over the 12 month period to 31 March 2017.

Bonds

UK Government Bonds' returns, as measured by the FTSE Gilts All Stocks Index, were 6.6%, while long-dated issues, as measured by the corresponding Over 15 Year Index, had a return of 12.3% over the year. The yield for the FTSE Gilts All-Stocks index fell over the year from 1.9% to 1.4%.

The FTSE All-Stocks Index-Linked Gilts index returned 19.9% with the corresponding Over 15 year Index producing a return of 26.1%.

Corporate bond returns, as measured by the Bank of America Merrill Lynch Sterling Non-Gilts index, were 9.3%.

Bond market total return figures are in Sterling terms over the 12 month period to 31 March 2017.

¹ Statistics sourced from Thomson Reuters DAGENCEAN Parties 3 13 Par

² Sourced from Consensus Economics, 10 April 2017

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Property³

The UK property market, which had been performing strongly, slowed materially after the Brexit vote. Over the 12 month period to 31 March 2017, the IPD UK All-Property Index returned 3.8% in Sterling terms. The three main sectors of the UK Property market each recorded positive returns over the period (retail, 2.3%; office, 1.4%; and industrial, 9.4%).

Commodities

Brent crude oil prices increased by 31.7% from \$39.95 to \$52.62 per barrel over the year. Over the same period, the price of gold rose 1.0% from \$1234 per troy ounce to \$1247.

The S&P GSCI Commodity Spot Index increased by 38.0% over the year to 31 March 2017 in Sterling terms.

Currencies

Over the 12 month period to 31 March 2017, Sterling fell by 13.0% against the US Dollar from \$1.447 to \$1.25. Sterling depreciated by 13.8% against the Yen from ¥161.55 to ¥139.34 and by 7.3% against the Euro from €1.26 to €1.17 over the same period.

5. Investment Performance

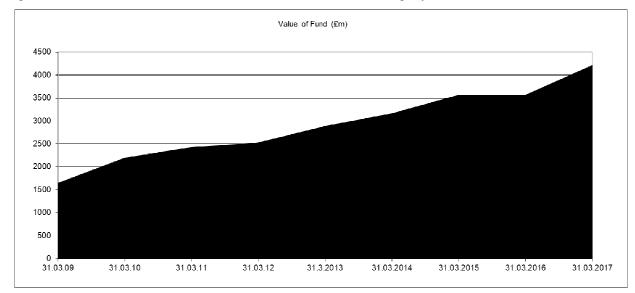
In order to monitor the performance of the investment managers, the Pension Fund participates in performance measurement services. In 2016/17 these services were provided by BNY Mellon Asset Servicing B.V. and Mercer. The performance of the investment managers is reported to the Pensions Committee on a quarterly basis.

Over the twelve months to 31 March 2017 the Pension Fund return was 18.0% (gross of fees) and 17.8% (net of manager fees). The performance of the Pension Fund against benchmark is shown in the table below, along with comparative figures for the previous year.

| | Fund return % | Benchmark return % | Relative return % |
|---------|------------------|-----------------------|----------------------|
| 2016/17 | 17.8 | 17.9 | -0.1 |
| 2015/16 | -0.2 | -0.1 | -0.1 |

Change in the Pension Fund's Total Assets

The change in the value of the Pension Fund's invested assets over the eight years to 2016/17 is shown below.



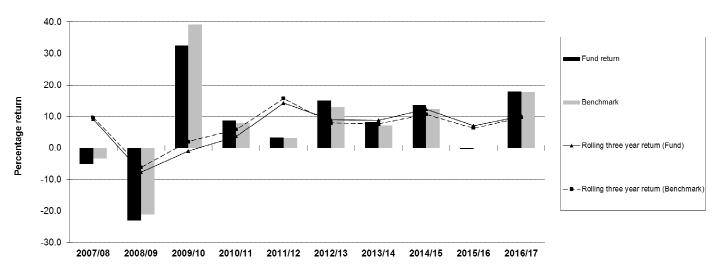
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³ Statistics sourced from Investment Property Databank Hertfordshire Pension Fund Annual Report and Accounts 2016/17

Comparison with the Pension Fund's Benchmark

The Pension Fund's performance is analysed against a customised benchmark, as set out in the Statement of Investment Principles on pages 50 - 58. The graph below shows the annual investment returns of the Pension Fund compared to the benchmark over the last ten years. This shows that the Pension Fund has performed above benchmark in five years out of the last ten.

Overlaid on the chart is a rolling three year annualised return on the Fund's assets compared with the equivalent figures for the benchmark.



Pension Fund performance over 10 years relative to benchmark

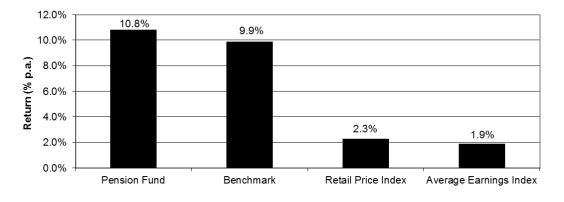
The table below shows the long term performance of the Pension Fund against the benchmark.

| | Pension Fund | Benchmark | Relative Performance |
|---------------------|--------------|-----------|----------------------|
| 3 year % per annum | 10.3 | 9.8 | 0.5 |
| 5 year % per annum | 10.8 | 9.9 | 0.9 |
| 10 year % per annum | 6.2 | 6.6 | (0.4) |

Performance Comparisons

Long Term Returns

The five year returns from 2012/13 to 2016/17 are shown in the following chart below:

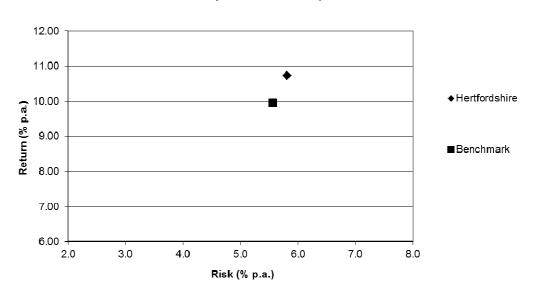


Five year returns (2012/13 - 2016/17)

The chart above shows that over the last five financial years, the Pension Fund's performance outperformed retail price inflation and the rate of growth in average earnings.

Risk Comparisons

The chart below highlights the risk and return profile of Pension Fund relative to its benchmark over the last five years. Risk is defined as the volatility or annualised standard deviation of quarterly returns. This highlights that the Pension Fund's returns have been marginally more volatile than the Pension Fund's benchmark. The Pension Fund did however generate higher returns than the benchmark over this period.

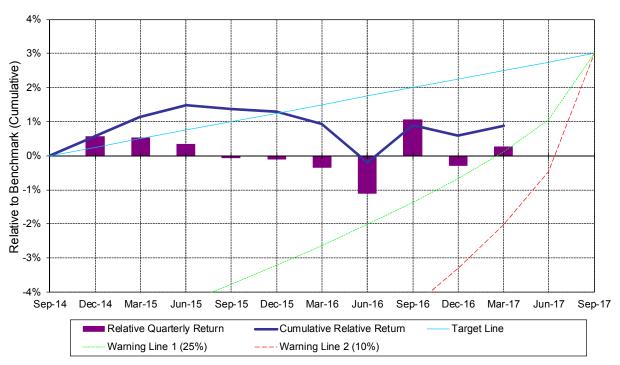


5 year risk / return profile

The control chart (overleaf) highlights the performance of the Pension Fund over time against its targets to put into perspective any significant deviation from the target.

The chart spans three years as this is the time period over which the majority of the managers are expected to meet their target.

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Total Fund - Performance from 30 September 2014 (Net of Fees)

The lines on the charts are as follows:

The Benchmark Return

This is the horizontal line, at point 0%, representing the benchmark return. If a manager's performance were exactly in line with the benchmark return, the performance line (see below) would follow this horizontal line exactly.

Relative Quarterly Return

The bars represent the difference between the Fund's investment returns from those of the benchmark over each quarterly period. A positive bar (above zero) represents positive performance, a negative bar (below zero) represents negative performance.

Cumulative Relative Return

This solid line represents the cumulative performance achieved relative to the benchmark return. Because active investment management produces uneven returns, the performance is not expected to exactly follow the target line. Instead the performance will fluctuate with the objective that the performance line will meet or exceed the target line by the end of the period.

The Target Line

This is a simplistic representation of cumulative added value over the period. If, for example, a manager has a target to achieve a return of 0.5% p.a. in excess of the benchmark return, the graph will show the target of 1.5% added value by the end of the three year period. This is shown as a thin black line.

The Warning Line 1 (25%)

Investment managers operate with different styles and the degree of volatility experienced during their progress towards the target will vary between managers. In order to give an indication of an "acceptable" level of volatility we have included a warning line (25%). This line is drawn in such a way that we would expect variations in cumulative performance not to bring the performance line below the warning line under normal circumstances.

The warning line is plotted such that at any point above the line there is a better than a one in four chance (this level of chance is thought to be appropriate) of the target being reached within the time frame, while below the line the chance is less than one in four.

The Warning Line 2 (10%)

The warning line (10%) is similar to the warning line (25%) but the chance of meeting the original target at this level is much lower – one in ten.

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ACTIVE EMPLOYERS

Scheduled Bodies

Councils and other bodies whose employees have a statutory right to be in the Scheme

Hertfordshire County Council (including schools) Broxbourne Borough Council Dacorum Borough Council East Hertfordshire District Council Hertsmere Borough Council North Herts District Council St Albans District Council Stevenage Borough Council Three Rivers District Council Watford Borough Council Welwyn Hatfield District Council Hertford Regional College North Hertfordshire College Oakland's College Police Constabulary Police and Crime Commissioner University of Hertfordshire West Herts College West Hertfordshire Crematorium Joint Committee

Academies, Free Schools, Studio Schools and Technical Schools

Alban City Free School Applecroft Primary School Ascot Road Community Free School **Beaumont School Birchwood High School Bishop Hatfield Girls School Bovingdon Primary Academy Broxbourne Academy Bushev Academv Bushey Meads School Chaulden Junior School Chauncy School** Christchurch CofE School Churchfield CofE Academy **Countess Anne Academy** Crabtree Infants School Crabtree Junior School Cranbourne School Da Vinci Studio School Dame Alice Owen's School Elstree UTC Fair Field Junior Flamstead End Academy Fleetville Infants Fleetville Juniors Francis Combe Academy Freman College Garden City Academy (GCA) Goffs School Greneway School Grove Academy Hailey Hall School Haileybury Turnford School Hammond Academy Harpenden Academy Hatfield Community Free School

Mandeville Primary School Marlborough School Meridian School Monkswalk School Mount Grace School Nicholas Breakspear School Northgate Primary School Onslow St Audrey's School Our Lady Catholic School Parmiters School Pinewood School Presdales School Queens' School Ralph Sadleir School Reach Free School **Richard Hale School Rickmansworth School** Robert Barclay Academy **Roselands School** Roundwood Park School Roysia Middle School Samuel Ryder Academy Sandringham School Sele School Simon Balle Sir John Lawes School St. Albans Girls' School St. Catherine of Siena St. Clement Danes School St. George's School St. Joan of Arc Catholic School St. John's Catholic Primary St. John's CofE Primary St Mary's Primary Free School Agenda Pack Tile of 50 High School St. Mary's RC Primary

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Herts & Essex Academy Hertswood Lower School Hitchin Boys School Hitchin Girls School John Henry Newman School John Warner School Jupiter Community Free School Kings Langley School **Knights Templar School** Knightsfield Lanchester Community Free School Larwood School Laurence Haines School Leventhorpe School Links ESC Little Reddings JMI Longdean School Loreto College

St. Michael's Catholic High School St Thomas More Stanborough School Summercroft Primary School Thomas Alleyne **Tring School** Verulam School Watford Boys Watford Girls Watford UTC West Herts Community Free School Westfield CTC Wilshere Dacre Junior Academy Windhill21 Woolgrove School Wroxham School Yavneh College

Employers who can designate their employees to be in the Scheme

Abbots Langley Parish Council Aldenham Parish Council Ashwell Parish Council Berkhamsted Town Council **Bishops Stortford Town Council Buntingford Town Council Chorleywood Parish Council** Chipperfield Parish Council Colney Heath Parish Council **Croxley Green Parish Council** E2BN Elstree and Borehamwood Town Council Harpenden Town Council Hatfield Town Council Hertford Town Council Kimpton Parish Council Kings Langley Parish Council Knebworth Parish Council London Colney Parish Council

Markyate Parish Council Nash Mills Parish Council North Mymms Parish Council Redbourn Parish Council **Royston Town Council** Sandridge Parish Council Sawbridgeworth Town St Stephens Parish Council Stanstead Abbotts Parish Council Stanstead St Margaret's Parish Council Tring Town Council Universitybus Ltd Walkern Parish Council Ware Town Council Watford Rural Parish Council Welwyn Parish Council Wheathampstead Parish Council Woolmer Green Parish Council

Admitted Bodies (employers who participate by virtue of an admission agreement)

| Amey Services | John O'Conner (Grounds Maintenance) Ltd |
|---|--|
| B3 Living | Letchworth Garden City Heritage Foundation |
| Care By Us* | Mears Building Contactors Ltd |
| Churchill Contract Services * | Mountain Healthcare Ltd |
| Citizens Advice Bureau in Hertsmere | North Herts Homes |
| Citizens Advice Service in Three Rivers | Northgate Information Solutions UK * |
| Cofely | NSL Limited |
| - | |
| Compass Contract Services Ltd CP Plus | Opus (UK) Ltd |
| | Pre School Learning Alliance * |
| Crime Reduction Initiative | Quantum Care Ltd |
| Cucina * | Radlett Centre Trust |
| Dacorum Sports Trust | Ringway Infrastructure Service |
| Edwards and Blake Limited * | RM Education Ltd |
| Elstree Film Studios | Securitas Security Services |
| Engie Ltd | Serco * |
| Evergreen, The Cleaning Company Limited | Sports and Leisure Management Ltd * |
| Fusion Lifestyle | St Mary's CE Academy Cheshunt Trading Limited* |
| Geoffrey Osborne Ltd | Steria Services Ltd |
| Goldsborough Home Care | Stevenage Leisure * |
| Haywards Services * | The Fairway Public House Limited |
| Herts Catering Ltd * | Three Rivers West Trust |
| Hertfordshire Action on Disability | Thrive Homes |
| Hertfordshire Association of Parish and Town Councils | Updata Infrastructure UK Ltd |
| Hertfordshire Community Meals * | Veolia ES (UK) PLC * |
| Herts for Learning | Watford and District YMCA |
| Hertfordshire Partnership NHS Foundation Trust | Watford Community Housing Trust |
| Hertsmere Leisure Trust * | Welwyn and Hatfield Community Housing Trust |
| Highfield Park Trust | Welwyn Hatfield Leisure Limited |
| Hitchin Markets Ltd | YMCA |
| | |

* Employer with more than one admission agreement relative to the service contracts they have with Scheduled Bodies

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CEASED EMPLOYERS

Employers with no active members but with some outstanding liabilities whose pensioners are or will be paid from the Pension Fund

Scheduled Bodies

Admitted Rodies

Hertfordshire Magistrates Courts Committee Codicote Parish Council Letchworth Garden City Council Shenley Parish Council

| Admitted Bodies |
|---|
| ABM Catering Limited |
| Action for Children |
| Affinity Sutton |
| Age UK |
| Aldenham Renaissance Ltd |
| Apcoa Parking Services UK Ltd |
| ARP Trading Ltd |
| Art Café |
| Aspire Leisure Trust |
| Association of Charity Officers |
| Bushey Citizens Advice Bureau |
| Capita |
| Carers in Hertfordshire |
| Caterplus |
| Chauncy Housing Association |
| Colesseum Theatre |
| Colne Valley Water Company |
| Commission for the New Towns |
| Dacorum Council for Voluntary Service |
| DC Leisure Management Ltd |
| Department of Transport |
| Digica FMS |
| East Herts Citizens Advice Bureau |
| East of England IDB Limited |
| Elior |
| Europa Services Ltd |
| Exemplas |
| Group for the Rootless of Watford |
| Hemel Hempstead Day Centre Limited |
| Hertford Museum Trust |
| Hertfordshire Care Trust |
| Hertfordshire Careers Service |
| Herts E-Learning Partnership |
| Hertfordshire Training & Enterprise Council |
| Hertfordshire Family Mediation Service |
| / |

Kameleon 4 Ltd (formerly Dorchester Solutions) Lee Valley Water Company Leonard Cheshire Mace Mitie Property Services National Car Parks Limited North Herts Hospice Care Association Office and General Environmental Services Limited Offley Place Ltd **Principle Cleaning Pro-Action Herts Rhodes Museum Foundation** Rickmansworth and Uxbridge Valley Water Co **Riversmead Housing Association** Shenley Park Trust Society of Education Officers St Albans Citizens Advice Bureau St Albans Council for Social Workers St Albans Diocesan Board for Social Responsibility St Albans Society for the Deaf Stevenage Homes Superclean Services Wolthorpe Ltd **Thames Water Authority Town & County Markets** TSG Mechanical Ltd Watford & Three Rivers Trust Watford Council for Voluntary Services Watford Sheltered Workshop Watford Town Centre Partnership Ltd Wellfield Trust Welwyn Hatfield Community Housing Trust Welwyn Hatfield Sports Centre West Hertfordshire Computer Consortium Weston Voluntary Nursery Woman's Royal Voluntary Society

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1 Introduction

1.1 What is this document?

This is the Funding Strategy Statement (FSS) of the Hertfordshire Pension Fund ("the Fund"), which is administered by Hertfordshire Council, ("the Administering Authority").

It has been prepared by the Administering Authority in collaboration with the Fund's actuary, Hymans Robertson LLP, and after consultation with the Fund's employers and investment adviser. It is effective from 31 March 2017.

1.2 What is the Hertfordshire Pension Fund?

The Fund is part of the national Local Government Pension Scheme (LGPS). The LGPS was set up by the UK Government to provide retirement and death benefits for local government employees, and those employed in similar or related bodies, across the whole of the UK. The Administering Authority runs the Hertfordshire Fund, in effect the LGPS for the Hertfordshire area, to make sure it:

- receives the proper amount of contributions from employees and employers, and any transfer payments;
- invests the contributions appropriately, with the aim that the Fund's assets grow over time with investment income and capital growth; and
- uses the assets to pay Fund benefits to the members (as and when they retire, for the rest of their lives), and to their dependants (as and when members die), as defined in the LGPS Regulations. Assets are also used to pay transfer values and administration costs.

The roles and responsibilities of the key parties involved in the management of the Fund are summarised in Appendix A.

1.3 Why does the Fund need a Funding Strategy Statement?

Employees' benefits are guaranteed by the LGPS Regulations, and do not change with market values or employer contributions. Investment returns will help pay for some of the benefits, but probably not all, and certainly with no guarantee. Employees' contributions are fixed in those Regulations also, at a level which covers only part of the cost of the benefits.

Therefore, employers need to pay the balance of the cost of delivering the benefits to members and their dependants. The FSS focuses on how employer liabilities are measured, the pace at which these liabilities are funded, and how employers or pools of employers pay for their own liabilities. This statement sets out how the Administering Authority has balanced the conflicting aims of:

- affordability of employer contributions,
- transparency of processes,
- stability of employers' contributions, and
- prudence in the funding basis.

The requirement to maintain and publish an FSS is also contained in the LGPS Regulations, as set out in Appendix B.

The FSS is a summary of the Fund's approach to funding its liabilities and when other funding decisions are required, for example when employers join or leave the Fund. It is not an exhaustive statement of policy on all issues. The FSS forms part of a framework which includes:

- the LGPS Regulations;
- the Rates and Adjustments Certificate (confirming employer contribution rates for the next three years) which can be found in an appendix to the formal valuation report;
- the Fund's policies on admissions and Agenda Pack 122 of 230

- actuarial factors for valuing individual transfers, early retirement costs and the costs of buying added service; and
- The Fund's Investment Strategy Statement (see section 4 Funding Strategy and links to Investment Strategy)

2 Funding strategy and links to investment strategy

Further details on the Pension Fund's policies and strategies can be found on the Pension Fund's website at: http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx

2.1 How does the Fund and this FSS affect me?

This depends on who you are:

- a member of the Fund, i.e. a current or former employee, or a dependant: the Fund needs to be sure it is collecting and holding enough money so that your benefits are always paid in full;
- an employer in the Fund (or which is considering joining the Fund): you will want to know how your contributions are calculated, that these are fair by comparison to other employers in the Fund, and in what circumstances you might need to pay more. Note that the FSS applies to all employers participating in the Fund;
- an Elected Member whose council participates in the Fund: you will want to be sure that the council balances the need to hold prudent reserves for members' retirement and death benefits, with the other competing demands for council money;
- a Council Tax payer: your council seeks to strike the balance above, and also to minimise cross-subsidies between different generations of taxpayers.

2.2 What does the FSS aim to do?

The FSS sets out the objectives of the Fund's funding strategy, including:

- to ensure the long-term solvency of the Fund, using a prudent long term view. This will ensure that sufficient funds are available to meet all members'/dependants' benefits as they fall due for payment;
- to ensure that employer contribution rates are reasonably stable where appropriate;
- to minimise the long-term cash contributions which employers need to pay to the Fund, by recognising the link between assets and liabilities and adopting an investment strategy which balances risk and return;
- to reflect the different characteristics of different employers in determining contribution rates. This involves the Fund having a clear and transparent funding strategy to demonstrate how each employer can best meet its own liabilities over future years; and
- to use reasonable measures to reduce the risk to other employers and ultimately to the Council Tax payer from an employer defaulting on its pension obligations.

2.3 How do I find my way around this document?

In Section 2 there is a brief introduction to some of the main principles behind funding, i.e. deciding how much an employer should contribute to the Fund from time to time.

In Section 3 we outline how the Fund calculates the contributions payable by different employers in different situations.

In Section 4 we show how the funding strategy is linked with the Fund's investment strategy.

In the Appendices we cover various issues in more detail:

- A. The responsibilities of key parties
- B. The regulatory framework, including how and when the FSS is reviewed,
- C. The calculation of employer contributions
- D. The Actuarial assumptions which the Fund Actuary currently makes about the future, Agenda Pack 123 of 250
- E. Key risks and controls for the Fund ,

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F. Glossary

If you have any other queries please contact the Pensions Team at Pensions.Team@hertfordshire.gov.uk.

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3 Basic Funding issues

3.1 How does the actuary measure the required contribution rate?

In essence this is a three-step process:

- Calculate the ultimate funding target for that employer, i.e. the ideal amount of assets it should hold in order to be able to pay all its members' benefits. See Appendix C for more details of what assumptions we make to determine that funding target;
- Determine the time horizon over which the employer should aim to achieve that funding target. See the table in section 3.3 and Note (c) for more details;
- Calculate the employer contribution rate such that it has at least a given probability of achieving that funding target over that time horizon, allowing for different likelihoods of various possible economic outcomes over that time horizon. See 2.4 below and the table in 3.3 Note (e) for more details.

3.2 What is each employer's contribution rate?

This is described in more detail in Appendix D. Employer contributions are normally made up of two elements:

- a) the estimated cost of benefits being built up each year, after deducting the members' own contributions and including administration expenses. This is referred to as the "*Primary rate*", and is expressed as a percentage of members' pensionable pay; plus
- b) an adjustment for the difference between the Primary rate above, and the actual contribution the employer needs to pay, referred to as the "Secondary rate". Payment of the Secondary rate will aim to return the employer to, or protect, a fully funded position over an appropriate period (the "time horizon"). The Secondary rate may be expressed as a percentage of pay and/or a monetary amount in each year. Further detail can be found in section D3.

The rates for all employers are shown in the Fund's Rates and Adjustments Certificate, which forms part of the formal Actuarial Valuation Report (<u>http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx</u>). Employers' contributions are expressed as minima, with employers able to pay contributions at a higher rate. Any additional contributions over and above the certified rate will be considered by the Fund actuary at subsequent valuations, i.e. will be reflected as a credit when next calculating the employer's contributions.

3.3 What different types of employer participate in the Fund?

Historically the LGPS was intended for local authority employees only. However over the years, with the diversification and changes to delivery of local services, many more types and numbers of employers now participate. There are currently more employers in the Fund than ever before, largely a result of schools transferring to academy status and services being outsourced from scheme employers such as Councils.

In essence, participation in the LGPS is open to public sector employers providing some form of service to the local community. Whilst the majority of members will be local authority employees (and ex-employees), the majority of participating employers are those providing services in place of (or alongside) local authority services.

The LGPS Regulations define various types of employer as follows:

• Scheduled bodies - councils, and other specified employers such as academies and further education establishments. These must provide access to the LGPS in respect of their employees who are not eligible to join another public sector scheme (such as the Teachers Pension Scheme). These employers are so-called because they are specified in a schedule to the LGPS Regulations.

Appendices to the Annual Report and Statement of Accounts 2016/17 Appendix 2: Funding Strategy Statement 2017

It is now possible for Local Education Authority schools to convert to academy status, and for other forms of school (such as Free Schools) to be established under the academies legislation. All such academies (or Multi Academy Trusts), as employers of non-teaching staff, become separate new employers in the Fund. As academies are defined in the LGPS Regulations as "Scheduled Bodies", the Administering Authority has no discretion over whether to admit them to the Fund, and the academy has no discretion whether to continue to allow its non-teaching staff to join the Fund. There has also been guidance issued by the DCLG regarding the terms of academies' membership in LGPS Funds.

- **Designating employers** employers such as town and parish councils are able to participate in the LGPS via a resolution (and the Fund cannot refuse them entry where the resolution is passed). These employers can designate which of their employees are eligible to join the scheme.
- Other employers are able to participate in the Fund via an admission agreement, and are referred to as
 'admission bodies'. These employers are generally those with a "community of interest" with another scheme
 employer community admission bodies ("CAB") or those providing a service on behalf of a scheme employer
 – transferee admission bodies ("TAB"). CABs will include housing associations and charities, TABs will
 generally be contractors. The Fund is able to set its criteria for participation by these employers and can refuse
 entry if the requirements as set out in the Fund's admissions policy are not met. The terminology CAB and TAB
 has been dropped from recent LGPS Regulations, which instead combine both under the single term 'admission
 bodies'; however, we have retained the old terminology as we consider it to be helpful in setting funding
 strategies for these different employers.

3.4 How does the contribution rate vary for different employers?

All three steps outlined in section 2.1 are considered when setting contributions (more details are given in Section 3 and Appendix D).

- 1. The **funding target** is based on a set of assumptions about the future, (e.g. investment returns, inflation, pensioners' life expectancies). An employer's individual funding target is set so that that there are sufficient assets to pay for all accrued benefits at the end of its participation in the Fund and that the employers liabilities do not fall on other employers in the Fund in the future;
- 2. The **time horizon** required is, in broad terms, the period over which any deficit is to be recovered. A shorter period will lead to higher contributions, and vice versa (all other things being equal). Employers may be given a lower time horizon if they have a less permanent anticipated membership, or do not have tax-raising powers to increase contributions if investment returns under-perform; and
- 3. The **probability of achieving** the funding target over that time horizon will be dependent on the Fund's view of the strength of employer covenant and its funding profile. Where an employer is considered to be weaker, or potentially ceasing from the Fund, then the required probability will be set higher, which in turn will increase the required contributions (and vice versa).

3.5 How is a deficit (or surplus) calculated?

An employer's "funding level" is defined as the ratio of:

- the market value of the employer's share of assets (see Appendix D, section D5, for further details of how this is calculated), to;
- the value placed by the actuary on the benefits built up to date for the employer's employees and ex-employees (the "liabilities"). The Fund actuary agrees with the Administering Authority the assumptions to be used in calculating this value.

If this ratio is less than 100% then it means the employer has a shortfall, which is the employer's deficit; if it is more than 100% then the employer is said to be in surplus. The amount of deficit or shortfall is the difference between the asset value and the liabilities value.

It is important to note that the deficit/surplus and funding level are only measurements at a particular point in time, on a particular set of assumptions about the future. Whilst we recognise that various parties will take an interest in these measures, for most employers the key issue is how likely it is that their contributions will be sufficient to pay for their members' benefits (when added to their existing the state and additional term measures, whereas contribution-setting is a longer term issue. Hertfordshire Pension Fund Annual Report and Accounts 2016/17

3.6 How does the Fund recognise that contribution levels can affect council and employer service provision, and council tax?

The Administering Authority and the Fund actuary are acutely aware that, all other things being equal, a higher contribution required to be paid to the Fund will mean less cash available for the employer to spend on the provision of services. However, this is balanced against the following considerations:

- The Fund provides invaluable financial security to local families, whether to those who formerly worked in the service of the local community who have now retired, or to their families after their death;
- The Fund must have the assets available to meet these retirement and death benefits, which in turn means that the various employers must each pay their own way. Lower contributions today will mean higher contributions tomorrow: deferring payments does not alter the employer's ultimate obligation to the Fund in respect of its current and former employees;
- Each employer will generally only pay for its own employees and ex-employees (and their dependants), not for those of other employers in the Fund;
- The Fund strives to maintain reasonably stable employer contribution rates where appropriate and possible. However, a recent shift in regulatory focus means that solvency within each generation is considered by the Government to be a higher priority than stability of contribution rates;
- The Fund wishes to avoid the situation where an employer falls so far behind in managing its funding shortfall that its deficit becomes unmanageable in practice: such a situation may lead to employer insolvency and the resulting deficit falling on the other Fund employers. In that situation, those employers' services would in turn suffer as a result;
- Council contributions to the Fund should be at a suitable level, to protect the interests of different generations of council tax payers. For instance, underpayment of contributions for some years will need to be balanced by overpayment in other years; the council will wish to minimise the extent to which council tax payers in one period are, in effect, benefitting at the expense of those paying in a different period.

Therefore, there is clearly a balance to be struck between the Fund's need for maintaining prudent funding levels, and the employers' need to allocate their resources appropriately. The Fund achieves this through various techniques which affect contribution increases to various degrees, as discussed in section 3. In deciding which of these techniques to apply to any given employer, the Fund will consider a risk assessment of that employer using a knowledge base which is regularly monitored and kept up-to-date. This database will include such information as the type of employer, its membership profile and funding position, any guarantors or security provision, material changes anticipated, etc. This helps the Fund establish a picture of the financial standing of the employer, i.e. its ability to meet its long term Fund commitments. To ensure that the information is kept up to date, employers are required to completed an annual survey to confirm the accuracy of information held on the database.

Where an employer is considered relatively low risk then the Fund will permit options such as stabilisation (see 3.3 Note (b)), a longer time horizon relative to other employers, and/or a lower probability of achieving their funding target. Such options will temporarily produce lower contribution levels than would otherwise have applied. This is permitted in the expectation that the employer will still be able to meet its obligations for many years to come.

An employer whose risk assessment indicates a less strong covenant i,e their assessed financial strength in regards to their ability to pay for pension obligations in the long run, will generally be required to pay higher contributions (for instance, with a higher funding target, and/or a shorter deficit recovery period relative to other employers, and/or a higher probability of achieving the target). This is because of the higher probability that at some point it will fail or be unable to meet its pension contributions, with its deficit in the Fund then falling to other Fund employers, or because the employer has less time to meet its obligations to the Fund.

4 Calculating contributions for individual Employers

4.1 General comments

A key challenge for the Administering Authority is to balance the need for stable, affordable employer contributions with the requirement to take a prudent, longer-term view of funding and ensure the solvency of the Fund. With this in mind, the Fund's three-step process identifies the key issues:

- 1. What is a suitably (but not overly) prudent funding target?
- 2. How long should the employer be permitted to reach that target? This should be realistic but not so long that the funding target is in danger of never actually being achieved.
- 3. What probability is required to reach that funding target? This will always be less than 100% as we cannot be certain of future market movements. Higher probability "bars" can be used for employers where the Fund wishes to reduce the risk that the employer ceases leaving a deficit to be picked up by other employers.

These and associated issues are covered in this Section.

The Administering Authority recognises that there may occasionally be particular circumstances affecting individual employers that are not easily managed within the rules and policies set out in the Funding Strategy Statement. Therefore the Administering Authority may, at its sole discretion, direct the actuary to adopt alternative funding approaches on a case by case basis for specific employers.

4.2 The effect of paying contributions below the measured level

There are a number of methods which the Administering Authority may permit, in order to improve the stability of employer contributions. These include, where circumstances permit:

- capping of employer contribution rate changes within a pre-determined range ("stabilisation");
- the use of extended time horizons;
- adjusting the required probability of meeting the funding target;
- the phasing in of contribution rises or reductions;
- the pooling of contributions amongst employers with similar characteristics; and/or
- the use of some form of security or guarantee to justify a lower contribution rate than would otherwise be the case.

Employers which are permitted to use one or more of the above methods will often be paying, for a time, contributions less than the measured contribution rate. Such employers should appreciate that:

- their true long term liability (i.e. the actual eventual cost of benefits payable to their employees and ex-employees) is not affected by the choice of method,
- lower contributions in the short term will be assumed to incur a greater loss of investment returns on the deficit. Thus, deferring a certain amount of contribution may lead to higher contributions in the long-term, and
- it may take longer to reach their funding target, all other things being equal.

Section 3.3 summarises how the main funding policies differ for different types of employer, followed by more detailed notes where necessary. Section 3.4 onwards deals with funding issues which apply to all employers.

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4.3 The different approaches used for different employers

| Type of employer | S | cheduled Bodies | 5 | Designating Employers | Community Admission Bodies | | Transferee Admission Bodies |
|---|--|---|---|------------------------------|--|--|---|
| Sub-type | Local Authorities & Police | Academies | Other scheduled bodies | Parish & Town Councils | Open to new entrants | Closed to new entrants | |
| Funding Target Basis used | Ongoin | | ng-term Fund participation Ongoing, but may move to "gilts basis" - see note (a) | | | Ongoing, assumes fixed contract term in the Fund (see Appendix C) | |
| Primary rate approach | | | | (see A | ppendix D, section | on D.2) | |
| Stabilised contribution rate? | Yes see note (b) | Yes see note (b) | No | No | No | No | No |
| Maximum time horizon <u>see_</u> note (c) | 20 years | 20 years | 20 years | 17 years | Future working lifetime of members | Future working lifetime of members | Outstanding contract term, or future working lifetime of members (if shorter) |
| Secondary rate see note (d) | % of payroll or monetary amount | % of payroll | % of payroll or monetary amount | % of payroll | % of payroll or monetary amount | Monetary amount | % of payroll or monetary amount |
| Treatment of surplus | Covered by stabilisation arrangement | Covered by stabilisation arrangement | Preferred approach: contributions kept at future service rate. However, reductions may be permitted by the Admin. Authority | | | Reduce contributions by spreading the surplus over the remaining contract term | |
| Probability of achieving target see note (e) | 66% | 66% | 66% - 70% | 66% | 66% - 80% | 66% - 80% | 66-75% |
| Phasing of contribution changes | Covered by stabilisation arrangement | Covered by stabilisation arrangement | Max 3 years | Max 3 years | Max 3 years | Max 3 years | None |
| Review of rates see note (f) | Administering Authority reserves the right to review contribution rates and amounts, and the level of security provided, at regular intervals between valuations | | | | Particularly reviewed at regular intervals in last 3 years of contract | | |
| New employer | n/a | see note (g) | n/a | See section 2.3 | See note (h) | | See notes (h) & (i) |
| Cessation of participation: cessation debt payable | Scheduled E LGPS. In the | on is assumed not to be generally possible, as ad Bodies are legally obliged to participate in the he rare event of cessation occurring, the cessation principles applied would be as per Note (j) . Can be ceased subject admission agreement debt will be calculate appropriate to the circu cessation – see | | | reement. Cessation alculated on a basis the circumstances of | Participation assumed to expire at the end of the contract. Cessation debt calculated on ongoing basis. Awarding Authority liable for future deficits and contributions arising. | |

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Note (a) Basis for CABs closed to new entrants

In the circumstances where:

- the employer is an Admission Body but not a Transferee Admission Body, and
- · the employer has no guarantor for future deficits and contributions, and
- the admission agreement is likely to terminate, or the employer is likely to lose its last active member, within a timeframe considered appropriate by the Administering Authority to prompt a change in funding,

the Administering Authority may set a higher funding target (e.g. using a discount rate set equal to gilt yields) by the time the agreement terminates or the last active member leaves, in order to protect other employers in the Fund. This policy will increase regular contributions and reduce, but not entirely eliminate, the possibility of a final deficit payment being required from the employer when a cessation valuation is carried out.

The Administering Authority also reserves the right to adopt the above approach in respect of those Admission Bodies whose admission agreement is open or where there is no immediate expectation that the admission agreement will cease, where there is no guarantor for future deficits and contributions, or where the strength of covenant is considered to be weak.

Note (b) Stabilisation

Stabilisation is a mechanism where employer contribution rate variations from year to year are kept within a predetermined range, thus allowing those employers' rates to be relatively stable. In the interests of stability and affordability of employer contributions, the Administering Authority, on the advice of the Fund Actuary, believes that stabilising contributions can still be viewed as a prudent longer-term approach. However, employers whose contribution rates have been "stabilised" (and may therefore be paying less than their theoretical contribution rate) should be aware of the risks of this approach and should consider making additional payments to the Fund if possible.

This stabilisation mechanism allows short term investment market volatility to be managed so as not to cause volatility in employer contribution rates, on the basis that a long term view can be taken on net cash inflow, investment returns and strength of employer covenant.

In general, stabilisation will only be considered for employers who are:

- Scheduled bodies that have tax raising powers, or are part of a pool
- Open to new entrants
- Have a long term time horizon in the Fund
- Have been assessed as having a strong employer covenant so as to protect the Fund and the other employers in the Fund against the risk of the employer defaulting in relation to its liabilities.

The current stabilisation mechanism applies if:

- the employer satisfies the eligibility criteria set by the Administering Authority, as set out above and;
- there are no material events which cause the employer to become ineligible, e.g. significant reductions in active membership (due to outsourcing or redundancies), or changes in the nature of the employer (perhaps due to Government restructuring).

On the basis of extensive modelling carried out for the 2016 valuation exercise (see Section 4), the stabilisation parameters have been set allowing for increases/decreased of 0% to 1.5% of pay.

The stabilisation criteria and limits will be reviewed at the 31 March 2019 valuation, to take effect from 1 April 2020.

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Note (c) Maximum time horizon

The maximum time horizon starts at the commencement of the revised contribution rate (1 April 2017 for the 2016 valuation). The Administering Authority would normally expect the same period to be used at successive triennial valuations, but would reserve the right to propose alternative time horizons, for example where there were no new entrants.

Note (d) Secondary rate

For employers where stabilisation is not being applied, the Secondary contribution rate for each employer covering the three year period until the next valuation will often be set as a percentage of salaries. However, the Administering Authority reserves the right to amend these rates between valuations and/or to require these payments in monetary terms instead, for instance where:

- the employer is relatively mature, i.e. has a large Secondary contribution rate (e.g. above 15% of payroll), or
- there has been a significant reduction in payroll due to outsourcing or redundancy exercises, or
- the employer has closed the Fund to new entrants.

Note (e) Probability of achieving funding target

Each employer has their funding target calculated, and a relevant time horizon over which to reach that target. Contributions are set such that, combined with the employer's current asset share and anticipated market movements over the time horizon, the funding target is achieved with a given minimum probability. A higher required probability bar will give rise to higher required contributions, and vice versa.

The way in which contributions are set using these three steps, and relevant economic projections, is described in further detail in Appendix D.

Different probabilities are set for different employers depending on their nature and circumstances: in broad terms, a higher probability will apply due to one or more of the following:

- the Fund believes the employer poses a greater funding risk than other employers,
- the employer does not have tax-raising powers;
- the employer does not have a guarantor or other sufficient security backing its funding position; and/or
- the employer is likely to cease participation in the Fund in the short or medium term.

Note (f) Regular Reviews

The Fund reserves the right to review contribution rates and amounts, and the level of security provided, at regular intervals between Valuations. Such reviews may be triggered by significant events including but not limited to: significant reductions in payroll, altered employer circumstances, Government restructuring affecting the employer's business, or failure to pay contributions or arrange appropriate security as required by the Administering Authority.

The result of a review may be to require increased contributions (by strengthening the actuarial assumptions adopted and/or moving to monetary levels of deficit recovery contributions), and/or an increased level of security or guarantee.

Note (g) New Academy conversions

At the time of writing, the Fund's policies on academies' funding issues are as follows:

- i. The new academy will be regarded as a separate employer in the scheme in its own right.
- ii. The new academy's past service liabilities on conversion will be calculated based on its active Fund members on the day before conversion. For the avoidance of doubt, these liabilities will include all past service of those members, but will exclude the liabilities relating to any ex-employees of the school who have deferred or pensioner status;
- iii. The new academy will be allocated an initial asset share from the ceding council's assets in the Fund. This asset share will be calculated using the estimated funding position of the ceding council at the date of academy conversion. The share will be based on the active members' funding level, having first allocated assets in the council's share to fully fund deferred and pensioner members. The asset allocation will be based on market conditions and the academy's active Fund membership on the day prior to conversion;
- iv. Schools that convert to Academy status who are already in the Schools & Academies Pool will continue to pay the prevailing rate of the pool until the next Triennial Valuation, at which they have the opportunity to opt out if they wish to have an individual employer contribution rate calculated;

The Fund's policies on academies are subject to change in the light of any amendments to DCLG guidance. Any changes will be notified to academies, and will be reflected in a subsequent version of this FSS. In particular, policies (iv) and (v) above will be reconsidered at each valuation.

Note (h) New Admission Bodies

With effect from 1 October 2012, the LGPS 2012 Miscellaneous Regulations introduced mandatory new requirements for all Admission Bodies brought into the Fund from that date. Under these Regulations, all new Admission Bodies will be required to provide some form of security, such as a guarantee from the letting employer, an indemnity, or a bond. The security is required to cover some or all of the following:

- the strain cost of any redundancy early retirements resulting from the premature termination of the contract;
- allowance for the risk of asset underperformance;
- allowance for the risk of a fall in gilt yields;
- allowance for the possible non-payment of employer and member contributions to the Fund; and/or
- the current deficit.

Any security must be to the satisfaction of the Administering Authority and where applicable to the letting employer, and will be reassessed at regular intervals. See also Note (i) below

The Fund will only consider requests from "CAB's" or other similar bodies to join the Fund if they are sponsored by a scheduled body with tax raising powers who will guarantee the liabilities of the body and supplemented, where appropriate, by the provision of a form of security as above.

The above approaches reduce the risk, to other employers in the Fund, of potentially having to pick up any shortfall in respect of Admission Bodies ceasing with an unpaid deficit.

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Note (i) New Transferee Admission Bodies

A new TAB usually joins the Fund as a result of the letting/outsourcing of some services from an existing employer (normally a Scheduled Body such as a council or academy) to another organisation (a "contractor"). This involves the TUPE transfer of some staff from the letting employer to the contractor. Consequently, for the duration of the contract, the contractor can seek admitted body status in the Fund so that the transferring employees maintain their eligibility for LGPS membership. At the end of the contract the employees revert to the letting employer or to a replacement contractor.

Ordinarily, the TAB would be set up in the Fund as a new employer with responsibility for all the accrued benefits of the transferring employees; in this case, the contractor would usually be assigned an initial asset allocation equal to the past service liability value of the employees' Fund benefits. The quid pro quo is that the contractor is then expected to ensure that its share of the Fund is also fully funded at the end of the contract: see Note (j).

Employers who "outsource" have flexibility in the way that they can deal with the pension risk potentially taken on by the contractor. In particular there are three different routes that such employers may wish to adopt. Clearly as the risk ultimately resides with the employer letting the contract, it is for them to agree the appropriate route with the contractor:

- Pooling: Under this option the contractor is pooled with the letting employer. In this case, the contractor pays the same rate as the letting employer, which may be under a stabilisation approach.
- Letting employer retains pre-contract risks: Under this option the letting employer would retain responsibility for
 assets and liabilities in respect of service accrued prior to the contract commencement date. The contractor
 would be responsible for the future liabilities that accrue in respect of transferred staff. The contractor's
 contribution rate could vary from one valuation to the next. It would be liable for any deficit at the end of the
 contract term in respect of assets and liabilities attributable to service accrued during the contract term.
- Fixed contribution rate agreed: Under this option the contractor pays a fixed contribution rate and does not pay any cessation deficit. Any surplus or deficit present at the end of the contract period falls back to the letting employer.

The Administering Authority is willing to administer any of the above options as long as the approach is documented in the Admission Agreement as well as the transfer agreement. The Admission Agreement should ensure that some element of risk transfers to the contractor where it relates to their decisions and it is unfair to burden the letting employer with that risk. For example the contractor should typically be responsible for pension costs that arise from:

- above average pay increases, including the effect in respect of service prior to contract commencement even if the letting employer takes on responsibility for the latter under (ii) above; and
- redundancy and early retirement decisions.

Note (j) Admission Bodies Ceasing

Notwithstanding the provisions of the Admission Agreement, the Administering Authority may consider any of the following as triggers for the cessation of an admission agreement with any type of body:

- Last active member ceasing participation in the Fund (NB recent LGPS Regulation changes mean that the Administering Authority has the discretion to defer taking action for up to three years, so that if the employer acquires one or more active Fund members during that period then cessation is not triggered. However, this may or may not be applied in any given case);
- The insolvency, winding up or liquidation of the Admission Body;
- Any breach by the Admission Body of any of its obligations under the Agreement that they have failed to remedy to the satisfaction of the Fund;
- A failure by the Admission Body to pay any sums due to the Fund within the period required by the Fund; or
- The failure by the Admission Body to renew or adjust the level of the bond or indemnity, or to confirm an appropriate alternative guarantor, as required by the Fund Agenda Pack 133 of 230

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In the case of a transferee admission body, participation is assumed to expire at the end of the contract.

On cessation, the Administering Authority will instruct the Fund actuary to carry out a cessation valuation to determine whether there is any deficit or surplus. Where there is a deficit, the Admission Body will be liable to pay an exit payment to the Fund and payment of this amount in full would normally be sought from the Admission Body; where there is a surplus it should be noted that under current legislation there is no mechanism to refund payment to the Admission Body. The actuary will adopt an approach which, to the extent reasonably practicable, protects the other employers from the likelihood of any material loss emerging in the future.

For transferee admission bodies, the cessation valuation will normally be calculated using the ongoing basis, in line with the basis on which they were admitted to the Fund. The original letting/outsourcing employer will then be liable for future deficits and contributions arising.

For non-Transferee Admission Bodies whose participation is voluntarily ended either by themselves or the Fund, or where a cessation event has been triggered, the Administering Authority must look to protect the interests of other ongoing employers. The actuary will therefore adopt an approach which, to the extent reasonably practicable, protects the other employers from the likelihood of any material loss emerging in future:

- a) Where there is a guarantor for future deficits and contributions, the cessation valuation will normally be calculated using the ongoing basis as described in Appendix C;
- Alternatively, it may be possible to simply transfer the former Admission Body's liabilities and assets to the guarantor, without needing to crystallise any deficit. This approach may be adopted where the employer cannot pay the contributions due, and this is within the terms of the guarantee;
- c) Where a guarantor does not exist for future deficits and contributions then, in order to protect other employers in the Fund, the cessation liabilities and final deficit will normally be calculated using a "gilts cessation basis", which is more prudent than the ongoing basis. This has no allowance for potential future investment outperformance above gilt yields, and has added allowance for future improvements in life expectancy. This could give rise to significant cessation debts being required.

Any shortfall would usually be levied on the departing Admission Body as a single lump sum payment. If this is not possible then the Fund would look to any bond, indemnity or guarantee in place for the employer.

In the event that the Fund is not able to recover the required payment in full, then the unpaid amounts will initially fall to the original letting/outsourcing employer (in the case of a transferee admission body) or in any other case be shared amongst all of the other employers in the Fund. This may require an immediate revision to the Rates and Adjustments Certificate affecting other employers in the Fund, or instead be reflected in the contribution rates set at the next formal valuation following the cessation date.

As an alternative, where the ceasing Admission Body is continuing in business, the Fund at its absolute discretion reserves the right to enter into an agreement with the ceasing Admission Body. Under this agreement the Fund would accept an appropriate alternative security to be held against any deficit, and would carry out the cessation valuation on an ongoing basis: deficit recovery payments would be derived from this cessation debt. This approach would be monitored as part of each triennial valuation: the Fund reserves the right to revert to a "gilts cessation basis" and seek immediate payment of any funding shortfall identified. The Administering Authority may need to seek legal advice in such cases, as the Body would have no contributing members.

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4.4 **Pooled contributions**

From time to time, with the advice of the Actuary, the Administering Authority may set up pools for employers with similar or complementary characteristics. This will always be in line with its broader funding strategy. The exceptions are Transferee admission bodies and community admission bodies that are deemed by the Administering Authority to have closed to new entrants. The current pools in place within the Fund are as follows:

- · Hertfordshire maintained schools, academies, free schools, university technical colleges and studio schools; and
- Parish and Town Councils

Those employers which have been pooled are identified in the Rates and Adjustments Certificate. Employers who participate in a pool, will be required to comply with the conditions and requirements set out in the pooling policy applicable to that Pool, which can be found at: <u>http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx</u>.

Employers will be advised of their individual funding positions as well as that of the pool at each Valuation. In paying a pooled contribution rate, Pool Members must acknowledge that they may be paying a rate that is more or less than the employer contribution rate that would have been payable if the employer contribution rate had been determined on an individual employer basis. Pool Members may wish to consider making additional payments to the Pension Fund to improve their funding/balance sheet position, particularly where their funding level is lower than that of the rest of the pool.

4.5 Additional flexibility in return for added security

At its discretion, the Administering Authority may permit greater flexibility to the employer's contributions if the employer provides added security to the satisfaction of the Administering Authority.

Such flexibility includes a reduced rate of contribution, an extended time horizon, or permission to join a pool with another body (e.g. the Local Authority).

Such security may include, but is not limited to, a suitable bond, a legally-binding guarantee from an appropriate third party, or security over an employer asset of sufficient value.

The degree of flexibility given may take into account factors such as:

- the extent of the employer's deficit;
- the amount and quality of the security offered;
- the employer's financial security and business plan; and
- whether the admission agreement is likely to be open or closed to new entrants.

4.6 Non ill health early retirement costs

It is assumed that members' benefits are payable from the earliest age that the employee could retire without incurring a reduction to their benefit (and without requiring their employer's consent to retire). Note the relevant age may be different for different periods of service, following the benefit changes from April 2008 and April 2014. Employers are required to pay additional contributions ('strain') wherever an employee retires before attaining this age. Strain costs are payable in full in the year of retirement. The actuary's funding basis makes no allowance for premature retirement except on grounds of ill-health.

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4.7 III health early retirement costs

In the event of a member's early retirement on the grounds of ill-health, a funding strain will usually arise, which can be very large. Such strains are currently met by each employer, although individual employers may elect to take external insurance (see 3.8 below).

Employers will usually have an 'ill health allowance' as calculated at each Valuation. The Fund monitors each employer's ill health experience on an ongoing basis. If the cumulative cost of ill health retirement in any financial year exceeds the allowance at the previous valuation, the employer will be charged additional contributions on the same basis as apply for non ill-health cases, as outlined in the Fund's Administration Strategy and in the case of admission bodies, in each separate Admission Agreement.

4.8 External III health insurance

If an employer provides satisfactory evidence to the Administering Authority of a current external insurance policy covering ill health early retirement strains, then:

- the employer's contribution to the Fund each year is reduced by the amount of that year's insurance premium, so that the total contribution is unchanged, and
- there is no need for monitoring of allowances.

The employer must keep the Administering Authority notified of any changes in the insurance policy's coverage or premium terms, or if the policy is ceased.

4.9 Employers with no remaining active members

In general an employer ceasing in the Fund, due to the departure of the last active member, will pay a cessation debt on an appropriate basis (see 3.3, Note (j)) and consequently have no further obligation to the Fund. Thereafter it is expected that one of two situations will eventually arise:

- a) The employer's asset share runs out before all its ex-employees' benefits have been paid. In this situation the other Fund employers will be required to contribute to pay all remaining benefits: this will be done by the Fund actuary apportioning the remaining liabilities on a pro-rata basis at successive formal valuations;
- b) The last ex-employee or dependant dies before the employer's asset share has been fully utilised. In this situation the remaining assets would be apportioned pro-rata by the Fund's actuary to the other Fund.

In exceptional circumstances the Fund may permit an employer with no remaining active members to continue contributing to the Fund. This would require the provision of a suitable security or guarantee, as well as a written ongoing commitment to fund the remainder of the employer's obligations over an appropriate period. The Fund would reserve the right to invoke the cessation requirements in the future, however. The Administering Authority may need to seek legal advice in such cases, as the employer would have no contributing members.

4.10 Policies on bulk transfers

The Fund will consider bulk transfers on a case by case basis, but in general:

- The Fund will not pay bulk transfers greater than the lesser of (a) the asset share of the transferring employer in the Fund, and (b) the value of the past service liabilities of the transferring members;
- The Fund will not grant added benefits to members bringing in entitlements from another Fund unless the asset transfer is sufficient to meet the added liabilities; and
- The Fund may permit shortfalls to arise on bulk transfers if the Fund employer has suitable strength of covenant and commits to meeting that shortfall in an appropriate period. This may require the employer's Fund contributions to increase between valuations.

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5 Funding strategy and links to investment strategy

5.1 What is the Fund's investment strategy?

The Fund has built up assets over the years, and continues to receive contributions and other income. All of this must be invested in a suitable manner, which is the investment strategy.

The Investment strategy is set by the administering authority, and after taking investment advice. The precise mix, manager make up and target returns are set out in the Investment Strategy Statement, which is accessible from the Fund's website: <u>http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx</u>

The investment strategy is set for the long-term, but is reviewed from time to time. Normally a full review is carried out as part of each actuarial valuation, and is kept under review annually between actuarial valuations to ensure that it remains appropriate to the Fund's liability profile.

The same investment strategy is currently followed for all employers.

5.2 What is the link between funding strategy and investment strategy?

The Fund must be able to meet all benefit payments as and when they fall due. These payments will be met by contributions (resulting from the funding strategy) or asset returns and income (resulting from the investment strategy). To the extent that investment returns or income fall short, then higher cash contributions are required from employers, and vice versa

Therefore, the funding and investment strategies are inextricably linked.

5.3 How does the funding strategy reflect the Fund's investment strategy?

In the opinion of the Fund actuary, the current funding policy is consistent with the current investment strategy of the Fund. The asset outperformance assumption contained in the discount rate (see Appendix C3) is within a range that would be considered acceptable for funding purposes; it is also considered to be consistent with the requirement to take a "prudent longer-term view" of the funding of liabilities as required by the UK Government (see Appendix B1).

However, in the short term – such as the three yearly assessments at formal valuations – there is the scope for considerable volatility and there is a material chance that in the short-term and even medium term, asset returns will fall short of this target. The stability measures described in Section 3 will damp down, but not remove, the effect on employers' contributions.

The Fund does not hold a contingency reserve to protect it against the volatility of equity investments.

5.4 How does this differ for a large stable employer?

The Actuary has developed four key measures which capture the essence of the Fund's strategies, both funding and investment:

- Prudence the Fund should have a reasonable expectation of being fully funded in the long term;
- Affordability how much can employers afford;
- Stewardship the assumptions used should be sustainable in the long term, without having to resort to overly optimistic assumptions about the future to maintain an apparently healthy funding position; and
- Stability employers should not see significant moves in their contribution rates from one year to the next, to help
 provide a more stable budgeting environment.

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The problem is that the key objectives often conflict. For example, minimising the long term cost of the scheme (i.e. keeping employer rates affordable) is best achieved by investing in higher returning assets e.g. equities. However, equities are also very volatile (i.e. go up and down fairly frequently in fairly large moves), which conflicts with the objective to have stable contribution rates.

Therefore, a balance needs to be maintained between risk and reward, which has been considered by the use of Asset Liability Modelling: this is a set of calculation techniques applied by the Fund's actuary to model the range of potential future solvency levels and contribution rates.

The Actuary was able to model the impact of these four key areas, for the purpose of setting a stabilisation approach (see <u>3.3 Note (b)</u>). The modelling demonstrated that retaining the present investment strategy, coupled with constraining employer contribution rate changes as described in <u>3.3 Note (b)</u>, struck an appropriate balance between the above objectives. In particular the stabilisation approach currently adopted meets the need for stability of contributions without jeopardising the Administering Authority's aims of prudent stewardship of the Fund.

Whilst the current stabilisation mechanism is to remain in place until 2020 and will be reviewed as part of the 2019 valuation.

5.5 Does the Fund monitor its overall funding position?

The Administering Authority monitors the relative funding position, i.e. changes in the relationship between asset values and the liabilities value, on a quarterly basis and reports this to Pensions Committee and to the LGPS Board.

6 Statutory reporting and comparison to other LGPS Funds

6.1 Purpose

Under Section 13(4)(c) of the Public Service Pensions Act 2013 ("Section 13"), the Government Actuary's Department must, following each triennial actuarial valuation, report to the Department of Communities & Local Government (DCLG) on each of the LGPS Funds in England & Wales. This report will cover whether the rate of employer contributions for each fund are set at an appropriate level to ensure both the solvency and the long term cost efficiency of the Fund.

This additional DCLG oversight may have an impact on the strategy for setting contribution rates at future valuations.

6.2 Solvency

For the purposes of Section 13, the rate of employer contributions shall be deemed to have been set at an appropriate level to ensure solvency if:

- a) the rate of employer contributions is set to target a funding level for the Fund of 100%, over an appropriate time period and using appropriate actuarial assumptions (where appropriateness is considered in both absolute and relative terms in comparison with other funds); and either
- employers collectively have the financial capacity to increase employer contributions, and/or the Fund is able to realise contingent assets should future circumstances require, in order to continue to target a funding level of 100%; or
- c) there is an appropriate plan in place should there be, or if there is expected in future to be, a material reduction in the capacity of fund employers to increase contributions as might be needed.

6.3 Long Term Cost Efficiency

The rate of employer contributions shall be deemed to have been set at an appropriate level to ensure long term cost efficiency if:

- a) the rate of employer contributions is sufficient to make provision for the cost of current benefit accrual,
- b) with an appropriate adjustment to that rate for any surplus or deficit in the Fund.

In assessing whether the above condition is met, DCLG may have regard to various absolute and relative measures. DCLG may assess and compare these metrics on a suitable standardised market-related basis, for example where the local funds' actuarial bases do not make comparisons straightforward.

- Relative measures are primarily concerned with comparing the Fund with other LGPS Funds and include:
- the implied deficit recovery period (the estimated period until the Fund reaches a 100% funding level); and
- the investment return required to achieve full funding after 20 years.

Absolute measures are primarily concerned with comparing the Fund with a given objective benchmark and include:

- the extent to which the contributions payable are sufficient to cover the cost of current benefit accrual and the interest cost on any deficit;
- how the required investment return under "relative considerations" above compares to the estimated future return being targeted by the Fund's current investment strategy;
- the extent to which contributions actually paid have been in line with the expected contributions based on the extant rates and adjustment certificate; and
- the extent to which any new deficit recovery plan can be directly reconciled with, and can be demonstrated to be a continuation of, any previous deficit recovery plan, after allowing for actual Fund experience.
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Appendix A – Responsibilities of key parties

The efficient and effective operation of the Fund needs various parties to each play their part.

A1 The Administering Authority should:-

- Operate the Fund in accordance with the LGPS Regulations;
- Effectively manage any potential conflicts of interest arising from its dual role as Administering Authority and a Fund employer;
- Collect employer and employee contributions, and investment income and other amounts due to the Fund;
- Ensure that cash is available to meet benefit payments as and when they fall due;
- Pay from the Fund the relevant benefits and entitlements that are due;
- Invest surplus monies (i.e. contributions and other income which are not immediately needed to pay benefits) in accordance with the Fund's Investment Strategy Statement (ISS) and LGPS Regulations;
- Communicate appropriately with employers so that they fully understand their obligations to the Fund;
- Take appropriate measures to safeguard the Fund against the consequences of employer default;
- Manage the valuation process in consultation with the Fund's actuary;
- Provide data and information as required by the Government Actuary's Department to carry out their statutory obligations (see Section 5);
- Prepare and maintain a FSS and an ISS, after consultation;
- Notify the Fund's actuary of material changes which could affect funding (this is covered in a separate agreement with the actuary); and
- Monitor all aspects of the fund's performance and funding and amend the ISS as necessary and appropriate.

A2 The Individual Employer should:-

- Deduct contributions from employees' pay correctly;
- Pay all contributions, including their own as determined by the actuary, promptly by the due date;
- Establish and exercise a discretions policy within the regulatory framework;
- Make additional contributions in accordance with agreed arrangements in respect of, for example, augmentation of scheme benefits, early retirement strain; and
- Notify the Administering Authority promptly of all changes to its circumstances, prospects or membership, which could affect future funding.
- In the case of admission bodies, ensure completion of admission agreements prior to contract commencement.

A3 The Fund Actuary should:-

- Prepare valuations, including the setting of employers' contribution rates. This will involve agreeing assumptions
 with the Administering Authority, having regard to the FSS and LGPS Regulations, and targeting each employer's
 solvency appropriately;
- Provide data and information as required by the Government Actuary's Department to carry out their statutory obligations (see Section 5);
- Provide advice relating to new employers in the Fund, including the level and type of bonds or other forms of security (and the monitoring of these);
- Prepare advice and calculations in connection with bulk transfers and individual benefit-related matters;
- Assist the Administering Authority in considering possible changes to employer contributions between formal valuations, where circumstances suggest this may be necessary;
- Advise on the termination of employers' participation in the Fund; and
- Fully reflect actuarial professional guidance and requirements in the advice given to the Administering Authority.

A4 Other parties:-

- Investment advisers (either internal or external) should ensure the Fund's ISS remains appropriate, and consistent with this FSS;
- Investment managers, custodians and bankers should all play their part in the effective investment (and disinvestment) of Fund assets, in line with the ISS;
- Auditors should comply with their auditing standards, ensure Fund compliance with all requirements, monitor and advise on fraud detection, and sign off annual reports and financial statements as required;
- Governance advisers may be appointed to advise the Administering Authority on efficient processes and working methods in managing the Fund;
- Legal advisers (either internal or external) should ensure the Fund's operation and management remains fully
 compliant with all regulations and broader local government requirements, including the Administering Authority's
 own procedures;
- The Department for Communities and Local Government (assisted by the Government Actuary's Department) and the Scheme Advisory Board, should work with LGPS Funds to meet Section 13 requirements.

Appendix B – Regulatory framework

B1 Why does the Fund need an FSS?

The Department for Communities and Local Government (DCLG) has stated that the purpose of the FSS is:

- "to establish a clear and transparent fund-specific strategy which will identify how employers' pension liabilities are best met going forward;
- to support the regulatory framework to maintain as nearly constant employer contribution rates as possible; and
- to take a prudent longer-term view of funding those liabilities."

These objectives are desirable individually, but may be mutually conflicting.

The requirement to maintain and publish a FSS is contained in LGPS Regulations which are updated from time to time. In publishing the FSS the Administering Authority has to have regard to any guidance published by Chartered Institute of Public Finance and Accountancy (CIPFA) (most recently in 2016) and to its Investment Strategy Statement.

This is the framework within which the Fund's actuary carries out triennial valuations to set employers' contributions and provides recommendations to the Administering Authority when other funding decisions are required, such as when employers join or leave the Fund. The FSS applies to all employers participating in the Fund.

B2 Consultation and review

The LGPS Regulations requires the Fund to consult on its FSS. It is covered in more detail by the most recent CIPFA guidance, which states that the FSS must first be subject to "consultation with such persons as the authority considers appropriate", and should include "a meaningful dialogue at officer and elected member level with council tax raising authorities and with corresponding representatives of other participating employers".

In practice, for the Fund, the consultation process for this FSS was as follows:

- a) A draft version of the FSS was issued to all participating employers in November 2016 for comment;
- b) Comments were requested within 60 days;
- c) There was an Employers Forum on 30 January 2017 at which questions regarding the FSS could be raised and answered;
- d) Following the end of the consultation period the FSS was updated where required, approved by the Fund's Pensions Committee in February 2017 then published in March 2017.

B3 How is the FSS published?

The FSS is made available through the following routes:

- Published on the website, at: http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policystatements.aspx;
- A full copy is included in the annual report and accounts of the Fund http://www.yourpension.org.uk/Hertfordshire/Fund-information/Annual-reports.aspx;

B4 How often is the FSS reviewed?

The FSS is reviewed in detail at least every three years as part of the triennial valuation. This version is expected to remain unaltered until it is consulted upon as part of the formal process for the next valuation in 2019.

It is possible that (usually slight) amendments may be needed within the three year period. These would be needed to reflect any regulatory changes, or alterations to the way the Fund operates (e.g. to accommodate a new class of employer). Any such amendments would be consulted upon as appropriate:

- trivial amendments would be simply notified at the next round of employer communications,
- amendments affecting only one class of employer would be consulted with those employers,
- other more significant amendments would be subject to full consultation.

In any event, changes to the FSS would need agreement by the Pensions Committee and would be included in the relevant Committee Meeting minutes.

B5 How does the FSS fit into other Fund documents?

The FSS is a summary of the Fund's approach to funding liabilities. It is not an exhaustive statement of policy on all issues, for example there are a number of separate statements published by the Fund including the Investment Strategy Statement, Governance Compliance Statement and Communications Strategy Statement. In addition, the Fund publishes an Annual Report and Accounts with up to date information on the Fund.

These documents can be found on the web at: http://www.yourpension.org.uk/Hertfordshire/Fund-information/Introduction.aspx

Appendix C - Actuarial assumptions

C1 What are the actuarial assumptions?

These are expectations of future experience used to place a value on future benefit payments ("the liabilities"). Assumptions are made about the amount of benefit payable to members (the financial assumptions) and the likelihood or timing of payments (the demographic assumptions). For example, financial assumptions include investment returns, salary growth and pension increases; demographic assumptions include life expectancy, probabilities of ill-health early retirement, and proportions of member deaths giving rise to dependants' benefits.

Changes in assumptions will affect the measured funding target. However, different assumptions will not of course affect the actual benefits payable by the Fund in future.

The combination of all assumptions is described as the "basis". A more optimistic basis might involve higher assumed investment returns (discount rate), or lower assumed salary growth, pension increases or life expectancy; a more optimistic basis will give lower funding targets and lower employer costs. A more prudent basis will give higher funding targets and higher employer costs.

C2 What basis is used by the Fund?

The Fund's standard funding basis is described as the "ongoing basis", which applies to most employers in most circumstances. This is described in more detail below. It anticipates employers remaining in the Fund in the long term. However, in certain circumstances, typically where the employer is not expected to remain in the Fund long term, a more prudent basis applies: see Note (a) to 3.3.

C3 What assumptions are made in the ongoing basis?

a) Investment return / discount rate

The key financial assumption is the anticipated return on the Fund's investments. This "discount rate" assumption makes allowance for an anticipated out-performance of Fund returns relative to long term yields on UK Government bonds ("gilts"). There is, however, no guarantee that Fund returns will out-perform gilts. The risk is greater when measured over short periods such as the three years between formal actuarial valuations, when the actual returns and assumed returns can deviate sharply.

Given the very long-term nature of the liabilities, a long term view of prospective asset returns is taken. The long term in this context would be 20 to 30 years or more.

For the purpose of the triennial funding valuation at 31 March 2016 and setting contribution rates effective from 1 April 2017, the Fund actuary has assumed that future investment returns earned by the Fund over the long term will be 1.8% per annum greater than gilt yields at the time of the valuation (this is the same as that used at the 2013 valuation). In the opinion of the Fund actuary, based on the current investment strategy of the Fund, this asset out-performance assumption is within a range that would be considered acceptable for the purposes of the funding valuation.

b) Salary growth

Pay for public sector employees is currently subject to restriction by the UK Government until 2020. Although this "pay freeze" does not officially apply to local government and associated employers, it has been suggested that they are likely to show similar restraint in respect of pay awards. Based on long term historical analysis of the membership in LGPS funds, and continued austerity measures, the salary increase assumption at the 2016 valuation has been set to 0.9% below the retail prices index (RPI) per annum. This is a change from the previous valuation, which assumed 0.5% above RPI.

c) Pension increases

Since 2011 the consumer prices index (CPI), rather than RPI, has been the basis for increases to public sector pensions in deferment and in payment. Note that the basis of such increases is set by the Government, and is not under the control of the Fund or any employers.

As at the previous valuation, we derive our assumption for RPI from market data as the difference between the yield on long-dated fixed interest and index-linked government bonds. This is then reduced to arrive at the CPI assumption, to allow for the "formula effect" of the difference between RPI and CPI. At this valuation, we propose a reduction of 1.0% per annum. This is a larger reduction than at 2013, when a reduction of 0.8% was applied to the RPI assumption. This will serve to reduce the funding target (all other things being equal). (Note that the reduction is applied in a geometric, not arithmetic, basis).

d) Life expectancy

The demographic assumptions are intended to be best estimates of future experience in the Fund based on past experience of LGPS funds which participate in Club Vita, the longevity analytics service used by the Fund, and endorsed by the actuary.

The longevity assumptions that have been adopted at this valuation are a bespoke set of "VitaCurves", produced by the Club Vita's detailed analysis, which are specifically tailored to fit the membership profile of the Fund and at an employer level, the characteristics of each individual employer's membership. These curves are based on the data provided by the Fund for the purposes of this valuation.

It is acknowledged that future life expectancy and, in particular, the allowance for future improvements in life expectancy, is uncertain. There is a consensus amongst actuaries, demographers and medical experts that life expectancy is likely to improve in the future. Allowance has been made in the ongoing valuation basis for future improvements in line with the 2013 version of the Continuous Mortality Investigation model published by the Actuarial Profession and a 1.25% per annum minimum underpin to future reductions in mortality rates. This is the same methodology as was adopted for the 2013 Valuation, but with updates to the underlying mortality tables.

e) General

The same financial assumptions are adopted for most employers, in deriving the funding target underpinning the Primary and Secondary rates: as described in (3.3), these calculated figures are translated in different ways into employer contributions, depending on the employer's circumstances.

The demographic assumptions, in particular the life expectancy assumption, in effect vary by type of member and so reflect the different membership profiles of employers.

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Appendix D - The calculation of Employer contributions

In Section 2 a broad description of the way in which contribution rates are calculated was provided. This Appendix considers these calculations in much more detail. The calculations involve actuarial assumptions about future experience, and these are described in detail in Appendix C.

D1 What is the difference between calculations across the whole Fund and calculations for an individual employer?

Employer contributions are normally made up of two elements:

- a) the estimated cost of ongoing benefits being accrued, referred to as the "Primary contribution rate" (see <u>C2</u> below); plus
- b) an adjustment for the difference between the Primary rate above, and the actual contribution the employer needs to pay, referred to as the "Secondary contribution rate" (see C3 below).

The contribution rate for each employer is measured as above, appropriate for each employer's funding position and membership. The whole Fund position, including that used in reporting to DCLG (see section 5), is calculated in effect as the weighted sum of all the individual employer rates. DCLG currently only regulates at whole Fund level, without monitoring individual employer positions.

D2 How is the Primary contribution rate calculated?

The Primary element of the employer contribution rate is calculated with the aim that these contributions will meet the cost of current employees' future benefit payments as they accrue. This is based upon the cost (in excess of members' contributions) of the benefits which employee members earn from their service each year.

The Primary rate is calculated separately for all the employers, although employers within a pool will pay the contribution rate applicable to the pool as a whole. The Primary rate is calculated such that it is projected to:

- 1. meet the required funding target for all future years' accrual of benefits*, excluding any accrued assets,
- 2. within the determined time horizon (see note 3.3 Note (c) for further details),
- 3. with a sufficiently high probability, as set by the Fund's strategy for the category of employer (see 3.3 Note (e) for further details).

* The projection is for the current active membership where the employer no longer admits new entrants, or additionally allows for new entrants where this is appropriate.

The projections are carried out using an economic modeller developed by the Fund's actuary Hymans Robertson: this allows for a wide range of outcomes as regards key factors such as asset returns (based on the Fund's investment strategy), inflation, and bond yields. The measured contributions are calculated such that the proportion of outcomes meeting the employer's funding target (by the end of the time horizon) is equal to the required probability.

The approach includes expenses of administration to the extent that they are borne by the Fund, and includes allowances for benefits payable on death in service and on ill health retirement.

D3 How is the Secondary contribution rate calculated?

The Fund operates the same ultimate target funding level for all employers of 100% of its accrued liabilities valued on the ongoing basis, unless otherwise determined (see Section 3). The Secondary rate is calculated as the balance over and above the Primary rate, such that the total is projected to:

- meet the required funding target relating to past and future service benefit accrual
- within the determined time horizon (see 3.3 Note (c) for further details)
- with a sufficiently high probability, as set by the Fund's strategy for the category of employer (see 3.3 Note (e) for further details).
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The funding position at 31 March 2016 is a snapshot as at that date, and will be different thereafter depending on what has happened in the financial markets. The secondary contribution rate therefore reflects not only deficit contributions but also a "market adjustment" factor which takes account of how the liabilities and assets may evolve over time. The secondary rate therefore seeks to ensure, via the employer paying a certain level of contributions, that the past service liabilities are fully funded (on the funding target) within, and by the end of, the time horizon for a minimum number of outcomes ("the likelihood"). The secondary rate contributions are therefore set to achieve full funding allowing for the projection of assets and liabilities over an appropriate time horizon, for a given proportion of possible economic outcomes which allows for the inherent liability and asset volatility over time and seeks to avoid funding plans being driven by short term market movements. The secondary rate may be expressed as a percentage of pay or as a monetary amount per annum.

D4 What affects a given employer's valuation results?

The results of these calculations for a given individual employer will be affected by:

- 1. past contributions relative to the cost of accruals of benefits;
- 2. different liability profiles of employers (e.g. mix of members by age, gender, service vs. salary);
- the effect of any differences in the funding target, i.e. the valuation basis used to value the employer's liabilities; 3.
- any different time horizons; 4.
- the difference between actual and assumed rises in pensionable pay; 5.
- 6. the difference between actual and assumed increases to pensions in payment and deferred pensions;
- 7. the difference between actual and assumed retirements on grounds of ill-health from active status:
- 8. the difference between actual and assumed amounts of pension ceasing on death;
- 9. the additional costs of any non ill-health retirements relative to any extra payments made; and/or
- 10. differences in the required probability of achieving the funding target.

D5 How is each employer's asset share calculated?

The Administering Authority does not account for each employer's assets separately. Instead, the Fund's actuary is required to apportion the assets of the whole Fund between the employers, at each triennial valuation.

This apportionment uses the income and expenditure figures provided for certain cash flows for each employer. This process adjusts for transfers of liabilities between employers participating in the Fund, but does make a number of simplifying assumptions. The split is calculated using an actuarial technique known as "analysis of surplus".

Actual investment returns achieved on the Fund between each valuation are applied proportionately across all employers, to the extent that employers in effect share the same investment strategy. Transfers of liabilities between employers within the Fund occur automatically within this process, with a sum broadly equivalent to the reserve required on the ongoing basis being exchanged between the two employers.

The Fund actuary does not allow for certain relatively minor events, including but not limited to:

- the actual timing of employer contributions within any financial year;
- the effect of the premature payment of any deferred pensions on grounds of incapacity.

These effects are swept up within a miscellaneous item in the analysis of surplus, which is split between employers in proportion to their liabilities.

The methodology adopted means that there will inevitably be some difference between the asset shares calculated for individual employers and those that would have resulted had they participated in their own ring-fenced section of the Fund. The asset apportionment is capable of verification but not to audit standard. The Administering Authority recognises the limitations in the process, but it considers that the Fund actuary's approach addresses the risks of employer cross-subsidisation to an acceptable degree. Agenda Pack 147 of 230

Appendix E – Key risks and controls

The Fund has an active risk management programme in place. Key risks are incorporated in the Fund's risk register which is monitored on an ongoing basis and reported to the Pensions Committee and LGPS Board on a quarterly basis.

| Risk | Summary of Control Mechanisms | |
|--|---|--|
| The Pension Fund Investment Strategy does not deliver the long term projected investments | Ensure the investment strategy complies with the Local Government Pension Scheme regulations, Investment Strategy Statement and Investment Management Agreements. Set the Investment Strategy in light of the Fund's solvency target and | |
| returns and does not comply with legislation | risk and return objectives and review at regular intervals to ensure the Strategy is still appropriate | |
| | Diversify investment across asset classes and markets to reduce the impact of financial market volatility including setting a limit for the proportion of the Pension Fund's assets held in illiquid asset classes such as private equity and property and and keep the Fund's diversification policy under review. | |
| | Establish limits for the maximum percentage of the total value of all investments in particular investments or classes of investment, within a prudential framework and after taking proper advice. | |
| | Monitor and provide a quarterly report to the Pensions Committee on Investment Managers' performance against benchmark. | |
| | Regularly review any assets that the Fund has previously determined should be held outside of the ACCESS pool, ensuring this continues to demonstrate value for money | |
| | Monitor Investment Managers' compliance with the investment restrictions and limits laid out in the Pension Fund's Investment Strategy Statement and Investment Managers' Agreements and report any cases of non- compliance | |
| The funding level of the Pension Fund deterioratesSet investment out-performance targets at the triennial value reference to the Pension Fund's current Investment Stratege relatively prudent basis to reduce the risk of under-perform anticipated returns. At the same time, review and agree the actuarial assumptions such as salary increases, discount relongevity etc. | | |
| | Provide the Pensions Committee with quarterly actuarial reports that monitor the funding position of the Pension Fund and the sensitivity of this to changes in general market conditions. | |
| | Monitor and ensure scheme employers pay the extra capital/strain cost of non ill-health retirements following each individual decision and in the year the decision is made. | |
| | Monitor each scheme employer's ill-health experience on an ongoing basis against the "ill health budget" set for each employer at the triennial valuation and require them to make additional contributions to the Pension Fund where budgets are exceeded. | |
| | Monitor cash flows at a whole Pension Fund level and an individual scheme employer level and certify secondary contributions as a monetary amount for those with reducing payrolls as identified at the triennial valuation. | |

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| Risk | Summary of Control Mechanisms |
|---|---|
| Scheme employers default on meeting their obligations to the Pension Fund and LGPS | At each triennial valuation, assign any liabilities relating to ceased transferee admission bodies to the original ceding scheme employer. Monitor the 'characteristics' and individual funding position of pool members to ensure pooling is still appropriate. Require members of the Schools or Parish and Town Councils Pools to sign a pooling agreement which sets certain conditions and requirements for scheme employers' participation in the pool. Set maximum time horizons after taking into account the particular characteristics of each type of scheme employer and the future working lifetime of its employees. Use shorter deficit recovery periods for organisations with a limited "life" in the Pension Fund or without statutory tax raising powers. Monitor the covenant of scheme employers and use a risk based approach for setting contribution strategies for employers. Develop data quality controls with the Pension Fund's third party pension's administration service to monitor membership data submitted by scheme employers to ensure it is accurate and up to date. Develop a risk evaluation approach to identify covenant risk, categorising scheme employers as low, medium or high. Establish a set of risk criteria and monitor scheme employers against this. Engage with scheme employers at an early stage to address funding issues. Monitor contributions to ensure that scheme employers are paying the correct employer contribution rate to agreed deadlines. Do not allow unsupported employers to be admitted to the Pension Fund. Require all community admission bodies and transferee admission bodies to obtain a bond or guarantor from a scheme employer. Revalue bonds every three years to ensure the risk cover is still appropriate. Carry out regular financial checks on participating scheme employers, especially non-tax raising bodies. Carry out an annual employers. Pool the contributions for scheme employers with similar characteristics to allow sharing of risk amongst scheme employers. |
| | Carry out cessation valuations on a more prudent gilts basis to ensure the payment calculated when a scheme employer's liabilities are crystallised is sufficient to meet the future payment of benefits made by the Pension Fund. |
| The Pension Fund and its third party providers do not comply with regulations, statute or procedure | Review the Custodian's and Investment Managers' internal control reports to identify any concerns over controls and processes in place Ensure the Custodian undertakes monthly reconciliations with the Pension Fund's Investment Managers to ensure all assets are correctly accounted for and holdings are agreed. Require all large employers in the Pension Fund to provide an Annual Assurance Certification that payroll systems are compliant and have been tested by the scheme employers' internal auditors |

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| Risk | Summary of Control Mechanisms | |
|------|---|--|
| | Take advice from Fund Actuary on position of Fund as at prior valuation, and consideration of proposed valuation approach relative to anticipated Section 13 analysis. | |
| | Engage data matching service to receive earlier notifications of entitlement changes. | |
| | Take proper advice to ensure a regulatory compliant asset pool in operation by statutory deadlines. | |
| | Work in conjunction with the Strategic Procurement Group to ensure all procurements are carried out in accordance with HCC contract and EU regulations. | |
| | Review the Pension Fund SORP in preparing the Statement of Accounts to ensure compliance and engage external audit to review the Pension Fund accounts each year. | |
| | Manage performance of the Pension Fund's third party pension's administration service through a service level agreement and monitor against Key Performance Indicators. | |
| | Work closely with the Pension Fund's third party pension's administration service to ensure it complies with current regulations and is alert to and can implement any changes to scheme benefits. | |
| | Ensure the Pension Fund's third party pension's administration service has a robust programme in place to test controls on the membership benefit system and that they are fully compliant and up to date. | |
| | Engage internal and external audit reports to regularly test that appropriate controls are in place over the payment of benefits and expenses and collection of contributions and that they are working effectively. Implement any recommendations resulting from both these | |
| | audits. | |

Appendix F – Glossary

| Actuarial assumptions/basis | The combined set of assumptions made by the actuary, regarding the future, to calculate the value of the funding target. The main assumptions will relate to the discount rate, salary growth, pension increases and longevity. More prudent assumptions will give a higher target value, whereas more optimistic assumptions will give a lower value. |
|--------------------------------|---|
| Administering Authority | The council with statutory responsibility for running the Fund, in effect the Fund's "trustees". |
| Admission Bodies | Employers where there is an Admission Agreement setting out the employer's obligations. These can be Community Admission Bodies or Transferee Admission Bodies. For more details (see <u>2.3</u>). |
| Covenant | The assessed financial strength of the employer. A strong covenant indicates a greater ability (and willingness) to pay for pension obligations in the long run. A weaker covenant means that it appears that the employer may have difficulties meeting its pension obligations in full over the longer term. |
| Designating Employer | Employers such as town and parish councils that are able to participate in the LGPS via resolution. These employers can designate which of their employees are eligible to join the Fund. |
| Discount rate | The annual rate at which future assumed cashflows (in and out of the Fund) are discounted to the present day. This is necessary to provide a funding target which is consistent with the present day value of the assets. A lower discount rate gives a higher target value, and vice versa. It is used in the calculation of the Primary and Secondary rates. |
| Employer | An individual participating body in the Fund, which employs (or used to employ) members of the Fund. Normally the assets and funding target values for each employer are individually tracked, together with its Primary rate at each valuation. |
| Funding target | The actuarially calculated present value of all pension entitlements of all members of the Fund, built up to date. This is compared with the present market value of Fund assets to derive the deficit. It is calculated on a chosen set of actuarial assumptions. |
| Gilt | A UK Government bond, ie a promise by the Government to pay interest and capital as per the terms of that particular gilt, in return for an initial payment of capital by the purchaser. Gilts can be "fixed interest", where the interest payments are level throughout the gilt's term, or "index-linked" where the interest payments vary each year in line with a specified index (usually RPI). Gilts can be bought as assets by the Fund, but their main use in funding is as an objective measure of solvency. |
| Guarantee / guarantor | A formal promise by a third party (the guarantor) that it will meet any pension obligations not met by a specified employer. The presence of a guarantor will mean, for instance, that the Fund can consider the employer's covenant to be as strong as its guarantor's. |
| Letting employer | An employer which outsources or transfers a part of its services and workforce to another employer (usually a contractor). The contractor will pay towards the LGPS benefits accrued by the transferring members, but ultimately the obligation to pay for these benefits will revert to the letting employer. A letting employer will usually be a local authority, but can sometimes be another type of employer such as an Academy. |
| LGPS | The Local Government Pension Scheme, a public sector pension arrangement put in place via Government Regulations, for workers in local government. These Regulations also dictate eligibility (particularly for Scheduled Bodies), members' contribution rates, benefit calculations and certain governance requirements. The LGPS is divided into 101 Funds which map the UK. Each LGPS Fund is autonomous to the extent not dictated by Regulations, e.g. regarding investment strategy, employer contributions and choice of advisers. |

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| Maturity | A general term to describe a Fund (or an employer's position within a Fund) where |
|--------------------------------|--|
| | the members are closer to retirement (or more of them already retired) and the |
| | investment time horizon is shorter. This has implications for investment strategy and, consequently, funding strategy. |
| Members | The individuals who have built up (and may still be building up) entitlement in the |
| Members | Fund. They are divided into actives (current employee members), deferreds (ex- |
| | employees who have not yet retired) and pensioners (ex-employees who have now |
| | retired, and dependants of deceased ex-employees). |
| Primary | The employer contribution rate required to pay for ongoing accrual of active |
| contribution rate | members' benefits (including an allowance for administrative expenses). See |
| | Appendix D for further details. |
| Profile | The profile of an employer's membership or liability reflects various measurements |
| | of that employer's members, ie current and former employees. This includes: the |
| | proportions which are active, deferred or pensioner; the average ages of each |
| | category; the varying salary or pension levels; the lengths of service of active |
| | members vs their salary levels, etc. A membership (or liability) profile might be measured for its maturity also. |
| Rates and | A formal document required by the LGPS Regulations, which must be updated at |
| Adjustments | least every three years at the conclusion of the formal valuation. This is completed |
| Certificate | by the actuary and confirms the contributions to be paid by each employer (or pool |
| | of employers) in the Fund for the three year period until the next valuation is |
| | completed. |
| Scheduled Bodies | Types of employer explicitly defined in the LGPS Regulations, whose employers |
| | must be offered membership of their local LGPS Fund. These include Councils, |
| | colleges, universities, academies, police and fire authorities etc, other than |
| | employees who have entitlement to a different public sector pension scheme (e.g. |
| 0 | teachers, police and fire officers, university lecturers). |
| Secondary contribution rate | The difference between the employer's actual and Primary contribution rates. In broad terms, this relates to the shortfall of its asset share to its funding target. |
| Stabilisation | Any method used to smooth out changes in employer contributions from one year to |
| Stabilisation | the next. This is very broadly required by the LGPS Regulations, but in practice is |
| | particularly employed for large stable employers in the Fund. Different methods |
| | may involve: probability-based modelling of future market movements; longer deficit |
| | recovery periods; higher discount rates; or some combination of these. |
| Valuation | An actuarial investigation to calculate the liabilities, future service contribution rate |
| | and common contribution rate for a Fund, and usually individual employers too. |
| | This is normally carried out in full every three years (last done as at 31 March |
| | 2016), but can be approximately updated at other times. The assets value is based |
| | on market values at the valuation date, and the liabilities value and contribution |
| | rates are based on long term bond market yields at that date also. |

Glossary to the Annual Report and Accounts

| Actuary | An independent qualified consultant who advises on the financial position of the Pension | |
|---|--|--|
| , locally | Fund. Every three years the Actuary reviews the assets and liabilities of the Pension | |
| | Fund and produces the actuarial valuation which recommends the employer contribution rates. | |
| Administering Authority | A local authority required to maintain a pension fund under the Local Government Pension Scheme regulations. Within the geographical boundary of Hertfordshire, the | |
| | Administering Authority is Hertfordshire County Council. | |
| Admission agreement | A contract between an administering authority, admitted body and if applicable, the outsourcing Scheme employer. | |
| Augmentation | Additional membership awarded to a member by their employer, to a maximum of ten years. | |
| Benchmark | A notional fund which is developed to provide a standard against which an Investment Manager's performance is measured. | |
| Bonds | A certificate of debt issued by a company, government or other institution. A bondholder is a creditor of the issuer and usually receives interest at a fixed rate. Also referred to as fixed interest securities. | |
| Career Average Revalued Earnings (CARE) scheme | A scheme that are a type of defined benefit pension scheme where the benefits at retirement are based on average pensionable earnings and the length of membership of the scheme. | |
| | From 1 April 2014, the Scheme moved from a final salary scheme to a career average revalued earnings (CARE) scheme details of which are accessible from the Pension Fund website at <u>www.yourpension.org.uk/agencies/HCC/</u> . | |
| Chief Finance Officer | An officer of that has delegated responsibility to manage the financial arrangements for an organisation. Hertfordshire County Council delegates these responsibilities to the post of the Director of Resources. | |
| Communication Policy Statement | A statement of policy on communications with members and employers including the provision of information about the Scheme, the format, frequency and method of distributing such information and the promotion of the Scheme to prospective members. | |
| Custody/Custodian | The safe-keeping of securities by a financial institution. The Custodian is responsible for maintaining investment records, the settlement of transactions, income collection, tax reclamation and other administrative actions in relation to the Pension Fund's investments. | |
| Deferred members | Members who leave their employment or opt out of the Scheme and have their benefits deferred until retirement or until they request a transfer to another pension scheme. | |
| Defined benefit final salary scheme | A pension scheme where the scheme rules define the benefits independently of the contributions paid by the members and employer. Members' benefits are a specified fraction of a scheme member's final pay. | |
| Equities | Shares in UK and overseas companies. | |
| Ex-officio | A member of a body (a board, committee, council, etc.) who is part of it by virtue of holding another office. | |
| Final pensionable pay | The figure used to calculate a member's pension benefits and is normally a members pay in the last year before they retire. A member's benefits could also be calculated on one of the previous two years pay if that amount is higher, or the average of any three consecutive years in the last ten years if the member has had a downgrade in the last ten years or pay has been restricted in that period. | |
| Fixed interest securities | Investments which guarantee a fixed rate of interest. The securities represent loans which are repayable at a future date but which can be traded on a recognised stock exchange until this time. Also known as bonds. | |
| Forward foreign exchange contract | An agreement between two parties to exchange one currency for another at a forward or future date. | |
| Funded scheme | A pension scheme that has available assets to cover all liabilities, including the obligation of future payments to retirees. | |
| Funding Strategy Statement | A statement of the Pension Fund's strategy for meeting employers' pension liabilities. | |
| Futures | Contracts to buy or sell specific quantities of a commodity or financial instrument at a specified price with delivery set at a specified time in the future. | |
| Governance Policy and Compliance Statement | A statement of the governance arrangements of the Pension Fund including the delegation of the pension by the statutory guidelines. | |
| | | |

Glossary to the Annual Report and Accounts

| Hertfordshire Local | A voluntary organisation, acting on behalf of the local government sector in Hertfordshire. | | |
|---|---|--|--|
| Government Association | | | |
| Index linked | Bonds on which the interest and ultimate capital repayment are recalculated on the basis | | |
| | of changes in inflation. | | |
| Investment Consultant | A professionally qualified individual or company who provides objective, impartial | | |
| | investment advice to the Pension Fund. | | |
| Investment Manager | An organisation that specialises in the investment of a portfolio of securities on behalf of | | |
| | an organisation subject to the guidelines and directions of the investor. | | |
| Lien | A form of security interest granted over an asset to secure the payment of a debt or | | |
| | performance of some other obligation. | | |
| Mandate | A set of instructions given to an investment manager as to how a fund is to be managed. | | |
| | Targets for performance against a benchmark or limits on investing in certain stocks or | | |
| | sectors may be set. This is formalised within an investment manager agreement | | |
| | between a pension fund and investment manager. | | |
| Pooled investment vehicles | An investment which allows investors' money to be pooled and used by investment | | |
| | managers to buy a variety of securities, thereby giving investors a stake in a diversified | | |
| | portfolio of securities. | | |
| Private equity | An asset class consisting of equity securities in operating companies that are not publicly | | |
| | traded on a stock exchange. | | |
| Quoted securities | Shares with prices quoted on a recognised stock exchange. | | |
| Rates and Adjustments | A certificate issued by the Pension Fund Actuary setting out the contribution rates | | |
| Certificate | payable by participating employers | | |
| Scheme | The Local Government Pension Scheme, a public sector pension arrangement put in | | |
| place via Government Regulations, for workers in local government. The LGPS | | | |
| | Regulations also dictate eligibility (particularly for scheduled bodies), members' | | |
| | contribution rates, benefit calculations and certain governance requirements. The | | |
| Scheme is divided into 101 Pension Funds throughout the UK. Each pension f | | | |
| | autonomous to the extent not dictated by the LGPS Regulations, e.g. regarding | | |
| | investment strategy, employer contributions and choice of advisers. | | |
| Scheme Administrator | An organisation responsible for the administration of the benefits of the Pension Fund, | | |
| | including the payment of benefits and maintenance of membership records. This is | | |
| Cret market evehance rate | contracted to The London Pensions Fund Authority. | | |
| Spot market exchange rate Statement of Investment | A spot exchange rate refers to the current exchange rate. | | |
| Principles | A formal policy on how a pension fund will invest its assets including the types in | | |
| Transfer values | investments to be held, the balance between different types of investments and risk. | | |
| | A capital value transferred to or from a pension scheme in respect of a contributor's previous periods of pensionable employment. | | |
| Transferee admission | An external body contracted to provide services or assets in connection with the exercise | | |
| bodies | of a function of the local authority. | | |
| Unit Trust | A pooled fund in which investors can buy or sell units on an ongoing basis. | | |
| Unquoted securities | Shares which are dealt in the investment market but which are not listed on a recognised | | |
| Chquoted Scounies | stock exchange. | | |
| VitaCurves | Bespoke analysis of the longevity of the Pension Fund's members. | | |
| Whole time equivalent | The pay a part-time member would receive if they worked full time. | | |
| salary | | | |
| | 1 | | |



GOVERNANCE AND COMPLIANCE STATEMENT

September 2017

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Local Government Pension Scheme

LGPS GOVERNANCE COMPLIANCE STATEMENT

This statement is prepared in accordance with regulation 55 of the Local Government Pension Scheme Regulations 2013, which require administering authorities to maintain and publish a governance compliance statement. It has been prepared by the Administering Authority in consultation with appropriate interested persons.

This statement was approved by the Pensions Committee on 4th September 2017.

Delegation of Functions

The Administering Authority for the Local Government Pension Scheme in Hertfordshire is Hertfordshire County Council (the "County Council"). Management of the Local Government Pension Scheme is a non-executive function.

The Local Authority (Functions & Responsibilities) (England) Regulations 2000 (as amended), state that the functions relating to the Local Government Pension Scheme are the responsibility of the full Council. The County Council has delegated these functions to the Pensions Committee, whose members can make decisions without reference to the full Council.

The Pensions Committee are responsible for the functions set out in the following regulations:

- Local Government Pension Scheme Regulations 2013
- Local Government Pension Scheme (Transitional Provisions, Savings & Amendment) Regulations 2014
- Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016.

In parallel to this, the County Council has delegated functions relating to the Pension Fund to the County Council's Chief Finance Officer, the Director for Resources, as specified in Annex 3 of the County Council's Constitution.

The Pension Committee is supported by a cross-party working group consisting of four members (in proportion to the political representation of the full Council) from the Pension Committee, supported by officers and external advisors – such as the investment consultant. The remit of this group going forwards will be to support Officers with decisions required when transitioning to the new Investment Strategy, as well as support with other pension related matters where appropriate.

The County Council has established a Pension Board in accordance with Section 5 of the Public Service Pensions Act 2013. In accordance with Sections 5(1) and (2) of the Act and section 106 of the Local Government Pension Scheme regulations 2013, the role of the Board is to:

- Secure compliance with:
 - The Local Government Pensions Scheme regulations;
 - Other legislation relating to the governance and administration of the Local Government Pension Scheme; and

- The requirements imposed by the Pension Regulator in relation to the Local Government Pension Scheme;

and to

• Ensure the effective and efficient governance and administration of the Local Government Pension Scheme.

Terms of Reference

The functions relating to the management and governance of the Pension Fund have been delegated as follows.

The Pensions Committee is responsible for policy matters including:

- Setting and monitoring performance objectives for the Pension Fund
- Approval and review of the overall investment strategy of the Pension Fund
- Approval and review of asset allocation decisions
- Performance monitoring Investment Managers and investments
- Appointing (and, when necessary, dismissing) Investment Managers*
- Appointing (and, when necessary, dismissing) Investment Consultants
- Appointing (and, when necessary, dismissing) the Pension Fund Actuary
- Appointing (and, when necessary, dismissing) the Pension Fund Custodian
- Setting and approving Administering Authority discretions for the Local Government Pension Scheme
- Approval of key policies and statements:
 - Investment Strategy Statement
 - Funding Strategy Statement
 - Governance Compliance Statement
 - Communications Strategy Statement
- Agreeing and monitoring actions to address findings from any review of Pension Fund activities

*At present this responsibility sits with the Pension Committee, however as the national pooling of LGPS funds progresses, this responsibility will ultimately transfer to the operator of the ACCESS pool (A Collaboration of Central, Eastern and Southern Shires) - of which Hertfordshire is a member. The Pension Committee will still retain control over the asset allocation, and sub-funds utilised by the Operator of the Pool.

The primary governance function of the ACCESS pool is the Joint Governance Committee (JGC), which is made up of the chairs of each of the eleven funds within the ACCESS pool.

The ACCESS Joint Governance Committee is responsible for:

- Specifying the Operator services to be procured;
- Procuring the Operator;
- Appointing the Operator;
- Reviewing the performance of the Operator;
- Managing the Operator Agenda Pack 158 of 230

- Appointment of advisers;
- Functions in relation to management of pool assets;
- Functions concerning pool aligned assets; and
- Functions concerning business planning and budget.

The Pension Board is responsible for:

- Scrutinising the progress of actions to meet the performance objectives of the Pension Fund
- Reviewing and monitoring the training plan of the Pensions Board and elected members and officers with delegated responsibilities for the management and administration of the Pension Fund
- Reviewing and monitoring the performance of external business partners, including the pensions administration service, the actuary, the custodian and the investment consultant
- Reviewing and monitoring the Risk Register and risk monitoring of scheme employers
- Reviewing the implementation of revised policies and procedures, including the Administering Authority discretions
- Reviewing the compliance of projects commissioned by the Pensions Committee, including the Triennial Valuation of the Pension Fund
- Ensuring pension rules and regulations are being complied with, when officers are making decisions on pension matters
- Scrutinising data quality
- Reviewing internal audit reports
- Assisting in the development of improved customer services
- Reviewing compliance of Investment Managers with Investment Management
 Agreements
- Reviewing progress of agreed actions to address findings from any review of the Pension Fund activities.

All other operational decisions in the administration and management of the Pension Fund including exercising the Administering Authority's Discretions are delegated to the County Council's Chief Finance Officer, the Director of Resources.

Membership, Voting and Meetings

The membership, voting rights and frequency of meetings of the Pensions Committee and Pensions Board are set out in the table over page:

| | Pensions Committee | Pensions Board |
|--------------------|--|---|
| Membership | Ten County Council members (in proportion to the political representation of the full Council) and three (non-voting) District Council representatives elected by the Hertfordshire Leaders' Group as outlined in Annex 3 (section 2.4) of the Hertfordshire County Council Constitution. | Four employer representatives and four member representatives |
| Chairman | Elected by full Council | Elected by the Pension Board and rotated annually between member and employer representatives |
| Observers | Staff representative, nominated by UNISON | |
| Voting | County Council Members, as elected Members of the Administering Authority, have voting rights in accordance with the Local Government (Committee and Political Groups) Regulations 1990 SI No 1553 5 (1)(d). | All employer and member representatives have voting rights |
| Meetings per annum | Six | Four |

Further information on the constitution of the Pension Board, including the appointment of employer and member representatives, standards and conflicts of interest can be found in Annex 23 of the County Council's Constitution.

Training

The Pensions Committee agreed a training policy for the Pensions Committee and Board at their meeting on 13 November 2015. This sets out the training principles and objectives of the Pension Fund, the application of the policy and details of how training will be delivered. This policy will be reviewed as part the forward business plan for both the Pension Committee and Pension Board.

The Pension Board agreed a training programme for its members on 14th March 2017 within its Annual Report, which set out a schedule of modules based on CiFPA guidelines in order to meet the requirements for knowledge and understanding required by the Pensions Regulator.

Compliance with Statutory Guidance

The following table provides a summary of how the Pension Fund complies with the statutory guidance issued by the Secretary of State for Communities and Local Government.

| | Pension Fund Compliance Statement | | |
|----|--|-------------------------|--|
| | Principle | Compliance and Comments | |
| Α. | Structure | | |
| a) | The management of the administration of benefits and strategic management of fund assets clearly rests with the main committee established by the appointment Council. | Full | |
| b) | That representatives of participating LGPS employers, admitted bodies and scheme members (including pensioner and deferred members) are members of either the main or secondary committee established to underpin the work of the main committee. | Full | |
| | Pension Fund Compliance S | Statement | |
| | Principle | Compliance and Comments | |
| c) | That where a secondary committee or panel has been established, the structure ensures effective communication across both levels. | Not applicable | |
| d) | That where a secondary committee or panel has been established, at least one seat on the main committee is allocated for a member from the secondary committee or panel. | Not applicable | |
| В. | Representation | | |
| a) | That all key stakeholders are afforded the opportunity to be represented within the main or secondary committee structure. These include: | | |

| | i) | employing authorities (including non- scheme employers, e.g. admitted bodies): | Full The County and District Councils, whose employees make up 67% of the active membership, are represented on the Pensions Committee. The Pensions Board is made up of four employer representatives and four scheme member representatives |
|----|-----------------------------------|--|--|
| | ii) | scheme members (including deferred and pensioner scheme members); | Full UNISON has an observer place on the Pensions Committee to represent all Scheme members. |
| | iii) | independent professional observers, and | No – the Committee takes regular input from external professional advisors (see below). It is considered that an additional independent professional advisor would come at a cost, but not add significant value. |
| | iv) | expert advisors (on an ad-hoc basis) | Full The Pension Fund's Investment Adviser, Actuary and Administrator attend the Pensions Committee when appropriate. |
| b) | sec in t trai cor | at where lay members sit on a main or condary committee, they are treated equally erms of access to papers and meetings, ning and are given full opportunity to ntribute to the decision making process, with without voting rights | Full |
| | Pension Fund Compliance Statement | | |
| | | Principle | Compliance and Comments |
| С. | | lection and Role of Lay Members | |
| a) | | at committee or panel members are made y aware of the status, role and function they | Full |

| b) | That an administering authority's secondary committee or panel meet at least twice a year and is synchronised with the dates when the | Not applicable |
|------------------|---|--|
| F. a) | Meetings (frequency/quorum) That an administering authority's main committee or committees meet at least quarterly. | Full |
| Principle | | Compliance and Comments |
| | Pension Fund Compliance S | Statement |
| C) | That the administering authority considers the adoption of annual training plans for committee members and maintains a log of all such training undertaken. | Full |
| b) | That where such a policy exists, it applies equally to all members of committees, sub- committees, advisory panels or any other form of secondary forum. | Full |
| E . a) | Training/Facility Time/Expenses That in relation to the way in which statutory and related decisions are taken by the administering authority, there is a clear policy on training, facility time and reimbursement of expenses in respect of members involved in the decision-making process. | Full Training is provided internally and externally and offered to all Pensions Committee and Board members. Reimbursement of expenses is covered by the members' allowance schemes in their authority. |
| D . a) | Voting The policy of individual administering authorities on voting rights is clear and transparent, including the justification for not extending voting rights to each body or group represented on main LGPS committees. | Full The policy is clear that only County Council members can vote. The Pensions Committee believes that the voting arrangements are justified, because in practice the vast majority of decisions are reached by consensus. |
| b) | That at the start of any meeting, committee members are invited to declare any financial or pecuniary interest related to specific matters on the agenda. | Full |
| | are required to perform on either a main or secondary committee. | |

| | main committee sits. | |
|----|---|---|
| c) | That administering authorities who do not include lay members in their formal governance arrangements, provide a forum outside of those arrangements by which the interests of key stakeholders can be represented. | Full An annual employers' forum is held to update employers on Pension Fund matters. |
| G. | Access | |
| a) | That subject to any rules in the council's constitution, all members of main and secondary committees or panels have equal access to committee papers, documents and advice that falls to be considered at meetings of the main committee. | Full |
| н. | Scope | |
| a) | That administering authorities have taken steps to bring wider scheme issues within the scope of their governance arrangements. | Full |
| ١. | Publicity | |
| a) | That administering authorities have published details of their governance arrangements in such a way that stakeholders with an interest in the way in which the scheme is governed, can express an interest in wanting to be part of those arrangements. | Full |

APPENDIX C

COMMUNICATION POLICY STATEMENT



Hertfordshire Pension Fund Local Government Pension Scheme



The Pension Fund has published a Communication Policy Statement which sets out how it communicates with employers and representatives of employers, Scheme members and prospective Scheme members. It was approved by the Pensions Committee on 4 September 2017.

Communication Policy Statement

This Statement is prepared in accordance with regulation 61 of the Local Government Pension Scheme Regulations 2013, which requires an Administering Authority to prepare, maintain and publish a statement on its policy for communicating with members and employing authorities.

Employers

The following methods are used to communicate with employers in the Pension Fund:

 Annual General Meeting/Employer Forum All employers are invited to attend, to listen to presentations on topical issues and to raise questions about the Pension Fund.

• Quarterly Employer Newsletters and Ad Hoc Bulletins

All employers receive quarterly newsletters which provide information, advice and guidance about administering the Scheme. Ad hoc bulletins are also published to advise employers about specific issues that require attention or action, e.g. changes to Scheme regulations.

Annual Report and Accounts
 A copy of this publication is sent to all employers and is available from the
 Pension Fund's website, <u>https://www.yourpension.org.uk/Hertfordshire/Fund information/Annual-reports.aspx</u>

Hertfordshire Chief Finance Officers' Meeting

The Assistant Director (Finance) for the County Council keeps in contact with the District and Borough Councils through these meetings and keeps them up to date with pension matters.

Pension Committee Reports and Minutes
 These are available to employers and members who wish to review them, from the Hertfordshire County Council website, http://cmis.hertfordshire.gov.uk/hertfordshire/CabinetandCommittees.aspx

Pension Board Reports and Minutes

These are available to employers and members who wish to review them, from the Hertfordshire County Council website http://cmis.hertfordshire.gov.uk/hertfordshire/CabinetandCommittees.aspx

Guidance and Help

County Council staff and the Local Pensions Partnership (LPP), the Pension Fund's outsourced scheme administrator, are available to give advice on the telephone, by letter or by email. Comprehensive information and guidance is also accessible from the Pension Fund website at

https://www.vourpension.org.uk/Hertfordshire/Pensions-Home.aspx

Scheme Members*

The following methods are used to communicate with Scheme members:

Telephone Helpline •

The LPP provide a telephone helpline for all enquiries from Scheme members on any aspect of their pension arrangements.

Annual Benefit Statements

All active and deferred Scheme members receive an Annual Benefit Statement setting out the level of benefits that have been built up, along with a forecast of benefits at retirement.

Internet

The Pension Fund's website provides information about Scheme benefits. Scheme members may also have access to information about their pension benefits by subscribing to an on-line service.

Information Letters •

Information about changes in regulations is provided to employees via their employers in a range of media, including email and letter.

Pavslips

All pensioners receive at least three payslips each year and messages are included whenever there is new information to be communicated.

Newsletter for Pensioners

An annual newsletter is mailed to pensioners and two in-year newsletters are published and are accessible from the Pension Fund website.

*The scheme is seeking to move to electronic means of communication with members, as opposed to paper hard copies, where possible. This will include online self-service, as well as email communications, notifications and alerts. Before changing the medium of a particular communication the fund is required to provide members with two written notices to that effect, as well as provide the opportunity for members to opt out of electronic communication, and continue to receive hard copies. In future ABS Statements, Payslips and Pensioner Newsletters will be provided electronically unless members opt out.

Prospective Scheme Members

The methods used to ensure that prospective members are aware of the Scheme and its benefits are:

• **Job Advertisements** Many employers advertise the benefits of the Scheme in their job advertisements.

• Scheme Booklet

All new starters in the employing organisations in the Pension Fund are provided with a Scheme booklet which summarises the benefits available from the Pension Fund.

• Induction Sessions

Employers in the Pension Fund are encouraged to include pensions in their induction sessions for new starters.

HERTFORDSHIRE COUNTY COUNCIL

LGPS PENSION BOARD

20 SEPTEMBER 2017 AT 11:00AM

ANNUAL REPORT OF THE PENSION BOARD 2016/17

Report of the Director of Resources

Author: Jolyon Adam, Finance Manager (Tel: 01992 555078)

1. Purpose of the Report

1.1. To provide a summary on the activity of the Pensions Board for the year from 1 April 2016 to 31 March 2017. Future reports will be produced annually, and presented to the September Pension Board meeting following the financial year end.

2. Summary

- 2.1. The report aims to provide stakeholders with an opportunity to review the activity of, and changes within, the Pension Board over the previous year of operation, as well as forward planning for key themes and pieces of work for the coming year. The report will cover the following areas:
 - i. An outline of the Board structure and any changes to the constitution and membership during 16/17.
 - ii. General activity of the board including frequency, dates and content of meetings. A more detailed summary will cover key topics and regular items during the period.
 - iii. Forward plan for the upcoming year, 2017/18 which will highlight the key topics and challenges that the Board are expecting to cover in the next financial year.
 - iv. Details of the training sessions delivered to date and the forward plan for future sessions.

3. Recommendations

3.1 The Pensions Board is invited to comment on and note the content of this report.

Agenda Item No:



4. Background

- 4.1. Local Pension Boards were required to have been established by all LGPS Funds by 1April 2015, and to support the establishment of these Boards the Scheme Advisory Board (SAB) developed guidance on their operation.
- 4.2. The SAB guidance offers best practice examples of the reporting it would expect to be provided by Local Pension Boards, including recommending information which would form the basis of an Annual Report on the activity of the Board¹. This report has been prepared in line with that guidance.

5. Activity Report

5.1. In accordance with SAB guidance, the Hertfordshire LGPS Pension Board was established with an equal number of employer and member representatives. Eight Pension Board Members were appointed in April 2015 alongside six substitute members. The table below shows the movement in membership from April 2016 to March 2017.

| Apr-16 | Mar-17 | |
|------------|------------|-------------|
| D Ashley | D Ashley | |
| D Graham | D Graham | Marahara |
| G Clay | G Clay | Members |
| P Neville | P Neville | |
| T Hone | T Hone | |
| J Hurley | J Hurley | Substitutes |
| J Anderton | J Anderton | |
| M Green | M Green | |

Employer Representatives

Member Representatives

| Apr-16 | Mar-17 | |
|------------|------------|-------------|
| D Devereux | D Devereux | |
| J Digby | J Digby | Mambara |
| K Harding | K Harding | Members |
| W Ogley | C Roberts | |
| A Bowen | A Bowen | Substitutes |
| C Roberts | ТВС | Substitutes |

5.2. D Ashley was elected Chair of the Board in September 2015 and at the end of his term was succeeded by J Digby who was elected Chair of the Board in September 2016. These transitions were carried out in accordance with the Pension Board Constitution, whereby the term of office for a Chairman is one

¹ <u>http://www.lgpsregs.org/index.php/guides/adv-board-guidance;</u> Section 8.6, Local Pension Board Guidance.

year and the position should alternate between Employer and Member representatives.

- 5.3. There will be a new appointment process for the positions of Chairman and Vice Chairman at the September 2017 meeting.
- 5.4. Board meetings are scheduled quarterly, and contain a mixture of specific themes and regular reports which are outlined in sections 5.5 and 5.6 below respectively. The full summary of topics covered at each meeting during 2016/17 is attached at Appendix A.
- 5.5. Key topics and priorities which have been discussed and reviewed by the board include:
 - 5.5.1. Asset Pooling: Following the announcement of national LGPS Pension Pooling by the government in summer 2015 the Pension Board has played a key role in overseeing and appraising the decision making processes adopted by the Pension Committee in respect of implementing this directive. The Pension Board has received updates and briefings on key papers presented to the Pension Committee on this topic, including scrutiny of key decisions including choice of pooling partner, the governance model of the pool and the form of the operational vehicle that should be adopted by the pool.
 - 5.5.2. Annual Report & Accounts: The Pension Board were presented with the 2015/16 Annual Report and Accounts (in September 2016) in order to review both the financial position of the Pension Fund, and any findings identified during the external audit of the fund.
 - 5.5.3. Training Plan: A training plan was initially produced in November 2015 and revised in September 2016 to incorporate and cover all areas of the CiPFA recommended syllabus for knowledge of Pension Board members. This training plan has been updated as at September 2017, and is outlined in Section 7 below.
- 5.6. There are a number of recurring reports which are prepared quarterly to support the Pension Board in monitoring ongoing performance:
 - 5.6.1. Risk & Governance Paper: Quarterly report which provides members of the board with detailed information regarding the governance and risk management of the pension fund. The report provides a breakdown of all employers and their current risk status in the fund based on the activity during the quarter. The report also provides a high level view of the overall risk strategy of the fund and the key performance elements that the fund have identified as being crucial to its success and stability.
 - 5.6.2. Local Pensions Partnership (LPP) Administration Report: The LPP are the outsourced provider of the Pension Fund's administration service, and provide a quarterly update on the performance of this service, as well as technical developments, updates and regulatory changes which

affect the LGPS. Pension Board have scrutinised the updates from LPP in order to highlight areas where performance has not met KPI's and challenged officers and LPP in order to put actions in place to remedy these. Pension Board also use these items to discuss future changes to the LGPS which have been identified, and the best way to implement and communicate these to members.

5.6.3. Funding & Investment Report: Pension Board receive a quarterly update and summary reports from Mercer (the investment consultant) and Hymans Robertson (the actuary) on the performance of the fund's investments, and the overall funding position respectively. These reports support the Pension Board with maintaining a high level view of the position of the fund, in order to monitor performance against objectives.

6. Forward Plan 2017/18

- 6.1. Key themes which are expected to be discussed at Pension Board meetings during 17/18 include:
 - 6.1.1. ACCESS Pooling this is a significant and ongoing project, with a target implementation date (for assets to begin transferring to the pooled operator) of April 2018, therefore it will continue to feature as a key item for discussion throughout 17/18. The major objectives and milestones anticipated within 17/18 include:
 - i. Inter-Authority Agreement approved by Full Council;
 - ii. pool governance arrangements established and embedded;
 - iii. procurement and appointment of operator and other third party suppliers (such as custodian/depository);
 - iv. asset sub-funds agreed within ACCESS group;
 - v. transition plans agreed by all (pool) members; and
 - vi. reporting and savings monitoring arrangements established.
 - 6.1.2. Implementation of revised Investment Strategy Hertfordshire produced and published its 2017 Investment Strategy Statement (ISS) on 31 March 2017 in line with Government requirements. The implementation of this revised strategy will take place over 2017/18 and future years, and the Pension Board will play a role in both supporting Pension Committee with the implementation of this, as well as monitoring the overall outcomes of the new strategy.
 - 6.1.3. Retendering of Pensions Administration Contract the pensions administration service is one of the fund's key contracts, and the current contract with LPP will expire on 31 March 2019, although there is the option to extend this for a maximum of two further years. Due to the size and critical nature of the contract, preparatory work would ordinarily commence on the recommissioning at least one year in advance, therefore the decision to extend (or not) will need to be made in Autumn/Winter 2017 to allow time for a procurement process to take place if required. Given the Pension Board's role in scrutinising and

monitoring the performance of external business partners, they will be consulted on the recommissioning of this contract, and/or the decision by Pension Committee to extend the existing contract.

6.2. LGPS Pension Board 17/18 Meeting Plan:

| Date | Agenda Item |
|------------------------|--|
| 3 July 2017 (occurred) | PART 1 |
| | Risk & Governance Report |
| | Appendix – Pensions Administration Internal Audit Report |
| | LPP Administration Report |
| | Constitutional Review |
| | ACCESS Update |
| | |
| | PART 2 |
| | Funding & Investment Report |
| 20 September 2017 | PART 1 |
| | Risk & Governance Report |
| | LPP Administration Report |
| | External Audit Annual Results Report (ARR) |
| | Response to ARR |
| | 16/17 Annual Report & Statement of Accounts |
| | Constitutional Review (cont.) |
| | ACCESS Update |
| | |
| | PART 2 |
| | Funding & Investment Report |
| 8 December 2017 | PART 1 |
| | Risk & Governance Report |
| | LPP Administration Report |
| | Review of Pensions Administration Contract |
| | Policy Review |
| | ACCESS Update |
| | |
| | PART 2 |
| | Funding & Investment Report |
| 20 March 2018 | PART 1 |
| | Risk & Governance Report |
| | LPP Administration Report |
| | ACCESS Update |
| | |
| | PART 2 |
| | Funding & Investment Report |

7. Training Plan

7.1. The training plan presented to the Pension Board in September 2016 has been designed to cover the 8 key modules recommended by CiPFA to meet the requirements of the Pensions Act 2004, and the Pensions Regulator Code of Practice 14. A number of the proposed training sessions have occurred within the rolling two year programme – as detailed below:

| Date | Session | Module(s) to be Covered | Facilitator |
|---------------------------------|--|--|---|
| 30 September 2016 (occurred) | Pension Board Meeting | (6) Investment Performance & RiskManagement(7) Financial Markets and ProductKnowledge | Mercers (Investment Consultant) |
| 6 December 2016 (occurred) | Pension Board Meeting | (8) Actuarial Methods, Standards & Practices | Hymans Robertson (Actuary) |
| 20 September 2017 | Pensions Board Meeting | (4) Pensions Accounting & Auditing Standards | HCC Officers |
| TBC November 2017 | Dedicated Session (with Pensions Committee) | (3) Pensions Administration(5) Pensions Service Procurement & Relationship Management | ТВС |
| TBC January 2018 | Dedicated Session (with Pensions Committee) | (1) Pensions Legislation(2) Pensions Governance | Provisional: Squire Patton Boggs (External Legal Consultant) |
| 20 March 2018 | Pensions Board Meeting | (n/a) The Pensions Regulator Code of Practice #14 | ТВС |

Appendix A: Topics Addressed at Pension Board meetings April 2016 – March 2017

2016/17

- June 2016
 - Asset Pooling Update
 - Triennial Valuation Update
 - Risk & Governance Report
 - Pensions Regulator & Scheme Advisory Board Benchmarking
 - LPFA Administration Report
 - Funding & Investment Report
- September 2016
 - Pension Fund Report & Accounts
 - o Audit Results Report
 - Member Training Plan Update
 - Access Update
 - o Risk & Governance Report
 - LPP Administration Report
 - o Funding & Investment Report
- December 2016
 - Asset Pooling Update
 - Annual Reports Scoping Update
 - o 2016 Valuation Initial Results
 - Risk & Governance Paper
 - Asset Pooling Update
 - LPP Administration Report
 - Funding & Investment Report
- March 2017
 - Annual Report on of the Pension Board
 - Review of the Operation of the Pension Board
 - o Risk & Governance Paper
 - LPP Performance Report
 - Funding & Investment Report

HERTFORDSHIRE COUNTY COUNCIL

PENSIONS BOARD

WEDNESDAY 20 SEPTEMBER 2017 AT 11:00AM

LGPS PENSION BOARD CONSTITUTION MEMBERSHIP APPOINTMENT REVIEW

Report of the Director of Resources

Author: Patrick Towey, Head of Specialist Accounting (Tel: 01992 555148)

1 Purpose of the Report

1.1 The purpose of this report is to provide an update on the review of the Pension Board Constitution and to address some of the questions raised by members of the Board at their most recent meeting in July 2017.

2 Background

- 2.1 Local Pension Boards were required to have been established by all Local Government Pension Scheme (LGPS) Administering Authorities by 1 April 2015, and to support the establishment of these Boards the Scheme Advisory Board (SAB) developed guidance on the operation of these boards for Administering Authorities.
- 2.2 The County Council established the LGPS Pension Board on 1 April 2015 in accordance with Section 5 of the Public Service Pensions Act 2013¹. In accordance with Sections 5(1) and (2) of the Act and Regulation 106 of the Local Government Pension Scheme Regulations 2013, the role of the Board is to:

Secure compliance with:

- The Local Government Pensions Scheme Regulations;
- Other legislation relating to the governance and administration of the LGPS; and
- The requirements imposed by the Pension Regulator in relation to the LGPS;

and to

- Ensure the effective and efficient governance and administration of the LGPS.
- 2.3 The Board has 8 full members, 4 representing employers and 4 representing fund members (active, deferred and retired) with 4 employer substitutes and 2

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¹ http://www.legislation.gov.uk/ukpga/2013/25/section/5

member substitute positions, both of which are currently vacant due to resignation of the member representatives.

- 2.4 Members of the Board hold their positions for a 4 year term, the term of office of the current board members (BMs) will end on the 31 March 2019. Members of the Pension Board, at their meeting held on 14 March 2017, asked officers, as part of the review of the Board's constitution, to look at the appointment process of board members in order to ensure that business continuity was maintained and importantly that knowledge and experience would not be lost when BMs retired.
- 2.5 Officers have reviewed the appointment process, and the proposal put forward in the report to the Board in July proposed a rotational membership of the Pension Board whereby the BMs are appointed for a four year term with half of them standing down every two years. Members of the Board were satisfied that this would address the concerns about business continuity and the preservation of knowledge and experience within the Board.
- 2.6 This report will address the following areas of the constitution that board members asked officers to consider as part of the review of the constitution:
 - Member rotation process;
 - Term of office for Board members;
 - Appointment of new Board members;
 - Appointment of substitute members as permanent members; and
 - Remuneration of Board members.
- 2.7 To implement any changes to the Board's constitution, amendments put forward by the Board will need to be considered and agreed by the Pensions Committee who will then recommend them to full Council for approval.

3 Member representative appointment proposals and rotation.

- 3.1 The transition from the current arrangement to a new system that establishes membership rotation is complex but once established will be straight forward and workable. As referred to in 2.3, there are two categories of BM, Employer BMs (EBMS) and Member BMs (MBMs) and at all times the numbers in each category are (and must be) equal. The Hertfordshire LGPS Pension Board has 4 EBMs and 4 MBMs.
- 3.2 In order for rotation to work it is suggested that the appointment process is changed to a situation where, from the appointment of new BMs from 1 April 2019, half the BMs in each category have terms expiring on 31 March 2021 and the other half terms expiring on 31 March 2023. Any BM appointed from 1 April 2021 or 1 April 2023 would be appointed for a full 4 year term. This would result in the desired rotation of membership.
- 3.3 This process would ensure that, from April 2021, the rotation is in operation. Subject to 3.4 below, a suggested procedure for rotation of BMs (to be applied

separately in the two categories of EBMs and MBMs) is that existing BMs who will have served a four year term by 2019, and who are re-appointed following a selection process, will be appointed for a two year term expiring on 31 March 2021. Any new BM would be appointed for a full four year term.

3.4 If the procedure at 3.3 above (applied separately in each category of BM) fails to produce the same number of BMs to be appointed for a two year term as are to be appointed for a four year term, then lots will be drawn to determine which BMs are to serve for four years and which for two years.

4 Term of office for Board members.

- 4.1 The Constitution, appendix A, sets out in 4.7.3 that the term of office for Board members will normally be four years subject to review after the first year of operation. The constitution as it is written does not prohibit re-appointment after four years as this is beneficial in retaining experience on the board.
- 4.2 After officer review it's proposed that the term of office is four years with a suggested maximum of two terms (a total of eight years). Rotation of Board membership will also help address the issue of all Board members standing down at the same time.
- 4.3 In the event of a BM resigning or otherwise ceasing to be a BM during their term (a casual vacancy) than any new BM appointed will be appointed for the remainder of the previous member's term.

5 Appointment of new members and substitute members

- 5.1 The Constitution 4.7.1 to 4.7.2 sets out the appointment process for member representatives. The Board has expressed, as part of the review of the constitution, an interest in representation on the appointment panel.
- 5.2 At the end of the Board's four year term on 31 March 2019 all board members will need to stand down and seek reappointment. In the case of employer representatives, they will need to be re-nominated by their employer bodies and member representatives will be selected by an application process. For member representatives the application and appointment process will be determined by the County Council.
- 5.3 Regarding the future appointment of substitute members to permanent member positions it is proposed that they too will go through the application process set out in the constitution. The rationale behind this proposal is that automatic elevation of substitute members to permanent board members will give the perception of a 'closed shop' and this should be avoided and that those members, although experienced, should go through the same appointment process.
- 5.4 The application process, as set out in 4.7.1, is flexible enough for the appointment of new members. Officers will review the board member role and responsibilities in conjunction with the Chairman and Vice-Chairman and subject

to any amendments will start the process for inviting applications to fill the two vacant member substitute roles.

6 Expenses and allowances

6.1 Officers have reviewed the payment of allowances and expenses to board members and agree that they should be paid in accordance with the County Council scheme for member allowances as at present.

7 Recommendations

7.1 The Pensions Board is invited to comment on the report.

PUBLIC SERVICE PENSIONS ACT 2013 CONSTITUTION OF THE HERTFORDSHIRE LOCAL PENSION BOARD

1. NAME

1.1 The name of the Board is The Hertfordshire Local Pension Board and is established by Hertfordshire County Council in accordance with Section 5 of the Public Service Pensions Act 2013.

2 TERMINOLOGY

In this Constitution the following expressions have the meanings given below:

| "the Act" | means the Public Service Pensions Act 2013; | |
|---|--|--|
| "the Board" | means the Hertfordshire Local Pension Board established under Section 5 of the Act; | |
| "HCC" | means Hertfordshire County Council, the administering authority for the LGPS in Hertfordshire; | |
| "LGPS" | means the Local Government Pension Scheme; | |
| "Member" | means a member of the LGPS and includes an active member, a deferred member and a pensioner member as defined in the Regulations; | |
| "Employer representative" means a member of the Board who has been appointed for the purpose of representing LGPS employers; | | |
| "Member representative" means a member of the Board who has been appointed for the purpose of representing members of the LGPS; | | |
| "the Regulations | means the Local Government Pension Scheme Regulations 2013 as amended by the Local Government Pension Scheme (Amendment) (Governance) Regulations 2015; | |

3. ROLE AND FUNCTIONS OF THE BOARD

- 3.1 In accordance with Sections 5(1) and (2) of the Act and the Regulations the role of the Board is:
 - (1) To assist the County Council:
 - (a) to secure compliance with the Regulations and any other legislation relating to the governance and administration of the LGPS;
 - (b) to secure compliance with any requirements imposed in relation to the LGPS by the Pensions Regulator;
 - (c) to ensure the effective and efficient governance of the LGPS;
 - (d) in all aspects of governance and administration of the LGPS, including funding and investments and the doing of any work requested by the County Council, but not to replace or duplicate the role of the County Council or to make decisions which are the responsibility of the County Council.
 - (2) To do anything which is calculated to facilitate, or is conducive or incidental to, the discharge of any of its functions as set out above.

4. MEMBERSHIP AND TERMS OF OFFICE

- 4.1 The Board will be made up of: 4 employer representatives 4 member representatives
- 4.2 An employer representative must have the capacity to represent LGPS employers.
- 4.3 A member representative must have the capacity to represent members.
- 4.4 No officer or elected member of an administering authority who is responsible for the discharge of any function under the Regulations (apart from any function relating to local pension boards or the Local Government Pension Scheme Advisory Board) may be a member of the Board.
- 4.5 No elected Member of the County Council may be appointed to membership of the Board otherwise than as an employer representative or a member representative.

4.6 Appointment of Employer Representatives

- 4.6.1 The employer representatives will be appointed by the County Council following nomination from the following categories of employer:
 - Schools and Academies

- Hertfordshire County Council
- District/Borough Councils and Police
- Other bodies
- 4.6.2 In the event that there are more nominations than there are places available on the Board, the County Council shall determine the nominee(s) to be appointed.
- 4.6.3 An employer representative shall be an elected member or senior employee of an LGPS employer or have experience of representing an LGPS employer in a similar capacity.

4.7 Appointment of Member Representatives

- 4.7.1 Applications will be invited from those eligible to be appointed as member representatives, either personally or by open invitation on the County Council's website.
- 4.7.2 Applications will be considered by the County Council and the person(s) to be appointed will be determined by the County Council.
- 4.7.3 The term of office for Board members will normally be 4 years but will be reviewed after the first year of operation.
- 4.7.4 A member of the Board shall cease to hold office if:
 - he/she is an employer representative and the employer that he/she represents or was nominated by ceases to be an LGPS employer;
 he/she registered
 - (2) he/she resigns;
 - (3) he/she becomes a member of the County Council's Pension Committee or otherwise becomes responsible for the discharge of any function of the County Council under the Regulations (apart from any function relating to local pension boards or the Local Government Pension Scheme Advisory Board);
 - (4) he/she dies or becomes incapable of acting;
 - (5) he/she has been appointed following nomination and the body which nominated him/her withdraws or revokes the nomination and nominates a replacement member of the Board;
 - (6) he/she is removed by the County Council as a result of a persistent failure to attend meetings of the Board or to attend or participate in training arranged for members of the Board.

5. VOTING

- 5.1 Members of the Board who are either employer representatives or member representatives shall be voting members and each member shall have 1 vote.
- 5.2 Other members of the Board (if any) shall be non-voting members.

5.3 In the event of an equality of votes, the Chairman or, in the absence of the Chairman, the person presiding at the meeting, will have a second or casting vote.

6. CHAIRMAN

- 6.1 The Board will have a Chairman to be elected by the Board and the Chairman shall, subject to 6.3 below, be either an employer representative or a member representative.
- 6.2 The term of office of the Chairman shall be 1 year unless the Chairman resigns or is replaced by the Board.
- 6.3 The office of Chairman shall rotate between the employer representatives and the member representatives so that where the Chairman is an employer representative the next following Chairman shall be a member representative and vice-versa.
- 6.4 The Board shall elect a Vice-Chairman who shall, subject to 6.5 below, be either an employer representative or a member representative.
- 6.5 Where the Chairman is an employer representative the Vice-Chairman shall be a member representative and vice-versa.

7. STANDARDS AND CONFLICTS OF INTERESTS

- 7.1 Members of the Board shall comply with the County Council's Code of Conduct for Members ("the Code"). Members of the Board who are not Councillors or officers of the County Council shall comply with any code of conduct applicable to their professional body and/or the organisation they represent ("the applicable code of conduct"), but if there is no applicable code of conduct or if the applicable code of conduct conflicts with the Code, then such members of the Board shall comply with the Code.
- 7.2 Members of the Board who are not elected Members of the County Council shall register their Disclosable Pecuniary Interests with the County Council's Monitoring Officer in accordance with the Code, the Localism Act 2011 and Regulations made under the Localism Act 2011 as if they were elected members of the County Council.

8. KNOWLEDGE AND UNDERSTANDING

8.1 The Board shall establish and maintain a Knowledge and Understanding Policy and Framework to address the knowledge and understanding requirements that apply to Board members under the Act and the Regulations.

- 8.2 Board members shall attend and participate in training arranged in order to meet and maintain the requirements set out in the Board's Knowledge and Understanding Policy and Framework.
- 8.3 Board members shall participate in such personal training needs analysis or other processes that are put in place in order to ensure that they maintain the required level of knowledge to carry out their role on the Board.

9. MEETINGS AND PROCEEDINGS OF THE BOARD

- 9.1 The Board shall hold at least 4 meetings each year. The Chairman of the Board, in consultation with the Board membership, may call additional meetings.
- 9.2 In the absence of the Chairman at a meeting of the Board, the Vice Chairman shall preside at the meeting. In the event that both the Chairman and Vice Chairman are absent then the Board will appoint another member of the Board who is either an employer representative or a member representative to preside at the meeting.
- 9.3 The quorum for a meeting of the Board shall be 50% of the total membership of the Board and must include an equal number of employer representatives and member representatives. No business shall be transacted if there is no quorum.
- 9.4 Substitute members will be permitted with the agreement of the Chairman, which may include that the meeting would be unlikely to be quorate unless substitution was permitted.
- 9.5 Where substitution is permitted the substitute member must be a formally appointed substitute employee member or formally nominated employer member of the Board 9.6. The Board shall keep minutes of the proceedings at meetings of the Board.
- 9.7 The agenda and reports for, and the minutes of, meetings of the Board shall be published on the County Council's website subject to the exclusion of any material, the disclosure of which would be likely to involve the disclosure of confidential or exempt information within the meaning of Part VA of and Schedule 12A to the Local Government Act 1972.
- 9.8 Board meetings shall be held in public subject to the right of the Board to exclude the public during particular items of business if, were they to be present, it is likely that there would be disclosure to them of confidential or exempt information within the meaning of Part VA of and Schedule 12A to the Local Government Act 1972.
- 9.9 Subject to the provisions of the Act and the Regulations, and except where alternative or conflicting provision is lawfully made by this Constitution, meetings of the Board shall be in accordance with the County Council's

Standing Orders for Regulatory and Other Committees as set out in Annex 11 of the Council's Constitution.

9.10 The operation of the Board shall be reviewed after the first year of operation.

10. INFORMATION

- 10.1 In accordance with Section 6 of the Act, the County Council shall publish information about the Board to include:
 - a) The names of Board members;
 - b) The representation of employers and members on the Board;
 - c) The responsibilities of the Board.

11. EXPENSES AND ALLOWANCES

11.1 Members of the Board will be paid reasonable travel expenses and subsistence allowances in accordance with the County Council's Scheme for Member Allowances for the period in question.

LOCAL PENSIONS PARTNERSHIP LOCAL GOVERNMENT PENSION FUND ADMINISTRATION REPORT

Author: Taryn Mutter – Head of Client Delivery (LPP)

Purpose of the report

Agenda item No:



This report is provided by the Local Pensions Partnership (LPP) giving a quarterly update on the delivery of the pensions fund administration services in the following sections.

Section 1: Statistics and key performance indicators

Section 2: A progress report on projects and key activities

Section 3: An update on LGPS regulatory changes, including the latest news on the potential scheme changes

Recommendations

That the Board notes the contents of this report.

SECTION 1 STATISTICS AND KEY PERFORMANCE INDICATOR

1.1 Pensions Fund Statistics

Scheme Membership: The following graph provides an analysis of total membership to the Scheme which shows active membership has remained steady and decreased by 2, pensioners have increased by 309 and deferred members have increased by 377 during Quarter 1 2017/18.



Scheme Employers: The total number of active scheme employers in the Pension Fund has increased by 1 during the last quarter. There are currently 266 active employers and a further 153 employers with deferred and pensioner liabilities.

1.2 Performance Indicators

Performance of the Pension Fund is measured in the following key areas:

- The LPP Pensions Administration Services is measured against key performance indicators that measure compliance, efficiency and effectiveness of the service. See Section 1.3.
- Scheme Employers performance is measured against requirements set out in the Administration Strategy. See Section 1.4; and
- The Pension Fund is measured against statutory requirements and the effectiveness of its management and governance of the Fund. Separate quarterly reports providing commentary on key governance and risk management issues are provided to the Pensions Committee summarising performance in the Risk and Performance Report with a detailed report provided to the Pension Board in the Governance and Risk Management Report

1.3 Performance for the LPP Pensions Administration Service

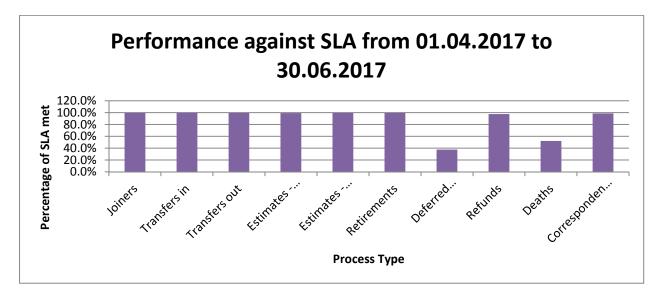
Service Level Agreement and Volumes: The following graphs provide a quarterly review of key areas and performance achieved. Performance overall during the period was over 87%. Excluding the processing of Deferred Benefits cases which is impacted by the increased volumes of cases discussed in section 1.1, the on-time processing is in excess of 97%.

The table below shows processing activity on deferred benefits over the past year and forecasts the year ahead. New cases added do not fall evenly therefore the profile of last year's cases received has been repeated. We have also worked on the basis that 600 cases per month will be cleared from July.

The table shows that there is likely to be a spike in deferred benefits arising from year end processes. This is caused by employers not submitting leaver data throughout the year.

| | | | | | Actua | l figures fro | om previou | ıs year | | | | |
|-----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|--------------|---------------|---------------|---------------|
| | 30-Jun- 16 | 31-Jul- 16 | 31-Aug- 16 | 30-Sep- 16 | 31-Oct- 16 | 30-Nov- 16 | 31-Dec- 17 | 31-Jan- 18 | 31 Feb 18 | 31-Mar- 18 | 30-Apr- 18 | 31-May- 18 |
| B/F | 2360 | 2471 | 1774 | 1427 | 1814 | 1507 | 1725 | 1385 | 1495 | 1159 | 926 | 1416 |
| Added | 765 | 352 | 505 | 1151 | 115 | 780 | 66 | 662 | 304 | 193 | 728 | 88 |
| Cleared | 654 | 1049 | 852 | 764 | 422 | 562 | 406 | 522 | 640 | 426 | 238 | 387 |
| C/F | 2471 | 1774 | 1427 | 1814 | 1507 | 1725 | 1385 | 1495 | 1159 | 926 | 1416 | 1117 |
| Outside of SLA* | | | | | | | | | | | | 409 |
| | | | | Α | ctual & pro | ojected figu | ures for the | e year ahea | ad | | | |
| | 30-Jun- 17 | 31-Jul- 17 | 31-Aug- 17 | 30-Sep- 17 | 31-Oct- 17 | 30-Nov- 17 | 31-Dec- 17 | 31-Jan- 18 | 31 Feb 18 | 31-Mar- 18 | 30-Apr- 18 | 31-May- 18 |
| B/F | 1117 | 1617 | 1647 | 1994 | 2545 | 2060 | 2240 | 1706 | 1768 | 1472 | 1065 | 1193 |
| Added | 857 | 631 | 965 | 1151 | 115 | 780 | 66 | 662 | 304 | 193 | 728 | 88 |
| Cleared | 357 | 601 | 618 | 600 | 600 | 600 | 600 | 600 | 600 | 600 | 600 | 1281 |
| C/F | 1617 | 1647 | 1994 | 2545 | 2060 | 2240 | 1706 | 1768 | 1472 | 1065 | 1193 | 0 |
| Outside of SLA* | 909 | 939 | 864 | 1415 | 930 | 1110 | 576 | 638 | 342 | -65 | 63 | 0 |

* This line shows the amount of cases carried forward that are likely to fall outside of the service level agreement (SLA) before being cleared. It is assumed that cases outside of SLA will be cleared in date order.



There has been an impact on the service level agreement (SLA) for Death Cases. This is due to all on hold cases being progressed for review to chase outstanding responses to allow cases to be completed. This has resulted in the SLA reducing to approximately 50%, however, LPP have increased the resource working on this process to include experienced administrators within our Preston office to address this backlog as quickly as possible.

The overall level of cases completed in the previous four quarters is shown in the following table. The variation across the quarters reflects normal annual volume fluctuations across all case types except for deferred, joiners and refunds where additional cases have been identified through year end processing discussed in section 1.1.

| | 01.07.2016 | 01.10.2016 | 01.01.2017 | 01.04.2017 |
|----------------------------------|------------|------------|------------|------------|
| Key Processes Completed | to | to | to | to |
| | 30.09.2016 | 31.12.2016 | 31.03.2017 | 30.06.2017 |
| Joiners | 581 | 743 | 646 | 859 |
| Transfers in | 513 | 425 | 439 | 287 |
| Transfers out | 175 | 238 | 396 | 258 |
| Estimates - member | 527 | 569 | 701 | 787 |
| Estimates - employer | 99 | 157 | 155 | 200 |
| Retirements | 991 | 966 | 869 | 927 |
| Deferred benefits* | 2,665 | 1390 | 1,588 | 982 |
| Refunds | 325 | 402 | 436 | 500 |
| Deaths | 222 | 206 | 288 | 167 |
| Correspondence | 1,729 | 1,038 | 821 | 940 |
| Total Key Processes Completed | 7,827 | 6,134 | 6,222 | 5,907 |

*LPP are working with Hertfordshire County Council officers to identify employers that have submitted late leaver information following the 2016/17 year-end.

Annual Benefit Statement Exercise 2017

LPP dispatched all deferred and active annual benefit statements before the deadline of 31 August 2017. However, when calculating the death grant for the 32,474 deferred members an error occurred on 8,766 statements whereby death grants were underrated by approximately 40%. All affected members have been sent a revised statement including an apology and explanation regarding the error.

LPP Pensions Administration Service Complaints: The quality and effectiveness of the service is, in part, measured against the number of complaints received about the pension administration service. The following chart provides a summary of the status of complaints and those that are now being reviewed under the Internal Dispute Resolution Procedure (IDRP).

In the quarter 5,907 cases were completed and only 3 new complaints were received against LPP's service.

| | Jul - | - Sep | ot 201 | 6 | Oct | – De | c 201 | 6 | Ja | n – I | Mar 2 | 016 | A | or – J | Jun 2 | 017 | |
|--|-------------------------|-------|-----------------------|---------------------------|-------------------------|------|-----------------------|---------------------------|-------------------------|-------|-----------------------|---------------------------|-------------------------|--------|-----------------------|---------------------------|--------------------|
| Complaints and Internal Dispute Resolution Procedures | BBF Previous Quarter | New | Completed - Upheld | Completed - Not Upheld | BBF Previous Quarter | New | Completed - Upheld | Completed - Not Upheld | BBF Previous Ouarter | New | Completed - Upheld | Completed - Not Upheld | BBF Previous Ouarter | New | Completed - Upheld | Completed - Not Upheld | Carried forward |
| LPP Service Complaints | 2 | 2 | 1 | 3 | 0 | 2 | 2 | 2 | 0 | 2 | 1 | 3 | 0 | 3 | 2 | 1 | 0 |
| Administering Authority Complaints | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| Administering Authority IDRPs | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 0 |
| Total | 2 | 3 | 1 | 3 | 1 | 2 | 4 | 2 | 1 | 4 | 1 | 3 | 1 | 4 | 3 | 3 | 0 |

LPP Service Complaints:

- A complaint was received from a member who is unable to transfer funds out of the pension scheme. This is because the member is within one year of retirement and the regulations do not allow this. The complaint is regarding LPP not keeping the member fully informed of the facts and relevant details in previous requests for cash equivalent transfer values. LPP responded to the member outlining the regulations and that previous quotations provided were guaranteed for three months and that LPP cannot offer any financial advice. The member was also informed of their right to appeal, and they have done so under IDRP.
- A complaint was received regarding the delays in processing a widow's pension. Following on from a telephone call the member's case was prioritised and a letter of apology providing all information was sent and payment of the short-term and long-term pension set-up.
- A complaint was received from a member wishing to commute their pension to a single lump sum payment and he was initially told that he was ineligible to do this. The member queried this information and we subsequently advised him that he may yet be able to do so as long as his total pension benefits from any source (excluding his state

pension) are valued at less than £30,000. We apologised for this error and enclosed a discharge form with our letter.

Administering Authority Complaints:

A complaint was received regarding a Third Tier III Health Pension ceasing. The regulations state the Third Tier III Health Pension should cease after three years unless it has been uplifted to the Second Tier following a referral request from the member. LPP previously awaited instruction from employers to cease Third Tier III Health Pensions, which has resulted in over payments, so the process has been amended in conjunction with Hertfordshire County Council HR to cease all Third Tier III Health Pensions after three years and inform the employer. Hertfordshire County Council are reviewing leaver information to ensure that the member was aware that this pension would only be payable for a maximum of three years. An article will be included in the employer newsletter to ensure that employers are aware of this change. Hertfordshire County Council did not uphold the complaint and the member has been informed.

Administering Authority IDRPs:

- A stage 1 appeal has been received (outlined above), following a complaint case regarding transferring benefits out of the scheme within one year of retirement. Hertfordshire County Council has not upheld the appeal and the member has requested forms to appeal under stage 2.
- A stage 1 appeal has been received regarding the change in the late retirement factors introduced by Department for Communities and Local Government. LPP are assisting Hertfordshire County Council in their response.

1.4 Scheme Employer Performance Indicators

The Administration Strategy sets out the quality and performance standards expected of the Pension Fund and its scheme employers. The Strategy also sets out the potential sanctions that will apply in the event of failure to comply.

Penalties for Late Payment of Contributions: There were 11 instances of late payments being made by employers during the period April 2017 to June 2017 out of approximately 1000 payments due, and details are provided in the attached table at Appendix A. A summary of payment performance over the last 6 months is also included showing the total instances of late payments, together with cumulative totals for days late and amount payable for all relevant employers.

The team continues to take a proactive approach to monitoring late payers and officers at Hertfordshire County Council are provided with a monthly report of late payers so that penalties may be applied where applicable.

SECTION 2 PROJECTS AND KEY ACTIVITIES

1 Employer Covenant

The LPP and Hertfordshire County Council Pension Team meet on a monthly basis to monitor the progress of Scheme Employer admissions and terminations. This includes a risk review of Scheme Employers and imminent changes that may affect their funding position or ongoing admission to the Pension Fund. Risk monitoring for Scheme Employers is in place via risk scoring, and seeks to provide a mechanism for early identification of issues. An update is provided to the Pensions Committee as part of the quarterly Risk and Governance Report.

The annual employer surveys were recently reviewed and have been made more thorough to ensure that they will highlight all risks that the fund need to be made aware of.

| Employer Type | Amount Sent | Date Sent | Date Due | Rec. by Due Date | Rec. Post Due Date | O/S | Chase Dates |
|----------------------|----------------|--|----------|------------------------|-----------------------|-----|------------------------|
| Admitted Bodies | 72 | 30/05/17, 02/06/17 & 05/06/17 | 16/06/17 | 25 | 8 | 39 | 11/08/17 & 14/08/17 |
| Resolution Bodies | 36 | 06/06/17 | 20/06/17 | 21 | 9 | 6 | 14/08/17 |
| Academies | 104 | 31/05/17 & 01/06/17 | 14/07/17 | 50 | 17 | 37 | 14/08/17 |
| Scheduled Bodies | 17 | 10/07/17 | 24/07/17 | 4 | 5 | 8 | 14/08/17 |
| Totals | 229 | | | 100 | 39 | 90 | |

Response to the employer surveys is shown in the table below:

In total, 229 employers were sent surveys. Chasers were sent to all 129 employers that did not respond by the due date and this resulted in a further 39 surveys being returned; there are currently 90 surveys that remain outstanding. The school holidays will have impacted the response time for academies. Further chasers will be sent before the end of September.

2 GMP Reconciliation

From April 2016, contracting out status for all UK defined Benefit schemes will end. From January 2019, HMRC will no longer provide relevant information to Schemes and statements will be issued to individuals based on the final position recorded at the end of 2018. Before this happens all schemes will need to reconcile their GMP data against that held by HMRC to ensure that correct liabilities are recorded and to avoid pensions being over/under paid or being faced with the burden of paying a GMP for members who are no longer in their Scheme.

The second phase of the reconciliation, which focused on the results of the analysis of Hertfordshire County Council's Deferred Benefit and Pensioner members, has now been completed. The key results of this phase are as follows:

Payroll Revisions

- All 1,145 pensioner records identified through the analysis as having a discrepancy in the GMP held on Altair and HMRC's data have now been reviewed.
- This was the number of pensioner records identified in the analysis as having matching contracting-out dates but a discrepancy in the GMP amount on Altair that was greater than the £2 per week tolerance set during the initiation of the project.
- Of the records that we have reviewed, 482 have required a revision to a pension benefit currently in payment.
- 480 of these revisions have already been passed to payroll for implementation between the August 2016 and August 2017 payroll runs resulting in an overall reduction to the pensions payroll of £43,779 per annum.
- The total overpayment calculated amounts to £394,499.

There are two outstanding revisions that we require confirmation from Hertfordshire County Council as to how they wish to proceed. Both of these cases are similar in that the issue with their pension predates the available payroll information so we cannot be sure on the total amount of pension that the members have been paid since retirement.

Overpayments of Pension

Before this phase of the GMP reconciliation commenced, Hertfordshire County Council agreed that any overpayments calculated as a result of this project would be written off. This follows the precedent that Hertfordshire County Council has set in all the GMP projects that we have completed on behalf of the Council since 2011. One of which was following a ruling on a similar GMP exercise for Police Pension Scheme whereby HMRC admitted liability for not maintaining records correctly and advised to not recover any overpayments. There is no guidance from Government declaring these amounts as unrecoverable for this particular exercise, however, this is the course of action that we are seeing repeated by numerous Local Authorities that we are in contact with.

Dependant records

We have completed a manual reconciliation of the 1,804 dependant records that HMRC believe hold a liability within the Hertfordshire County Council pension fund. The results of this analysis are as follows:

- 635 records were traced and have matching GMP figures
- 798 records were traced but have mismatching GMP figures
- 84 records were matched but the dependant has now passed away
- 80 records were matched but are held as no liability on Altair
- 12 records we believe have an error with the information that HMRC has provided
- 195 records on HMRC's data cannot be traced to a record on Altair

The resulting work that is required to resolve the issues identified throughout the dependants' reconciliation will form part of the next phase of the GMP reconciliation project.

Altair Records Updates

We have updated approximately 1,955 records that were under the State Pension Age with the GMP figures provided by HMRC.

Queries to HMRC

We have uploaded a total of 29,370 queries to HMRC via the Shared Workspace. We have reviewed the responses to the 2,953 "Orphan Record" queries that we have received back from HMRC, however, the majority of these responses will be reviewed during the next phase of the GMP reconciliation project.

Orphan Records

The review of HMRC's response to our Orphan Records queries found that there were 1,760 records that we still are unable to match to an LGPS member with Hertfordshire County Council.

In order to try to resolve as many of these as possible, Hertfordshire County Council agreed that a list of these outstanding records could be run against the Council's Payroll/HR system to see if any of these individuals appears as council employee's that were members of a different pension scheme. This list is currently with HR Manager, Traded and Support Service, Systems at Hertfordshire County Council.

The results from this match across Hertfordshire County Council's Payroll/HR system will be processed during the next phase of the reconciliation project.

The table below shows the GMP project activity and its current status:

| Activity | Start Date | End Date | Actual % Complete | Forecast % Complete |
|---|------------|------------|----------------------|------------------------|
| HCC GMP Reconciliation - Second Stage | 02/11/2015 | 18/05/2017 | 99 % | 100 % |
| Initiation | | | | |
| Internal Document sign off | 02/11/2015 | 03/12/2015 | 100 % | 100 % |
| External Document sign off | 04/12/2015 | 11/01/2016 | 100 % | 100 % |
| Initial project set | | | | |
| Resourcing | 22/01/2016 | 24/02/2016 | 100 % | 100 % |
| Agree revision letters | 22/01/2016 | 27/01/2016 | 100 % | 100 % |
| Staff training | 24/02/2016 | 01/03/2016 | 100 % | 100 % |
| Phase 1 Work - Record revisions and Multiple Records | | | | |
| Work Stream 1 - DB GMPs bulk uploaded to Altair | 03/03/2016 | 07/03/2016 | 100 % | 100 % |
| Work Stream 1 - Manual update bulk upload rejections | 07/03/2016 | 14/03/2016 | 100 % | 100 % |
| Work Stream 1 - Review records where Altair and HMRC GMP figures differ | 16/03/2016 | 25/03/2016 | 100 % | 100 % |
| Work Stream 2 - Pensioners under SPA GMP to update on Altair | 29/03/2016 | 11/04/2016 | 100 % | 100 % |
| Work Stream 2 - Review records where Altair and HMRC GMP figures differ | 14/04/2016 | 18/04/2016 | 100 % | 100 % |
| Work Stream 3 - Pensioners over SPA benefit revisions | 19/04/2016 | 02/08/2016 | 100 % | 100 % |
| Work Stream 3 - Review records where Altair and HMRC GMP figures differ | 18/08/2016 | 27/01/2017 | 99 % | 100 % |
| Work Stream 4 - Manual Reconciliation of Dependants Pensions* | 22/02/2017 | 21/03/2017 | 100 % | 100 % |
| Work Stream 4 - Dependant Pensions "Was in Scheme" queries investigation* | 27/03/2017 | 14/04/2017 | 100 % | 100 % |
| Work Stream 5 - Manual Reconciliation of "Multiple Records" | 29/03/2016 | 11/11/2016 | 100 % | 100 % |
| Phase 2 Work - Creation and Upload of Query Lists | | | | |
| Work Stream 6 - Revalution rate Queries | 03/03/2016 | 04/03/2016 | 100 % | 100 % |
| Work Stream 7 - Surname Queries | 03/03/2016 | 06/05/2016 | 100 % | 100 % |
| Work Stream 8 - "Was in Scheme" Queries | 03/03/2016 | 04/03/2016 | 100 % | 100 % |
| Work Stream 9 - Request for Spouses details from HMRC | 03/03/2016 | 04/03/2016 | 100 % | 100 % |
| Work Stream 10 - "Not in Scheme" queries upload | 10/10/2016 | 11/10/2016 | 100 % | 100 % |
| Work Stream 11 - GMP Amount queries upload | 23/03/2016 | 24/03/2016 | 100 % | 100 % |
| Work Stream 12 - Contracted-out Dates queries upload | 27/04/2017 | 28/04/2017 | 100 % | 100 % |
| Phase 3 Work - Manual Investigation of Queries | | | | |
| Work Stream 13 - Bulk extract and manual investigation of "Not in Scheme" queries | 03/03/2016 | 07/10/2016 | 100 % | 100 % |
| Work Stream 13 - Review "Orphan Records" information received from HMRC | 07/03/2016 | 18/05/2017 | 100 % | 100 % |
| Work Stream 14 - Manual investigation of GMP amount queries | 03/03/2016 | 23/03/2016 | 100 % | 100 % |
| Work Stream 15 - Manual investigation of Contracted-out Dates queries | 03/03/2016 | 26/04/2017 | 100 % | 100 % |
| * Original Project Plan activity was as follows: | | | | |
| Work Stream 4 - Revisions to Dependant pensions with no GMP currently on Altair | | | | |
| Work Stream 4 - Review records where Altair and HMRC GMP figures differ | | | | |

SECTION 3 LGPS REGULATIONS AND SCHEME CHANGES

1 Recent court ruling

Following the court ruling in Northern Ireland relating to the pension scheme not having the discretion to provide a dependants benefit if a nomination form was not held, whilst we do not believe this will have any significant effect on the LGPS scheme (with only deferred members who left and died between 1 April 2008 and 31 March 2014 not provided for with current regulations).

The Department for Communities and Local Government (DCLG) have now circulated a letter to all funds making clear that it is for LGPS funds in England and Wales to determine their approach in respect of claims arising from the Brewster case. The letter states that it would, in DCLG's view, be 'reasonable' for funds to rely on the judgment as well as section 3 of the Human Rights Act 1998 to *not* require that a survivor partner must have been nominated to have been eligible for an LGPS survivor's pensions in the circumstances set out below.

The LGPS in England and Wales previously included a similar requirement, meaning that:

- where a member had active membership in the 2008 Scheme,
- that member died on or after 1 April 2008 and prior to 1 April 2014,
- at the time of their death, the member was in a relationship where their partner would have met the definition of a 'nominated cohabiting partner' under regulation 25 of the LGPS (Benefits, Membership and Contributions) Regulations 2007), but no nomination had been made, no survivor's pension would have been payable to that partner.

The LPP is working to identify dependants of such members who may benefit. We are also waiting for further guidance from LGA for a national approach to make such payments, as it appears that we will need to make payments under current regulations. DCLG have confirmed that they have no intention of amending the Benefit regulations 2007.

Additionally, recently the Supreme Court passed a ruling on a case (Walker) relating to equal payment of benefits for a same sex married partner. We understand that Government lawyers are considering the possible impacts on the survivor benefits offered by public sector service pension scheme including the LGPS, we await their advice.

2 Exit Payments

Exit Payment Cap and exit payment recovery

Following the update on exit payment reform provided in the last update, LPP have received confirmation that a fresh consultation on draft regulations governing the exit payment cap and exit payment recovery is due to take place in autumn. This would potentially mean an implementation for both reforms in the first half of 2018, subject to sufficient parliamentary time being found

3 Pensions Dashboard

Plans for the introduction of the Pension Dashboard were announced by Chancellor George Osborne in March 2016, however, this adhered to advice to follow the Dutch system for defined contributions pension schemes by the FCA in 2014. The recommendations do not yet confirm if defined benefit schemes, like LGPS, will be required to supply details which will enable individuals to trace all of their pension benefits, values and options on one single site.

The 2016 budget statements stated:

The government will ensure the industry designs, funds and launches a pensions dashboard by 2019. A pensions dashboard is a digital interface where an individual can view all their retirement savings in one place.

Many defined contribution pension scheme providers and systems providers (including Heywoods who supply the LPP pensions administration system) have been very active in collaborating on producing a system which can accommodate the level of detail required and agreeing the common data that would need to be collected.

4 Amendment regulations

LPP continue to await the expected amendment regulations to introduce Freedom and Choice approach to AVC's and amended fair deal, however, there is no expectation that this will occur any time shortly.

5 General Data Protection Regulations (GDPR)

On 25 May 2018 the EU's General Data Protection Regulation (GDPR) comes into force containing new standards for the protection of individual's personal data in the European Economic Area.

LPP are aware that GDPR is an area that is attracting increased attention across the LGPS and there are a number of crucial questions where there are different views, in particular: a) the implications of GDPR for LGPS funds, and

b) the work that needs to be undertaken to ensure administering authorities are fully compliant by the time GDPR comes into force.

At a national level, plans are also in place to help funds with their GDPR responsibilities:

- a number of funds have joined together to form a GDPR group. The group, in consultation with the communications working group, plan to produced sample documentation for use by LGPS funds, and
- the LGPC Secretariat will also be seeking a legal view on a number of specific questions that have been raised about GDPR in respect of the LGPS.

All information will be circulated to funds via the mailing list as and when this is available.

Employers not Meeting Statutory Payment Deadlines

| | J | an-17 | Feb |
|--|------|-------------|------|
| Scheme Employer | Days | £ | Days |
| Northgate Info Solutions (DBC) | | | 61 |
| Northgate Info Solutions UK | | | 61 |
| Hatfield Town Council | 4 | £8,350.80 | |
| St Albans District Council | 2 | £309,050.60 | |
| Sawbridgeworth Town Council | 2 | £3,835.50 | |
| Hets Association of Parish & Town Councils | 1 | £1,000.50 | |
| Ashwell Parish Council | 16 | £402.70 | 22 |
| Ringway Infrastucture Service | | | |
| Stanstead Abbotts PC | | | |
| C A Service in Three Rivers | | | |
| Dacorum Borough Council | | | |
| Edwards and Blakes Ltd | | | |
| Edwards and Blakes Ltd (HHS) | | | |
| Three Rivers District Council | | | |
| Watford Borough Council | | | |
| Edwards & Blake (Marlborough) | | | |
| Colney Heath Parish Council | | | |
| Thrive Homes Limited | | | |
| Hatfield Town Council | | | |

APPENDIX A

| -17 | Ма | ar-17 | Ар | r-17 | М | ay-17 | Jur | า-17 |
|-----------|------|------------|------|---------|------|-------------|------|------|
| £ | Days | £ | Days | £ | Days | £ | Days | £ |
| £4,092.78 | 1 | £3,596.21 | | | | | | |
| £475.15 | 1 | £475.15 | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| £402.70 | | | | | | | | |
| | 1 | £19,737.13 | | | | | | |
| | | | 3 | £283.22 | | | | |
| | | | | | 3 | £1,464.29 | | |
| | | | | | 4 | £369,494.66 | | |
| | | | | | 2 | £320.01 | | |
| | | | | | 2 | £308.94 | | |
| | | | | | 3 | £45,554.76 | | |
| | | | | | 3 | £38,773.82 | | |
| | | | | | 2 | £395.83 | | |
| | | | | | 4 | £1,058.25 | | |
| | | | | | 17 | £11,180.76 | | |
| | | | | | 10 | £7,865.42 | | |



LPP's New Operating Model for the Administration Business

George Graham – Managing Director Administration Business

May 2017

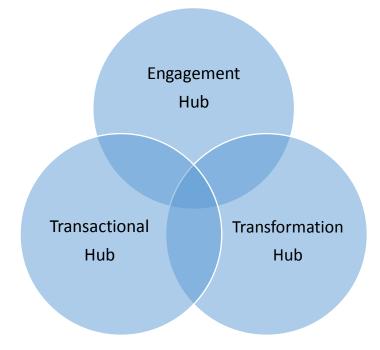
Agenda Pack 200 of 230

Introduction

The creation of LPP brings together three administration operations based in Hertford, London and Preston into a single business. This provides the opportunity to create a single business operating to common standards in order to improve the overall quality of the service delivered for clients and scheme members.

The Concept

The key concept within the operating model that we are moving towards is a series of three hubs each of which will deliver key aspects of the business. These are illustrated in the diagram below:



Dealing with each of these in turn:

- 1. The Engagement Hub will manage the process of communication with scheme members and employers including managing front end communication through a telephone contact centre and websites etc.
- 2. The Transactional Hub will handle the processing and maintenance of data, benefit calculations and payments.
- 3. The Transformation Hub will deal with designing improvement to the way in which we deliver our services, the development of new products and the take on of new business.

This is fundamentally different from having three operational centres that each carry out the full range of pension administration functions.

By bringing functions together across the business in this way and as far as practical concentrating activity in lower cost places we can achieve economies of scale.

We can achieve further improvements in productivity through adopting a number of further changes to the way in which we do things as part of this new operating model. All of these will form part of LPP's standard offering in future.

- By structuring our processing teams around the complexity of the transactions they deal with we can improve productivity by each team becoming expert in a specific range of transactions.
- By routing all scheme member calls through the contact centre we can handle calls in a more consistent and systematic way as well as improving back office productivity through the fact that staff will not be diverted from processing activity by phone calls.
- We can free up time for processing by promoting and encouraging use of the member (and employer) self-service facilities we already have and by working with our software suppliers to improve them.
- We can improve the quality of scheme data and reduce the year end peak by gathering data from employers and inputting it into the pension administration system on a monthly basis.
- We can assist schemes in promoting membership, promoting take up of self service and in helping members understand their benefits and also whether they might need to take action in relation to annual or life time allowances.
- Straight through processing of payroll and other payment transactions such as lump sums and transfers (where the payroll service is handled by LPP).
- Supporting annual "practitioner conferences" to engage employer HR and payroll staff with developments in pensions and particular schemes.
- Regular reviews of compliance with CoP 14 and data quality.

Some clients will already receive some of these as part of their current service. The difference is that they will become standard for all as part of three service packages which schemes can choose to participate in:

- 1. Core Administration
- 2. Pension Payroll and Other Scheme Payments
- 3. Member and Employer Engagement

Implementing the Changes

LPP's aim is to have this new operating model in place by April 2018, or shortly thereafter depending upon the delivery of a range of ICT changes, in particular relating to workflow technology. This will result in us relocating processing activity away from London to Preston, while maintaining the level of activity in Hertford at broadly the same level. A limited amount of processing activity will continue in London and this together with other London based activity will be relocated to a less expensive location in London. This will be a move over time, rather than at a fixed point, in order to manage the staffing consequences of change appropriately.

As further schemes are added to the LPP portfolio decisions will be taken as to where to locate the relevant activity in line with the requirements of the relevant scheme and in a way which allows economies of scale to be maximised.

Impact on Individual Schemes

The impact of these changes on individual scheme will differ depending on the commercial terms between each scheme and LPP's predecessor organisations. LPP's aim is, through a series of individual discussions from 1st April 2018 to:

- 1. Move all current schemes to a standard form of shared service agreement
- 2. Move all service arrangements to the new operating model and standard form of service.

3. Introduce a standard form of reporting back to individual schemes and for the managing of the relationship between LPP and individual schemes.

As we are looking to operate as a shared service we will be aiming to discuss with schemes a means of them influencing how the service develops over time.

Further Information

If you would like further information or to arrange a discussion on the potential implications of these changes for your scheme please contact:

Diane Lister, Head of Your Pension Service Phone: 01772 534827 or 07887 831270 Email: <u>diane.lister@localpensionspartnership.org.uk</u>

Taryn Mutter, Head of Client Delivery

Direct phone: 01992 555466

Email: taryn.mutter@localpensionspartnership.org.uk

James Wilday, Acting Head of Client Delivery

Phone: 020 7369 6016

Email: james.wilday@localpensionspartnership.org.uk

HERTFORDSHIRE COUNTY COUNCIL

LGPS PENSIONS BOARD

WEDNESDAY 20 SEPTEMBER 2017 AT 11:00AM

PENSION FUND ASSET POOLING – ACCESS UPDATE

Report of the Director of Resources

Author: Patrick Towey, Head of Specialist Accounting (Tel: 01992 555148)

1. Purpose of the Report

1.1 To provide the Pension Board with a review of the activities undertaken by the ACCESS group since the last update that was shared with this Board in July 2017.

2. Summary

- 2.1 The Inter Authority Agreement that establishes the Joint Governance Committee for the ACCESS asset pool has now been approved by all eleven constituent fund members of ACCESS. Following the approval of this agreement the ACCESS Joint Committee met formally for the first time on 31 July 2017 in the Council Chambers of Camden Council. At this meeting Cllr Andrew Reid (Suffolk) was elected Chairman and Cllr Richard Stogdon (East Sussex) Vice-Chairman of the Joint Governance Committee (JGC) until 31 July 2019. Items on the agenda at this meeting included the following:
 - Governance agreement of terms of reference;
 - Pooling introduction to asset pooling for new Chairmen;
 - Operator procurement update;
 - Client function role; and
 - Review of risk monitor.
- 2.2 The ACCESS group in its July 2016 submission to Government set out its intention to rent a Financial Conduct Authority (FCA) approved operator for the future management of the Fund assets of the ACCESS pool. The Government approved this submission on 22 March 2017. Each pool is expected to have its pool structure in operation by the 1 April 2018.
- 2.3 ACCESS will procure an operator thorough an open public tender procurement process, this work is being led by Kent County Council procurement team supported by officers from the other ACCESS Funds. In addition, Squire Patton Boggs are providing legal advice on contractual matters and Hymans Robertson are providing project management support.

1

Agenda Item No:



2.4 The ACCESS submission to Government in July 2016 set out an intention for a "quick win" from consolidating passive mandates. Consolidation of these mandates with one market provider will deliver savings from reduced fees as a result of the size of assets under management. A provider will be appointed from the National LGPS frameworks procurement vehicle for the ACCESS pool. The Hertfordshire Fund currently has £1.37bn assets under passive management with Legal & General Investment Management.

3. Recommendations

3.1 That the Pensions Board notes the content of this report.

4. Background

- 4.1 In the summer 2015 budget the Chancellor announced the Government's intention to invite Administering Authorities to make proposals for pooling LGPS investments. The Department for Communities and Local Government (DCLG) published its criteria for pooling investments in November 2015 based on four elements:
 - 1. Scale Pools of assets with at least £25bn of assets;
 - 2. Strong Governance authorities are charged with defining the mechanisms by which they can hold the pool to account;
 - 3. Reduced costs including estimated savings over the next 15 years; and
 - 4. Improved capacity to invest in infrastructure through pooling.
- 4.2 The Hertfordshire LGPS is a member of the ACCESS pool which is made up of eleven Shire Counties from the East, South East, and South of England. In its July 2016 submission to Government, ACCESS set out its plan to pool investments through a Collective Investment Vehicle (CIV) that would be administered and maintained by a third party operator. The operator would be collectively managed by the pension funds through a joint governance committee established by the Authorities and made up of one member from each authority. County Council at its meeting on 21 March 2017 approved the Pension Committee recommendation to set up a Joint Governance Committee (JGC) with the other Authorities in the ACCESS pool. Functions in relation to the Operator such as specifying the services to be procured and the procurement approach are delegated to the JGC as part of the Inter Authority Agreement signed by the eleven members of ACCESS.
- 4.3 The role of the operator is to manage collectively the assets of the ACCESS pool. The operator does this by setting up a collective investment scheme (CIS) which is a regulated vehicle under the Financial Securities and Markets Act 2000 ("FSMA"). Establishing or operating a CIS is a regulated activity requiring authorisation from the Financial Conduct Authority ("FCA"). The participants in the scheme i.e. the ACCESS Funds will share the profits or income in the sub-funds in which they are invested in through the CIS. However, the ACCESS funds will not have day-to-day control over the

management of the assets; this will be the responsibility of the Operator as this is a regulated activity.

4.4 The Pension Committee's (PC) future role will be to agree and approve the investment strategy for the Fund setting out its asset allocation, restrictions and ESG¹ requirements. However, the PC will no longer be able to appoint Fund managers directly and in the future this role will be undertaken by the Operator who will appoint the managers in consultation with the JGC. The asset allocation requirements of each Fund will be implemented by the JGC who will instruct the Operator via a client function, made up of Fund officers, to set up sub funds to meet the Funds' requirements. The Chairman of the Hertfordshire Pension Fund will sit on the JGC alongside the other ten Chairmen of the ACCESS Funds.

5. Governance

- 5.1 Kent County Council will undertake and host the secretariat function for the JGC. The first formal meeting of the JGC took place at Camden Town Hall on 31 July. At this meeting the JGC elected Cllr Andrew Reid (Suffolk CC) as Chairman and Cllr Richard Stogdon (East Sussex) as Vice-Chairman until 31 July 2019. The JGC is made up of the Chairman of the ACCESS Funds and the Chairman of the Hertfordshire Pension Fund, Cllr David Williams represented Hertfordshire County Council at this meeting.
- 5.2 The JGC agreed the terms of reference for its operation which are:
 - Specifying the Operator services to be procured;
 - Procuring the Operator;
 - Appointing the Operator;
 - Reviewing the performance of the Operator;
 - Managing the Operator;
 - Appointment of advisers;
 - Functions in relation to management of pool assets;
 - Functions concerning pool aligned assets; and
 - Functions concerning business planning and budget.
- 5.3 The JGC also discussed the need to formalise a business plan for the Committee as well as prepare a budget for its operation and asked officers to bring this plan and budget back to a future meeting.
- 5.4 Papers from past and future ACCESS JGC meetings will be made available on the Hertfordshire website in the Cabinet and Committee section of the website. Papers for the ACCESS meeting held on 31 July 2017 can be found using the following link:

https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=898&MId=7779&Ve r=4

¹ ESG – Environmental, Social and Governance

6. Client Role

- 6.1 As part of the governance for the day to day management of the operator contract it was agreed by ACCESS Chairman at its meeting in October 2016 that an intelligent client contract management function should be established. The client contract function will be responsible for the implementation of local fund strategic asset allocation decisions and will act as the conduit between the Funds, JGC and the operator.
- 6.2 The ACCESS operator contract will be a significant contract with a contract value estimated to be between £16-25m over 5 years and with AUM ²of up to £40.6bn; this will be a potentially complex contract with a number of technical, legal and strategic issues and a number of relationships to be managed on a day to day basis.

It is important that the client function is staffed by individuals with the appropriate skill sets and led by an individual who has the right commercial, technical, inter-personal and management skills. The remuneration for this role should be based on market intelligence. The JGC agreed that a Head of Intelligent Client Function job description and person specification should be developed in consultation with the Chairman and Vice-Chairman of the JGC and shared with members of the JGC for consideration at their next meeting. Subject to the approval of the job description and person specification by the JGC it is envisaged that this individual will be in post prior to the start of the contract.

- 6.3 Other factors that will need to be considered in the development of the client function and roles to support this function will be the number of officers that will be TUPEd³ to this function, secretariat support and where this Function is hosted i.e. by an ACCESS authority.
- 6.4 Although the Fund will no longer be able to appoint investment managers directly, the work undertaken by the Fund, its officers and the Pension Committee will remain relatively unchanged. The Pension Committee will continue to be responsible for setting the investment strategy, monitoring Fund performance, asset allocation decisions and all other pension related matters. The role of the JGC, through the client unit, will be to implement the asset allocation decisions made by local funds and monitor the performance of the sub-funds managed by the Operator.

7. Operator Procurement

7.1 Kent County Council's procurement team are leading on the procurement of the Operator supported by a number of ACCESS officers and Hymans specialists. Squire Patton Boggs are providing legal advice to ACCESS and

² AUM – assets under management

³ TUPE – Transfer of Undertakings (Protection of Employment) Regulations

are supporting officers in the drafting of tender and contract documents as well as providing advice on FCA regulations and procurement law.

- 7.2 Legal and procurement officers from the ACCESS Funds have also contributed to the review of the invitation to tender documents as well as the operator contract. Additional advice has been commissioned from specialist insurance brokers to inform the insurance requirements to be specified in the operator agreement.
- 7.3 ACCESS fund officers have also commissioned work from a third party to define the optimum number of sub-funds that should be specified in the tender documents, this will inform better pricing in bids from potential bidders. In addition, they were also asked to review ACCESS fund management arrangements to ascertain where there are common managers or similar styles of investment management.
- 7.4 In order to (a) reduce transition costs on the initial transfer of assets from individual administering funds into the ACCESS Authorised Contractual Scheme (ACS) and (b) retain a number of existing investment managers, it is anticipated that some or all of the initial set of ACS sub-funds will use investment managers currently contracted to ACCESS administering authority Funds. Squire Patton Boggs have provided legal advice to ACCESS on how current investment management agreements can be novated to the operator and how new manager appointments can be made to the pool in consultation with ACCESS Chairmen.
- 7.5 As a result of the additional work commissioned during the preparation of the procurement documents, the proposed procurement timetable has been revised and is set out below:

| Stage | Dates |
|--|-----------------------------|
| Issue OJEU ⁴ & ITT ⁵ | 6 September 2017 |
| Tender response deadline | 6 October 2017 |
| Tender evaluation period | 9 October - 3 November 2017 |
| Evaluation panel moderation meeting | 10 November 2017 |
| Recommendation to award report | 16 November 2017 |
| Contract signature | 15 January 2018 |
| Pension Committee decision | 29 November 2017 |
| Contract commencement date | 1 February 2018 |

7.6 The contract term will be for five years with the option to extend for a further two years. The expectation is that the appointed Operator will be able to get an FCA Authorised Contractual Scheme (ACS) umbrella structure established by the 1 April although transition of assets to the pool may not occur immediately.

⁴ OJEU – Official Journal of the European Union

⁵ ITT – Invitation to tender

8. Passive Procurement

- 8.1 The ACCESS pooling proposal submitted to Government in July last year set out an intention for a "quick win" from consolidating passive mandates with one single asset manager. Passive mandates are held in the form of a Life Policy between the administering authority and the appointed external investment manager and can't be pooled under an ACS structure. The total assets under passive management for ACCESS are £10.5bn
- 8.2 ACCESS, working through the National LGPS Frameworks procurement vehicle has completed the construct of a multi-provider framework. Contracts were awarded to four passive providers in January 2017:
 - Legal & General Investment Management Limited
 - Deutsche Asset Management (UK) Limited
 - BlackRock Investment Management (UK) Limited
 - UBS Asset Management (UK) Limited
- 8.3 ACCESS officers are in the process of evaluating tender bids following the running of a mini tender process involving the four providers set out in 8.2. A verbal update will be provided to this Committee if a recommended provider has been agreed by the JGC before this meeting.
- 8.4 Once the outcome of the tender is known, an analysis will be undertaken by officers to compare current provider fee arrangements to the successful bidder and, if there are demonstrable savings and a clear value for money case, then a recommendation will be made to this Committee to appoint the manager awarded the ACCESS passive contract.

9. Financial Implications

- 9.1 The costs incurred by the Hertfordshire Fund up to the end of May 2017 were £123,314.00 for the ACCESS project; these costs include legal and project management fees but exclude officer time. The estimated implementation costs of establishing a CIV are estimated to be £160k for the Hertfordshire Fund.
- 9.2 Eventual savings for the ACCESS Pool are projected to be £30m annually. Allowing for investment growth of 3-5% per annum, by year 10 this will be ⁶equivalent to £40-50m.

References:

ACCESS July submission to Government (http://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings/tabid/70/ct I/ViewMeetingPublic/mid/397/Meeting/617/Committee/11/Default.aspx)

⁶ ACCESS pool submission to Government dated 15th July 2016.

HERTFORDSHIRE COUNTY COUNCIL

Agenda Item No:

LGPS PENSIONS BOARD

20 SEPTEMBER 2017 AT 11:00AM

PENSION FUND GOVERNANCE AND RISK MANAGEMENT REPORT

Report of the Director of Resources

Authors: Jolyon Adam, Finance Manager (Tel: 01992 555 078) Antony Kindell, Accountancy Officer (Tel: 01992 556895)

1. Purpose of the Report

1.1 To provide a quarterly report on governance and risk management of the Pension Fund covering the period 1 April to 30 June 2017.

2. Summary

- 2.1 This report is set out in four parts:
 - Part 1 provides a report on governance and risk management of the Pension Fund;
 - Part 2 provides the Administering Authority Report on Performance Indicators for the Administration Strategy;
 - Part 3 reports on specific scheme Employer matters; and
 - Part 4 provides details of any reports that were presented to the previous meeting of the Pension Committee that are not on the Pension Board agenda. It also provides details of the Pension Committee's response to any feedback or comments from the Pension Board.
- 2.2 A separate quarterly report is provided by the London Pensions Fund Authority (LPFA) commenting on the performance of the contracted pension's administration service.

3. Recommendations

3.1 The Pension Board is invited to comment on and note the content of this report.

PART 1: GOVERNANCE AND RISK MANAGEMENT

4.1 Risk Register

The Risk Register sets out risk control mechanisms that aim to either avoid or reduce the probability and/or impact of any risk event in relation to the Pension Fund.

The quarterly Risk Register monitoring report provided in Appendix A details any activity or event during the quarter that impacts on the risk areas. The risk areas and key events and activities are summarised below:

- ACCESS investment pooling developments these will be updated on in a separate paper to the Board
- Publication of a revised 2017 Investment Strategy Statement for the Fund on 31 March 2017. Work is now underway with the investment consultant (including establishment of a cross-party working group of members from the Pension Committee) to implement this new strategy.
- The external audit of the Pension Fund's 2016/17 Annual Report and Accounts gave an unqualified opinion, with no recommendations made. The auditor's Audit Results Report (ARR), Hertfordshire's response, and the full Annual Report are provided as separate items on this agenda.
- Annual Benefit Statements (ABS) were issued to all active members by the statutory deadline of 31 August 2017.

4.2 Employer risk monitoring

A separate risk monitoring exercise is carried out on a monthly basis to measure the trend and current status of risk associated with scheme employers where their covenant may have a detrimental impact on the Pension Fund.

Further detail on the risk criteria being measured is provided in Appendix B.

Current Status

Scheme employers are rated as:

- RED (Action Required) high risk: This indicates that action is required to mitigate the risks to the Pension Fund where there is a high risk of a scheme employer defaulting on its obligations to the Pension Fund.
- AMBER (Monitor) medium risk: This indicates that scheme employers require review or ongoing monitoring to determine whether any actions need to be taken to mitigate the risks identified.
- GREEN (No Issues) low risk: This indicates that there are no immediate issues or actions to be taken.

Table 1 provides a summary of the current position with comparative data for the previous quarters.

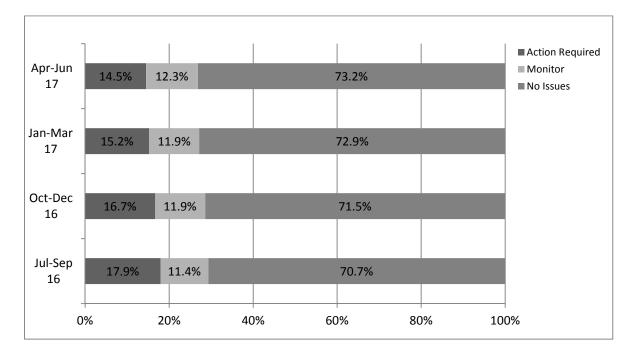


Table 1: Employer Risk Monitor – Current Trend and Status

As at 30 June 2017, there were 358 scheme employers monitored which is a decrease of 3 compared to the last report produced at 31 March 2017 (361). This decrease is due to the net change in employers seeking admission into, and leaving, the scheme.

Table 2 provides analysis of the number of scheme employers in each risk category together with the value of net assets and liabilities.

| | January – March 2017 | | | | | April – June 2017 | | | | |
|---------------|----------------------|---------|-------|---------------|-------------------------------|---------------------|-------|------------------------------|-------|---------------|
| Sche Emplo | | | | Risk Score | Risk Category / Risk Score | Scheme Employers | | Net Assets/ (Liabilities) | | Risk Score |
| No. | % | £m | % | | | No. | % | £m | % | |
| 55 | 15.2 | 4.8 | -1.4 | 12.47 | Red (9+) | 52 | 14.5 | 4.6 | -1.4 | 12.6 |
| 43 | 11.9 | (66.6) | 19.8 | 4.79 | Amber (4-8) | 44 | 12.3 | (66.5) | 19.8 | 4.9 |
| 263 | 72.9 | (274.5) | 81.6 | 0.65 | Green (0-3) | 262 | 73.2 | (274.5) | 81.6 | 0.6 |
| 361 | 100.0 | (336.3) | 100.0 | 2.95 | Total | 358 | 100.0 | (336.4) | 100.0 | 2.9 |

Table 2: Analysis of Scheme Employers by Risk Category

¹ Calculated as an average of the individual risk scores across all employers within the category and in total. Agenda Pack 212 of 230

Red Risk Category

Since the last quarter, the number of employers monitored in the 'red risk category' has decreased from 55 to 52. This movement has been detailed below:

- 1 Scheme employer risk rating lowered to 'green', as Admission Agreement was completed.
- 2 Scheme employers removed from Register as membership was not pursued

- 3

Net assets within the 'red risk category' are £4.6m representing -1.4% of total net liabilities, as at the 2016 valuation the employers within the 'red' category had, collectively, moved into a surplus position.

Of the 52 scheme employers in the red risk category as at 30 June 2017, 25 related to new scheme employers whose Admission Agreements were in progress following the TUPE transfer of staff from existing scheme employers. The table below shows the age profile of these Admission Agreements relative to the start date of each service contract.

| Time period since transfer | Q2 Jul-Sep 2016 | Q3 Oct-Dec 2016 | Q4 Jan-Mar 2017 | Q1 Apr-Jun 2017 |
|-------------------------------|--------------------|--------------------|--------------------|--------------------|
| 0-6 months | 7 | 5 | 3 | 0 |
| 6-12 months | 14 | 6 | 7 | 7 |
| Over a year | 10 | 14 | 16 | 18 |
| Total | 31 | 25 | 26 | 25 |

Outstanding Admission Agreement Action Plan

The Pensions Team is working closely with the County Council's Legal Services to reduce the current number of outstanding Admission Agreements, particularly those which have been outstanding for the longest period.

Ideally, Admission Agreements would be in place prior to the commencement of service contracts, however this is not often possible, as employee details (for transferring staff) can only be confirmed at the point the contract commences; this means that there will likely always be a number of Admission Agreements outstanding. The targeted time for clearing and processing new admissions is six months from service commencement.

A targeted action plan has been developed, attached at Appendix E, outlining the status and actions being taken to resolve older outstanding Admission Agreements. A further Appendix (D) has been included which details all of the 52 employers in the 'red' category, along with the scoring matrix and the reasons for their categorisation. Both Appendix D and E will be presented to the Board in the 'closed' Part II section of the meeting, as they contain information which could be deemed commercially sensitive and is therefore exempt under schedule 12A of the Local Government Act 1972 (paragraph 3, part 1).

Further to this, a number of potential additional measures have been put to the Fund's legal advisor, Squire Patton Boggs, for comment regarding incentives for admitted bodies to complete and seal their Admission Agreements within reasonable timeframes. Following receipt of legal advice around feasibility, Pension Board will be presented the options available to review and recommend to Pension Committee.

Amber Risk Category

These scheme employers have been identified as requiring review to determine whether any actions need to be taken to mitigate the risks identified. Over the quarter, the overall number of employers in this category increased from 43 to 44 the detail for which is provided below:

- 1 Scheme employer ceased, removed from Register
- +1 Scheme employer who no longer has any active members and cessation is underway, moved up from 'green'
- +1 Scheme employer where contract end date is approaching and cessation will be triggered, moved up from 'green'
- +1

Net liabilities in the 'amber risk category' are £66.5m representing 19.8% of total net liabilities.

Green Risk Category

The overall number of scheme employers in the 'green risk category' has decreased from 263 to 262, reflecting the net movement of 2 scheme employers to 'amber risk category' as a result of both employers having had decreases in payroll, one of which is now in the process of cessation with the other approaching their contract end date and therefore cessation; coming into the 'green risk category' is 1 scheme employer who's Admission Agreement had previously been outstanding but is now complete. Net liabilities for the green risk category are £274.5m representing 81.6% of total net liabilities.

PART 2: ADMINISTERING AUTHORITY REPORT

5. Administering Authority Report on Administration Strategy Performance Indicators

5.1 The performance of the Administering Authority and scheme employers in managing and administering the Pension Fund is measured against performance indicators set out in the Administration Strategy.

- 5.2 Appendix C provides a summary of the performance indicators and performance against the following:
 - the Administering Authority
 - Scheme Employers; and
 - The contracted pension administration service provided by LPP.

Details of events and activities impacting on the performance indicators are also provided in Appendix C with commentary on progress to mitigate any issues.

PART 3: SPECIFIC SCHEME EMPLOYER MATTERS

6. Specific scheme employers

6.1 New employers

1 Admission Agreement has been concluded this quarter in relation to the TUPE transfer of staff under service contracts for the following scheme employers:

 Broxbourne Borough Council outsourced services (IT, Revenues & Benefits) to Sopra Steria Ltd

The Admission Agreements set out surety arrangements to secure the Pension Fund from any pension's liabilities that are not met by the contractor. In the event the surety is not sufficient to cover all liabilities then these fall back to the ceding employer according to LGPS regulations.

6.2 Terminating employers

During the quarter, 1 admitted body, Hertsmere Leisure (Sopwell and Verulam Children Centre), ceased participation in the Fund. In accordance with the Pension Fund's Funding Strategy Statement and Cessation Policy, a valuation is being carried out and if a liability is identified then a payment will be required in order to ensure there are enough assets to cover the future benefits of their employees.

PART 4: PENSIONS COMMITTEE

7.1 There were no actions arising from the September 2017 meeting of the Pension Board which required a response from the Pension Committee.

The Risk Register provides an update on the current risk score compared to the initial risk assessment carried out in April 2014. Risks were scored and then classified in accordance with the Council's Risk Management criteria set out in the following table.

| Risk Level | Risk Score Range | Description |
|-------------|------------------------|--|
| Severe | 32 - 80 | The consequences will have a severe impact on the delivery of a key priority and comprehensive management action is required immediately. |
| Significant | 12 - 24 | The consequences of the risk materialising would be significant, but not severe. Some immediate action is required plus the development of an action plan. |
| Material | 5 - 10 | Consequences of the risk are not significant and can be managed through contingency plans. Action plans can be developed later to address the risk. |
| Manageable | 1 - 4 | Consequences of the risk are considered relatively unimportant. The status of the risk should be reviewed periodically. |

This report provides commentary about events that have occurred in the key risk areas with detail provided against the individual control mechanisms. The status column in the table below shows the movement in the overall risk rating in the quarter, according to the key below.

| | An increase in risk score since last report |
|------------|---|
| ▲ ► | Risk score has remained unchanged since last report |
| ▼ | A decrease in risk score since last report |

| | | | Irrent R | isk Rati | ing | Target | | |
|---|--|------------|------------|------------|------------|--------|----------|---|
| | Risk | 2016 Q3 | 2016 Q4 | 2017 Q1 | 2017 Q2 | Score | Status | Quarterly Activity Summary |
| A | The Pension Fund Investment Strategy does not deliver the long-term projected investment returns and does not comply with legislation. | 16 | 16 | 16 | 16 | 16 | • | The ACCESS proposal has been approved by Government and all 11 authorities involved have signed the inter authority agreement allowing the establishment of a joint governance committee. Officers will work with advisors and a cross party working group made up of members of the Pension Committee to develop a transition plan to deliver the new strategy. The Investment Strategy Statement was approved by the Pensions Committee in March 2017 and has since been published on the website. |
| в | The funding level of the Pension Fund deteriorates. | 16 | 16 | 16 | 16 | 16 | • | The Triennial Valuation was completed with the Actuary providing the Final Valuation report on the 31 March 2017. This document is available on the Pension Fund website. The results of the Triennial Valuation report show that the whole Fund funding level has increased from 84% as at 31 March 2013 to 91% as at 31 March 2016 with an overall reduction in the deficit from £617m to £336m. The latest funding position as at 30th June 2017 was 95%. Annual Benefit Statements (ABS) were sent to all active members by the deadline of 31st August 2017. |
| С | Scheme employers default on meeting their obligations to the Pension Fund and LGPS. | 16 | 16 | 16 | 16 | 8 | ↓ | Validation checks on membership data have been carried out as part of the 2016/17 Annual Benefit Statement exercise and 2016 Valuation (see risk control C1). A risk-based approach has been adopted for the 2016 valuation which has been reflected in the results schedules sent to employers. These risk categories have been used to set the funding targets for each scheme employer given a minimum level of probability (see risk ack 217 of 230 |

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| | TOTALS 52 52 52 44 | | | 52 | 44 | | |
|---|---|---|---|----|----|---|---|
| D | The Pension Fund and its third party providers do not comply with regulations, statute or procedure. | 4 | 4 | 4 | 4 | 4 | Hertfordshire Officers have been working with Kent County Council, who are leading on the procurement of the Operator of the ACCESS pooled vehicle. An update on ACCESS pooling is provided as a separate item on this Agenda. The external audit of the Pension Fund' 2016/17 Annual Report and Accounts gave an unqualified opinion, with no recommendations made. The auditor's Audit Results Report (ARR), Hertfordshire's response, and the full Annual Report are provided as separate items on this agenda. |
| | | | | | | | control C4). The Pensions Team have been working in conjunction with the LPP to develop a new set of Employer Surveys to ensure that information on employer bodies is kept up to date. The surveys were issued in Q1 17/18 (see risk control C6). |

The following table provides a detailed list of the control mechanism and their status. Commentary is also provided about any risk events that have occurred in the last quarter and progress to implement those controls that are under development.

| | Risk Control Mechanisms | Control Status | Update | | | | |
|-----|--|-------------------|---|--|--|--|--|
| Α. | A. The Pension Fund Investment Strategy does not deliver the long-term projected investments returns and does not comply with legislation | | | | | | |
| A.1 | Ensure the strategy complies with the Local Government Pension scheme regulations, Principles and Investment Management Agreements. | Implemented | An update on the Asset Pooling is provided in a separate report to the Pensions Committee and Board meetings. | | | | |
| A.2 | Diversify investment across asset classes and markets to reduce the impact of financial market volatility, including setting a limit on the proportion of Fund's assets held in illiquid asset classes such as private equity and property. | Implemented | No issues to report. | | | | |

| | Risk Control Mechanisms | Control Status | Update |
|------|--|-------------------|--|
| A.3 | Monitor and provide a quarterly report to the Pensions Committee on Investment Manager's performance against benchmark. | Implemented | Performance reports are provided as a separate agenda item to quarterly Pensions Committee and Board meetings. |
| A.4 | Monitor Investment Managers compliance with the investment restrictions and limits laid out in the Pension Fund's Investment Strategy and Investment Management Agreements and report any cases of non-compliance. | Implemented | No issues to report. |
| A.5 | Set the Investment Strategy in light of the risk and return objectives of the Pension Fund and review at regular intervals to ensure the Strategy is still appropriate. | Implemented | A new Investment Strategy has been approved by the Pensions Committee, effective from 1 st April 2017, in line with the new requirements of the LGPS (Management and Investment of Funds) Regulations 2016. Officers will work with the investment consultant on transition plans to deliver this new strategy throughout 17/18. |
| В. Т | he funding level of the Pension Fund deteriorates | | |
| B.1 | Set investment out-performance targets at the triennial valuation with reference to the Pension Fund's current investment strategy and on a relatively prudent basis to reduce the risk of under-performing against anticipated returns. At the same time, review and agree the other actuarial assumptions such as salary increases, discount rates, longevity etc. | Implemented | The Triennial Valuation was completed with the Actuary providing the Final Valuation report, including new certified [contribution] rates and adjustments to be effective from 31 March 2017. This document is available on the Pension Fund website. |
| B.2 | Provide the Pensions Committee with quarterly actuarial reports that monitor the funding position of the Pension Fund and the sensitivity of this to changes in general market conditions. | Implemented | The latest update from the actuary states that the funding position as at 30 th June 2017 was 95%. |
| B.3 | Undertake annual data validation checks to identify any discrepancies or errors in the data with our third party administrator. | Implemented | The process for the 16/17 Annual Benefit Statement exercise has been completed, with all active members being sent a statement by the deadline of 31 st August 2017. Issues were identified within a number of deferred members' statements which will be further detailed within the LPFA's Administration Report. Revised statements have now been 219 of 230 |

| | Risk Control Mechanisms | Control Status | Update |
|-----|---|-------------------|---|
| | | | issued to affected members. |
| B.4 | Monitor and ensure scheme employers pay the extra capital/strain cost of non ill-health retirements following each individual decision and in the year the decision is made. | Implemented | No issues to report. |
| B.5 | Monitor each scheme employer's ill-health experience on an ongoing basis against the "ill health budget" set for each scheme employer at the triennial valuation and require them to make additional contributions to the Fund where budgets are exceeded. | Implemented | Scheme employer's ill health experience has been reviewed as part of the 2016 Valuation and reflected in scheme employer's individual funding positions and employer contributions. |
| B.6 | Monitor cash flows at a whole fund level and individual scheme employer level and certify cash deficit contributions for those with reducing payrolls as identified at the triennial valuation. | Implemented | A report on projected future cash flow for the pension fund is being presented to the September 2017 meeting of the Pension Committee. |
| B.7 | At each triennial valuation, assign any liabilities relating to ceased transferee admission bodies to the original ceding scheme employer. | Implemented | The ceding scheme employers for any transferee admission bodies that have ceased since the last valuation have been identified as part of the 2016 Valuation. The liabilities of these ceased employers were pooled with those of the ceding employer for the purpose of setting employer contribution rates. |
| B.8 | Monitor the 'characteristics' and individual funding position of pool members to ensure pooling is still appropriate. Require members of the Schools or Parish and Town Council Pool to sign a pooling agreement which sets certain conditions and requirements for scheme employers' participation in the Pool. | Implemented | Triennial Valuation results for both the Schools and Academies Pool and Town and Parish Council Pool were issued in December 2016. Scheme employers had minimal queries regarding the contribution rate proposed for the following three years from 1 April 2017. |
| B.9 | Monitor the covenant of scheme employers and review their ability to meet ongoing liabilities. | Implemented | Employer Risk Monitoring framework implemented and quarterly reports provided to Pension Committee and Board. Risk-based approach adopted for the 2016 Valuation with scheme employers categorised as low, medium or high risk. Ratings will be |

| | Risk Control Mechanisms | Control Status | Update |
|-------|--|-------------------|--|
| | | | used to set the funding target for each scheme employer given a minimum level of probability. |
| B.10 | Set deficit recovery plans after taking into account the particular characteristics of each type of scheme employer and the future working lifetime of its employees. Use shorter deficit recovery periods for organisations with a limited "life" in the Pension Fund or without statutory tax raising powers. | Implemented | The maximum time horizons for recovering deficits has been reviewed as part of the 2016 Valuation and are set out in the 2017 Funding Strategy Statement. |
| C. Sc | heme employers default on meeting their obligations to t | he Pension Fun | d and LGPS |
| C.1 | Develop further data quality controls with the Pension Fund's third party pension's administration service to monitor membership data submitted by scheme employers to ensure it is accurate and up to date. | Implemented | No issues to report. |
| C.2 | Develop a risk evaluation approach to identify covenant risk, categorising scheme employers as low, medium or high. Establish a set of risk criteria and monitor scheme employers against this. Engage with scheme employers at an early stage to address funding issues. | Implemented | Employer Risk Monitoring framework implemented and quarterly reports provided to the Pension Committee and Board. |
| C.3 | Monitor contributions to ensure that scheme employers are paying the correct employer contribution rate. | Implemented | No issues to report. |
| C.4 | Do not allow unsupported employers to be admitted to the Pension Fund. Require all community admission bodies and transferee admission bodies to obtain a bond or guarantor from the scheme employer. Revalue bonds every three years to ensure the risk cover is still appropriate. | Implemented | A risk-based approach has been adopted for the 2016 Valuation with scheme employers categorised as low, medium or high risk. Ratings will be used to set the funding target for each employer given a minimum level of probability. Unsupported scheme employers allocated a higher risk rating therefore giving rise to higher required contributions which are now in force for the new valuation period. |
| C.5 | Carry out regular financial checks on participating employers, especially non-tax raising bodies. | Implemented | Employer Risk Monitoring framework implemented and quarterly reports provided to Pension Committee and Board. |

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| | Risk Control Mechanisms | Control Status | Update |
|-------|--|-------------------|---|
| C.6 | Carry out an annual employer survey to identify any changes in funding stream for scheme employers. | Implemented | New surveys are being developed so they are tailored to the type of employer body. |
| C.7 | Pool the contributions for scheme employers with similar characteristics to enable sharing of risk | Implemented | Implemented for the Schools Pool and Parish & Town Council Pool during the 2016 Valuation. |
| C.8 | Carry out cessation valuations on a more prudent gilts basis to ensure the payment calculated when a scheme employer's liabilities are crystallised is sufficient to meet the future payment of benefits made by the Pension Fund. | Implemented | No issues to report. |
| D. Th | e Pension Fund and its third party providers do not comp | ly with regulatio | ns, statute or procedure |
| D.1 | Review the Custodians and Investment Managers internal control report to identify any concerns over controls and processes in place. | Implemented | Internal control reports from fund managers did identify issues during the 16/17 closure of accounts - these did not have an impact on the financial statements or audit opinion, but will be raised by officers with the fund managers concerned. |
| D.2 | Ensure the Custodian undertakes monthly reconciliations with the Pension Fund's Investment Managers to ensure all assets are correctly accounted for and holdings agree. | Implemented | No issues to report. |
| D.3 | Allow only authorised personnel, as set out on the authorised signatory list, to authorise payments to and out of the Fund. | Implemented | No issues to report. |
| D.4 | Require all large scheme employers in the Pension Fund to provide an Annual Assurance Certification that payroll systems are compliant and have been tested by the scheme employers' internal auditors | Implemented | Received as part of the 2016/17 financial year end process. |
| D.5 | Engage internal and external audit reports to regularly test that appropriate controls are in place over the payment of benefits and expenses and collection of | Implemented | The Annual Report and Accounts of the Pension Fund for 16/17 were submitted to the external auditor (Ernst & Young LLP) in July 2017. An unqualified audit opinion was received, with no recommendations put |

| | Risk Control Mechanisms | Control Status | Update |
|------|---|-------------------|--|
| | contributions and that they are working. | | forward. This report and the administering authority's response are included on the September agenda of the Pension Board. |
| D.6 | Work in conjunction with the Strategic Procurement Group to ensure all procurements are carried out in accordance with HCC contract and EU regulations. | Implemented | Pensions, Legal and Procurement Officers from Hertfordshire have been reviewing and contributing to the procurement process for an Operator of the ACCESS pool - which is being led by Kent County Council - in order to ensure that the process followed meets HCC, and EU, contract regulations. The timetable for this procurement to be completed is November 2017. |
| D.7 | Review the Pension Fund SORP and Code of Practice in preparing the Statement of Accounts to ensure compliance and engage external audit to review the Pension Fund accounts each year. | Implemented | No issues to report. |
| D.8 | Manage performance of the Pension Fund's third party administration service through a service level agreement and monitor against Key Performance Indicators. | Implemented | LPP Performance provided as separate agenda item to quarterly Pensions Board meetings. |
| D.9 | Work closely with the Pension Fund's third party administration service to ensure it complies with current regulations and is alert to and can implement any changes to scheme benefits. | Implemented | No issues to report. |
| D.10 | Ensure the Pension Fund's third party administration service has a robust programme in place to test controls on the membership benefit system and that they are fully compliant and up to date. | Implemented | No issues to report. |

APPENDIX B SCHEME EMPLOYER RISK MONITORING

Table 3 provides details about all of the risk criteria being monitored and the total number of scheme employers that fall into each criterion. These risk criteria have been allocated a risk level of red, amber or green depending on their potential impact and whether immediate action is required.

Scheme employers are assessed and allocated a score against each risk criteria. Their total score is then used to determine an overall classification of red (high risk), amber (medium risk) or green (low risk).

Scheme employers will therefore be classified as high risk either by falling into at least one of the red risk criteria outlined below, or by having three or more risk criteria at the amber level which overall raises concern over the scheme employer's ability to meet their obligations to the Pension Fund in the future.

| Risk Reference | Risk Criteria | Risk Level | Description |
|-------------------|---|------------------------|---|
| Risk 11 | Outstanding Admission Agreement | Red (Score of 9) | This relates to the admission of scheme employers to the Pension Fund where a legal process is carried out to agree and execute Admission Agreements. The Admission Agreement is a contract between the scheme employer, ceding scheme employer and Administering Authority; it defines the scheme employers' legal responsibilities and financial liabilities in the Pension Fund, the surety arrangements in place and the staff who are eligible to be in the Pension Fund. At 30 June 2017, 25 Admission Agreements were in progress. |
| Risk 3 | Non- payment of contributions or lump sum deficit repayments | Red (Score of 9) | Scheme employers are monitored for non-payment of contributions and deficit lump sums. Where cases are identified action will be taken in accordance with the Pension Fund's Administration Strategy and, where significant, reported to the Pensions Regulator in accordance with the Pensions Fund's policy on reporting breaches of the law. At 30 June 2017, there were no issues to report. |

 Table 3: Summary of Risk Criteria Monitored

| Risk Reference | Risk Criteria | Risk Level | Description |
|-------------------|---|--------------------------|--|
| Risk 6 | No Guarantor or Surety | Red (Score of 9) | At 30 June 2017, 27 admitted bodies were identified as having no form of indemnity. Of these, 8 related to scheme employers who are required to have a bond under the terms of their Admission Agreement but whose bonds have expired. The bond values for these scheme employers have been re- assessed by the Actuary and the bond agreements are in progress with legal services. 19 of these related to long standing scheme employers who were not required to obtain a bond or guarantor when they were admitted to the Pension Fund many years ago. Under the LGPS regulations, the liabilities associated with these scheme employers would fall back to the Pension Fund if they were unable to meet their financial liabilities. |
| Risk 8 | Deficit Recovery Period | Red (Score of 9) | This relates to 11 scheme employers who have no active contributing members in the Scheme where work is in progress to agree lump sum payments in lieu of contributions, cessation repayment plans or scheme employers where repayment plans have been agreed but which are outside of the standard deficit recovery periods set out in the Pension Fund's Funding Strategy Statement. These plans have been negotiated with scheme employers in the interests of affordability but where there is an increased risk that the Pension Fund will not recover all outstanding liabilities from the scheme employer. |
| Risk 1 | Contract end date within 9 months | Amber (Score of 4) | These risks relate to scheme employers who provide service contracts to scheduled bodies (normally Councils or Schools) where the service contract and/or bond is either due to cease within nine months or the employer no longer has any active |
| Risk 2 | No active members | Amber (Score of 4) | members. Where necessary the Actuary will be instructed to undertake a cessation valuation or bond renewal to ensure appropriate indemnity arrangements are in place. |
| Risk 4 | Bond Renewal within 9 months | Amber (Score of 4) | At 30 June 2017, there were 2 scheme employers that had been contacted to determine their future participation in the scheme. |
| Risk 5 | Payroll +/- 10% | Amber (Score of 4) | Monitoring of changes in payroll may identify scheme employers at risk of worsening their funding level or increasing their pension liabilities. At 30 June 2017, 24 scheme employers were identified as having had a material change in payroll since the valuation date. 3 of these scheme employers are under review to assess the impact that this may have on scheme employer's funding levels and contribution strategies following the 2016 Valuation. The net liabilities of these 3 employers were £8.7m. |

| Risk Reference | Risk Criteria | Risk Level | Description |
|-------------------|--|--------------------------|--|
| Risk 7 | III Health (cumulative annual budget inter- Valuation exceeded) | Amber (Score of 4) | At each Valuation, scheme employers are allocated an annual ill health budget which is reflected in the contribution rate for that employer. Where the strain cost of scheme employers' ill health retirements exceed the budget, employers will be making insufficient contributions to cover the additional strain arising from these retirements. At 30 June 2017, 2 scheme employers had exceeded their cumulative ill health budget for financial years 2013/14, 2014/15 and 2015/16. Scheme employer's ill health experience over the inter-valuation period was reviewed as part of the 2016 Valuation and reflected in scheme employer's individual funding positions, employer contribution rate and strain costs for ill health retirements. |
| Risk 9 | Funding Level (<80%) | Amber (Score of 4) | 8 scheme employers had a funding level of less than 80% as at the 2016 Valuation with net pension liabilities of £9.5m. This is the funding level we have determined to be suitable to identify employers at risk in regards to their funding level as at the 2016 Triennial Valuation. A further 91 scheme employers had funding levels of less than 80% but who are considered to be long-term secure employers and are required under the regulations to provide access to the LGPS for their employees, for example the County Council and Academies. These employers have been assessed as having a strong employer covenant and therefore their overall risk score |
| Risk 10 | Activo | Ambor | has been adjusted to reflect this and consequently this group has moved to a green rating. |
| KISK 10 | Active Member Age Profile (exceeds age 60) | Amber (Score of 4) | This indicator suggests that an employer (if it has closed membership of the fund) may be approaching cessation at the point its last active member retires. |

APPENDIX C ADMINISTERING AUTHORITY REPORT ON ADMINISTRATION STRATEGY PERFORMANCE INDICATORS

1 Administering Authority Performance Indicators

The Administering Authority's performance is measured against compliance with statutory requirements placed on administering authorities for the administration of pension funds. This is measured by:

- Periodic internal audit reviews and the annual external audit carried out by Ernst and Young; and
- The number of complaints and internal disputes raised against the Administering Authority.

1.1 Audit Reviews

The Audit Results Report (ARR) from the Ernst & Young external audit of the Pension Fund is included as a separate item to this agenda, along with the Administering Authority's response, as well as the full Annual Report & Accounts for 16/17.

Whilst the draft Annual Report & Accounts 16/17 were completed by the 31 May 'faster close' deadline (coming into force for the 17/18 financial year), Officers will be working with the External Auditor to ensure that timetables are sufficiently advanced to ensure the audited accounts are completed by the 31 July 2018 deadline for sign off by Audit Committee.

1.2 Complaints and Internal Disputes

During the quarter there were three new LPP service complaints, compared to one in the last quarter.

A complaint was received from a member who is unable to transfer funds out of the pension scheme. This is because the member is within one year of retirement and the regulations do not allow this. The member in this case requested to appeal (see below IDRP).

A complaint was received regarding the delays in processing a widow's pension. Following on from a telephone call the member's case was prioritised and a letter of apology providing all information was sent and payment of the short-term and long-term pension set-up.

A complaint was received from a member wishing to commute their pension to a single lump sum payment and he was initially told that he was ineligible to do this. The member queried this information and was subsequently advised that he may yet be able to do so as long as his total pension benefits from any source (excluding his state pension) were valued at less than £30,000. LPP apologised for this error and enclosed a discharge form with their letter.

IDRP:

During the quarter to 30 June 2017, two new IDRP's were raised against the Administering Authority.

The first new IDRP related to a member challenging the restriction upon members transferring their pension out of the LGPS within one year of their normal retirement date, and that they had not been suitably informed of this restriction. This IDRP was responded to in Q2 and dismissed.

The second new IDRP related to a member challenging the change in the late retirement factors used to calculate enhancements to members pensions who retire later than their normal retirement age. This IDRP will be responded to in Q2 17/18.

2 Scheme Employer Performance Indicators

Scheme employer performance is measured against compliance with performance targets for the administration of the LGPS which are set out in the Administration Strategy. This is measured by the number of:

- charges levied against scheme employers; and
- scheme employers who fail to made payment of contributions by the 19th day of each month.

2.1 Penalty Charges

There were 7 penalty charges raised for the period to 30 June 2017 against 7 scheme employers for late payment of contributions or late return of monthly contribution forms.

2.2 Late Payments

There were 11 incidents of late payment by scheme employers in the quarter to 30 June 2017. Details of these late payments are reported in the LPFA's quarterly Administration Report which is a separate item on this meeting's agenda.

3 LPFA Administration Service Performance Indicators

- 3.1 Performance of the LPFA's administration service is measured against compliance with performance targets set out in the Service Level Agreement for the service. This is monitored as part of the contract management arrangements and measured by two key indicators:
 - the number of complaints raised against the LPFA; and
 - the efficiency of the service against Service Level Agreement targets.
- 3.2 The LPFA's quarterly Administration Report provides detailed information about performance against service level targets and details of any complaints. The Report is presented as a separate item on this meeting's agenda. Key issues that are impacting on the service are:

- Officers are working with the LPFA to address the backlog of Defined Benefit cases, and develop the action plan already in place to continue to reduce this backlog in light of the one-off increases arising from year-end processes.
- A project plan is being maintained to clear the backlog of cases.
- Processes will be put in place following the 2016/17 Annual Benefit Statement (ABS) exercise to feedback to employers who submitted poor data as part of this exercise, and provide advance warning about charges being levied for this in future.